



Public Utility Commission of Texas

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PUC Orders Administrative Penalties of \$210,000

AUSTIN – The Public Utility Commission of Texas approved, in separate dockets, two settlement agreements for a total of \$210,000 in administrative penalties at the Commission’s open meeting today.

The Commission approved a settlement agreement involving retail electric provider involving the REP moving numerous customers to a new, higher-priced plan without the customers’ consent after multiple disconnections (Docket [48859](#)). The REP agreed to pay an administrative penalty of \$160,000.

The Commission also approved a settlement agreement against an ERCOT market participant who failed to reserve sufficient capacity to meet its response reserve service obligations (Docket [49466](#)). The market participant agreed to pay an administrative penalty of \$50,000.

About the Public Utility Commission

Our mission is to serve Texas by regulating the state’s electric, telecommunication, and water and sewer utilities, implementing respective legislation, and offering customer assistance in resolving consumer complaints. Since its founding in 1975, the Commission has a long and proud history of service to Texas, protecting customers, fostering competition, and promoting high quality infrastructure. To learn more, please visit <http://www.puc.texas.gov>.

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