



Public Utility Commission of Texas

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PUC Levies Administrative Penalties of Nearly \$1.5 Million

AUSTIN – The Public Utility Commission of Texas approved \$1,490,200 in administrative penalties stemming from settlement agreements in nine enforcement dockets at today’s open meeting.

The Commission approved a settlement agreement involving a generator for \$1,100,000 (Docket [48607](#)). In the settlement, Commission Staff stated that the company provided ERCOT with false telemetry data, which prevented ERCOT from economically dispatching generation units to meet demand.

The Commission also approved two settlements against retail electric providers. The Commission approved a settlement for \$50,000 (Docket [48608](#)) in the case of a company that improperly placed switch-holds on 91 customers who had entered into payment arrangements and failed to remove 71 switch-holds in a timely fashion. The Commission also approved a settlement involving a second REP for \$100,000 (Docket [48773](#)) for failure to timely transmit bills to 1,714 customers and improperly billing 47,930 customers exclusively through e-billing.

Finally, the Commission approved \$240,200 in electric utility service quality settlements involving six different Transmission and Distribution Utilities in the following dockets:

- Docket [48573](#)
- Docket [48628](#)
- Docket [48642](#)
- Docket [48674](#)
- Docket [48772](#)
- Docket [48774](#).

About the Public Utility Commission

Our mission is to serve Texas by regulating the state’s electric, telecommunication, and water and sewer utilities, implementing respective legislation, and offering customer assistance in resolving consumer complaints. Since its founding in 1975, the Commission has a long and proud history of service to Texas, protecting customers, fostering competition, and promoting high quality infrastructure. To learn more, please visit <http://www.puc.texas.gov>.

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