

# Public Utility Commission of Texas

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1701 N. Congress, P.O. Box 13326, Austin, TX 78711-3326

**News Release**  
**Monday, May 9, 2016**

Contact: Terry Hadley 512-936-7135

## **San Antonio meeting for new area code Overlay planned within current 210 territory**

San Antonio area telephone customers in the 210 area code are encouraged to comment on a plan to add a code to the 210 territory. The new area code is needed to handle regional growth combined with added demand for wireless phone numbers and business landlines.

**The Public Utility Commission (PUC) will host a public meeting in San Antonio on Thursday, May 12 at 2:00 p.m. The meeting will be held at the Alamo Area Council of Governments (AACOG) in the Al J. Notzon Boardroom located at 8700 Tesoro Drive, room 160.**

Area code 210 serves almost all of Bexar County and includes small portions of Atascosa, Bexar, Comal, Guadalupe, Medina and Wilson counties.

The planned all services overlay means current 210 area code customers will get to keep their 210 numbers. New customers could be assigned either the 210 or the new area code, which is scheduled to be announced this summer. All customers will be required to dial 10 digits for all local calls and 11 digits for long distance.

The remaining available numbers in the 210 area code are forecast to last until late 2018. The plan calls for a permissive six-month period of either seven or 10-digit dialing from April 2017 through October 2017. Mandatory 10-digit dialing is scheduled to begin in October 2017 followed by activation of the new area code in November 2017.

Persons planning to attend this meeting who have disabilities requiring auxiliary aids or services should notify the Commission so appropriate arrangements can be made. Requests can be made by mail, telephone or in person to the Commission's Office of Customer Protection, 1701 N. Congress Ave., Austin, Texas 78701 phone number (512) 936-7150 or (512) 936-7136 for the teletypewriter (TTY) for the deaf.

Persons unable to attend the public meeting can contact the PUC by calling 1-888-782-8477 (1-888-PUC-TIPS) toll-free, or by e-mailing the PUC at: [areacode@puc.texas.gov](mailto:areacode@puc.texas.gov). They can write to the PUC at: PUC Office of Customer Protection, P.O. Box 13326, Austin, TX 78711-3326.

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