

Public Utility Commission of Texas

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PUC investigating Houston electric provider **National Power Company removed from [powertochoose.org](http://www.powertochoose.org)**

The Public Utility Commission (PUC) on Wednesday removed all listings for the retail electric provider National Power Company of Houston from www.powertochoose.org after launching an investigation against the Houston-based retail electric provider.

Since Monday, May 12, the Commission has received nearly 200 complaints from customers who were notified about price hikes in their fixed-rate plans. At this time the appropriate company officials have not responded to inquiries from the PUC.

Texas law and PUC rules require that electricity customers be protected from misleading or deceptive practices.

National Power customers with a complaint can file one on the PUC Web site at <http://www.puc.state.tx.us/ocp/complaints/complain.cfm> or may call the PUC toll-free at 1-888-782-8477 (1-888-PUC-TIPS).

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