

**Legislative Appropriations Request**

**For Fiscal Years 2016 and 2017**

**Submitted to the  
Governor's Office of Budget, Planning and Policy  
and the Legislative Budget Board**

by



*Public Utility Commission of Texas*

*August 11, 2014*



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High-Level Agency Overview

In 1975, Texas became the last state in the country to provide for state-wide comprehensive regulation of electric and telecommunications utilities by creating the Public Utility Commission (PUC). For approximately the first twenty years of the PUC's existence, the agency's primary role was traditional regulation of electric and telecommunications utilities. Although the PUC originally regulated water utilities, jurisdiction was transferred to the Texas Water Commission in 1986. Significant legislation enacted by the Texas Legislature in 1995, along with the Federal Telecommunications Act of 1996 (FTA), dramatically changed the PUC's role by allowing for competition in telecommunications wholesale and retail services, and by creating a competitive electric wholesale market. In 1999, the Legislature provided for restructuring of the retail electric utility industry, further changing the PUC's mission and focus. Then, in 2005, the Legislature provided for a greater degree of deregulation of telecommunications markets with the passage of Senate Bill 5, with further deregulation in 2011 with the passage of Senate Bill 980.

Although the PUC's traditional regulatory functions related to telecommunications regulation have markedly decreased over the past decade, many of those functions have been replaced by other, more challenging responsibilities, particularly in the electric industry. Restructuring of the utility industry is not simply elimination of regulation. Effective oversight of competitive wholesale and retail markets is necessary to ensure that customers receive the benefits of competition, and the PUC continues to perform its traditional regulatory function for transmission and distribution utilities across the state. Additionally, integrated utilities outside of the ERCOT power grid remain fully regulated by the PUC, and the PUC is increasingly involved in multi-state efforts to implement competitive wholesale market structures and transmission planning in the Southwest Power Pool (SPP) and Midcontinent Independent System Operator (MISO) areas.

The passage of HB 1600 by the Texas Legislature in 2013 will transfer regulatory authority for water rates and CCNs from TCEQ to the PUC beginning in September 2014. The legislation also requires the PUC to implement a new rate setting process, whereby the type and intensity of review is dependent upon the number of connections a utility has at the time of an application is submitted. The PUC adopted rules governing the programs as transferred in July 2014, and will subsequently adopt rules to govern the enhanced rate program no later than August 2015.

The PUC is composed of three Commissioners appointed by the Governor, with the advice and consent of the Senate. The Commissioners serve staggered six year terms, with the Governor designating the Commission Chairman. The agency employs an executive director who is responsible for the daily operations of the PUC and for coordinating the activities of PUC staff. The three Commissioners and the Executive Director are exempt from the State Classification Act; all other agency employees are classified employees.

The PUC's current organizational structure is based on the agency's major functional responsibilities and reflects the Commission's mission, goals and objectives as set out in the Strategic Plan. The major program area divisions are Customer Protection, Competitive Markets, Infrastructure and Reliability, Enforcement, Rate Regulation, Legal, and Commission Advising and Docket Management. This structure has been in place since October 2007, when the PUC undertook a comprehensive reorganization to better align the structure with the Commission's statutory responsibilities. The reorganized PUC structure is more dynamic, allowing for easier adaptation to changes in law and the industries the agency oversees, as well as cross-training employees on both electric and telecommunications industries. The PUC anticipates creating an additional program area for Water Utilities upon transfer of the program, with future consideration as to whether efficiencies could be gained by incorporating those functions into the existing program area divisions.

Baseline Appropriations Request

The PUC's appropriations request was developed in accordance with the detailed instructions provided by the Legislative Budget Board and the Governor's Office of Budget, Planning and Policy. The total General Revenue related limit for the PUC is \$583.3 million. However, the PUC's total all-funds baseline request totals

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approximately \$128.9 million.

This reduction in funding reflects the changes to the System Benefit Fund enacted by House Bill 7 last session. HB 7 provided that the fund would be phased out through an elimination of the System Benefit Fund Fee on September 1, 2013, expenditure of the fund balance on programs (primarily the low-income electric rate discount program) authorized to be funded by the System Benefit Fund, and a repeal of the statute authorizing the fund effective September 1, 2016. In light of the planned termination of the fund during the next biennium, the PUC is requesting no appropriations for agency operations from the System Benefit Fund and is instead requesting that all General Revenue –Dedicated System Benefit Fund funds be expended on the low-income discount. The baseline request includes SBF funds sufficient to fund the 15 percent rate reduction for fiscal year 2016 authorized by HB 7.

The baseline request also reflects a full biennium of appropriation to the PUC from the Water Resource Management Fund to fund the water utility regulatory program transferred to the PUC on September 1, 2014. Finally, the request includes a continuation of Appropriated Receipts Funds, which primarily includes reimbursement to the PUC for funds expended on programs related to the Texas Universal Service Fund and sale of agency publications.

Therefore, the baseline request includes approximately \$26.8 million in General Revenue funds; approximately \$98.0 million in General Revenue – Dedicated System Benefit Fund (SBF) funds; \$3.1 million in Water Resource Management Account (WRMA) funds; and \$0.95 million in Appropriated Receipts funds. The baseline request also includes 201.0 FTEs each fiscal year, which reflects the transfer of 20 FTEs related to water utility regulation from TCEQ.

76.4 percent of the PUC's baseline request is therefore allocated for pass-through funding that may only be utilized to reimburse retail electric providers for providing the low-income electric rate discount in fiscal year 2015.

**Exceptional Items**

The PUC is requesting 2 exceptional items for the 2016-17 biennium. The first request relates to additional resources necessary to administer the enhanced ratemaking program required by HB 1600, 83rd Legislature, Regular Session and contemplated in the Fiscal Note for the bill. The enhanced ratemaking program is required to be implemented by September 1, 2015. The second request is to appropriate the entire fiscal year 2016 ending SBF balance to the PUC to expend in fiscal year 2017, contingent upon legislation passing that extends the expiration date of the SBF from September 1, 2016 to September 1, 2017.

1. The PUC is requesting an additional 12.0 FTEs and \$826,008 in direct appropriations from the Water Resource Management Account No. 153 (WRMA). The PUC also estimates that WRMA will need to cover employee benefits in the amount of \$226,619, based on the benefits percentage provided by the LBB for determining fiscal impacts. These amounts were presented in the fiscal note for HB 1600 during the 83rd Session.

The number of FTEs required to administer the enhanced water ratemaking program was developed during deliberations on HB 1600 in coordination with TCEQ. In response to a resource assessment request from the PUC, TCEQ communicated that an additional 12.0 FTE would be necessary for TCEQ to administer the enhanced program. The necessary FTEs include: 6.0 Financial Examiners; 3.0 Attorneys; 2.0 Engineers; and 1.0 Customer Service Representative. The PUC, without having previous experience regulating the water-related activities being transferred, is requesting additional resources consistent with the assessment provided by TCEQ last session.

2. The PUC is requesting the appropriation of the remaining balance in the SBF, contingent upon the passage of legislation to extend the expiration date of the SBF from September 1, 2016 to September 1, 2017. HB 7 had contemplated the expenditure of all remaining funds in the SBF by September 1, 2016 through provision of a rate

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reduction not to exceed 82 percent in fiscal year 2014, 15 percent in fiscal year 2015, and 15 percent in fiscal year 2016. Enrollment numbers, electricity usage, and Provider of Last Resort prices have all been lower than expected, resulting in an inability to fully expend the appropriation for fiscal years 2014 and 2015. As a result, the PUC currently estimates that at the end of fiscal year 2016, a balance of approximately \$197.0 million will remain in the fund.

Appropriation of the remaining balance for additional low-income electricity rate discounts is consistent with the intent of HB 7 that all remaining funds be spent for that purpose. The PUC currently estimates that the remaining balance would be sufficient to provide a rate discount of 30 percent in the summer months of fiscal year 2017, but requests that any extension not include a discount cap, but instead permit the PUC flexibility to expend all remaining funds.

**Executive Director's Compensation**

The Executive Director's (ED) compensation level is a matter the PUC Commissioners would like to address during the 2016-17 biennium. The PUC is a mission-critical agency responsible for the regulation of highly technical and complicated industries; all Texans who use electric, telecommunications, and water services in the state are affected by PUC activities. Each of these industries has significant challenges related to financial regulation, infrastructure planning and cost recovery, and all are in the process of being impacted greatly by significant new federal regulation. Additionally, the PUC will continue to be responsible for overseeing the Texas Universal Service Fund, which annually disburses hundreds of millions of dollars in assistance to rural phone companies and low-income or disabled Texans.

In August 2012, the SAO published its Report on Executive Compensation (report), which is produced every two years prior to the legislative session. The report classified the ED position as a Tier 2 executive position. That classification included 32 executive officer positions, primarily at mid-sized agencies with between 100 and 800 authorized FTEs. The report recommended the ED, which is currently a Group 4 position with a statutory cap set at \$128,775 for fiscal year 2015, be established as a Group 5 position, with a salary range of between \$122,500 and \$192,600 per year. Furthermore, in the section of the report entitled "Market Analysis," the average salary for executive positions comparable to the PUC's ED was \$156,804 per year. The analysis contained in this report was completed prior to the PUC obtaining regulatory authority over water rates and CCNs.

In response to this report, the Legislature adjusted salaries for other comparable regulatory agencies last session, including the Texas Water Development Board, Texas Commission on Environmental Quality, and Texas Department of Licensing and Regulation. However, compensation for the PUC's ED was not similarly adjusted. As such, the PUC Commissioners are concerned that retention and recruitment of executive and other senior management is becoming increasingly difficult in light of the wide gap in compensation between similar agencies. Additionally, in the past two years, the agency has lost several key members of our senior management and succession plan to private and non-profit organizations who provided compensation substantially in excess of the PUC ED salary cap.

Therefore, the PUC is proposing two options for addressing ED compensation. The primary proposal is to reclassify the ED position from a Group 4 to a Group 5 position, and for the position to be included in Art. IX, Section 3.04(c)(6). This section is entitled "Schedule of Exempt Positions." Inclusion in Subsection (c)(6) would authorize the PUC to request to set the rate of compensation for the ED at an amount not to exceed the "Maximum Salary" but not less than the "Minimum Salary" for the group. This request would be made to the LBB and Governor's Office. This would provide the PUC Commissioners with the maximum flexibility to hire and retain the ED. The secondary proposal, consistent with the report, is to reclassify the ED position in Group 5, and set the maximum salary at \$156,804 each fiscal year.

**Self-Funded, Self-Leveling Designation**

The PUC is requesting designation as a self-funded, self-leveling agency beginning in fiscal year 2016. Designation as a self-funded agency would require that revenue from the PUC gross receipts assessment cover the agency's GR appropriation each fiscal year.

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The PUC gross receipts assessment is authorized by Public Utility Regulatory Act Section 16.001, which provides that “To defray the expenses incurred in the administration of this title...”, an assessment of one sixth of one percent is collected from public utilities, electric cooperatives, and retail electric providers’ gross receipts from consumers. Funds from this assessment are remitted to the general revenue fund, but have not been explicitly dedicated to funding the PUC. In contrast, similar assessments on water utilities, insurance companies, and other regulated entities have traditionally been used to explicitly fund the underlying regulatory programs at their respective agencies.

Currently, the PUC is 1 of 4 Article VIII agencies that is not designated as self-funded (SOAH, Health Professions Council, OPUC, and the PUC). Implementing this request would require the PUC to be included in the Appropriations Limited to Revenue Collections rider located in the Special Provisions Relating to All Regulatory Agencies section of the General Appropriations Act.

The Comptroller’s Biennial Revenue Estimate for fiscal years 2014 and 2015 estimates the PUC’s gross receipts assessment will generate in excess of \$54.0 million in fiscal year 2015. The PUC’s 2015 GR appropriation is approximately \$4.7 million. The PUC’s GR request for fiscal years 2016 and 2017 is approximately \$13.4 million each year.

Designation as a self-leveling agency would require the PUC to set the gross receipts assessment at a rate sufficient to generate revenue in the amount of the agency’s GR appropriation each fiscal year instead of the current statutory rate of one-sixth of one percent. This would require a statutory change to PURA §16.001(b) Based upon the PUC’s baseline GR request, authorizing the PUC’s self-leveling designation would result in an overall tax reduction of \$40.6 million per year, or 75.2%.

**Water Funding Mechanism**

The PUC and TCEQ are discussing the proper mechanism for funding water ratemaking and CCN programs at the PUC. The current budget provides a direct appropriation from the WRMA to the PUC while TCEQ retains responsibility for setting and collecting all fees that are deposited to the WRMA, including those assessed on water utilities. One option would be continuation of this practice. The second option would be to amend the Water Code to transfer the regulatory assessment fee that water utilities pay to the PUC, and have the Comptroller collect these fees similar to the PUC gross receipt assessment. Under the second option, revenues would be deposited to GR and a GR appropriation would be made to cover the costs of the PUC regulating water utilities with the PUC assuming responsibility for setting the fee at a level sufficient to cover the appropriation. This method would provide consistency with the PUC’s request for self-funded, self-leveling designation. Both agencies will continue to explore options for prospectively funding these activities and discussing these options with the Legislature, the LBB, and the Comptroller.

**10 Percent Reduction**

As required by the Legislative Appropriations Request instructions, the PUC has included the 10 Percent Biennial Base Reduction Options Schedule that demonstrates the reductions to the baseline request that are proposed if the agency’s GR-related funding were decreased by 10 percent.

General Revenue: Due to past decreases in funding and changes in statutory responsibilities which have occurred, the PUC assigns a lower priority to work that could be considered discretionary. Approximately 83.7 percent of the Commission’s General Revenue appropriation is allocated to fund staff salaries; therefore, decreases in funding would necessarily result in a reduction in agency staff. The Commission may exercise discretion in the prioritization and timing of its work, and at times, in the overall level of resources that can be expended on a particular function. Consequently, the prioritized list of reductions identifies decreases in funding and FTEs in areas

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of customer and protection and enforcement as primary options, before identifying decreases in resources utilized in processing rate cases and CCNs, or staff whose primary responsibilities include market oversight.

The PUC would first reduce expenditures, currently budgeted at \$490,000 each year, related to professional service contracts for customer education and outreach. The PUC would continue to provide customer education, as required by PURA §39.902, but with less capacity than in previous years. Activities funded in these contracts include educational fulfillment packets, conservation outreach efforts, TV and radio PSAs.

Second, the PUC would reduce expenditures related to other professional service contracts, by \$150,000 per year for expert witnesses in contested proceedings and enforcement cases. The need for the experts is difficult to project, and lack of available funds for these services may limit the ability of the agency to effectively review utility applications, pursue enforcement matters, and evaluate issues relating to utility bankruptcy and related change-in-control proceedings.

Third, the PUC would reduce its travel and staff development funds budget by approximately \$73,000 per year. This would hinder the ability of the PUC to attend public meetings on transmission line routing cases, inspect utility facilities, and provide professional development and increase expertise on emerging utility issues such as cybersecurity, environmental and other federal regulation, as well as train new staff on utility ratemaking methods and principles.

Fourth, the PUC's enforcement activities and customer protection activities would be reduced. Staff members overseeing these activities ensure that customers receive the benefits of competition; however, these activities are not statutorily required. Unlike the Commission's statutory responsibility to respond to various applications for regulatory approvals, the burden to initiate enforcement actions is with the Commission and is dependent on the agency's ability to commit resources to act in a proactive, rather than reactive mode. In the area of service quality, the Commission has a responsibility for ensuring a high quality of service. Decreased funding would result in fewer resources being allocated to ensuring service quality standards. Another area of concern would be the PUC's informal complaint resolution program. PUC places a high priority on timely completion of informal complaints, and is currently exceeding its performance measure for that function. The agency is also proud of the level of service it provides to consumers through the agency's call center. However, decreased funding would result in a lower level of service in this area.

Finally, the Commission would have to reduce staff in the areas of enforcement, customer protection, market oversight, and utility application review. Activities related to these functions receive the most funding and would therefore need to be reduced in order to attain the requested 10 percent reduction. Overall, a 10 percent reduction to General Revenue funding would result in PUC needing to reduce staffing for both fiscal year 2016 and 2017 from 201.0 FTEs to 193.0 FTEs. The FTE reduction would include 3.0 Enforcement Analysts; 2.0 Customer Care Representatives; 2.0 Utility Specialists; and 1.0 Financial Analyst. These FTE reductions represent approximately \$610,200 in GR funding each fiscal year. Schedule 6.1.10 displays the agency's total reduction in order from least to most impactful to agency operations.

General Revenue - Dedicated: The PUC's entire GR-D reduction consists of appropriation authority from the SBF. Reducing both the SBF and the WRMA proportionately based upon base level appropriations, would not have an effect on the level of low-income discount that could be provided in fiscal year 2016. However, reducing appropriations from the WRMA by approximately \$300,000 for the biennium would drastically impact the PUC's ability to administer the water ratemaking and CCN programs that are being transferred from TCEQ. Also, the PUC is requesting additional resources to effectively administer these programs beginning in fiscal year 2016. Based on these factors, the PUC does not believe that reducing appropriations from the WRMA would be prudent.

In accordance with direction from LBB staff, 100 percent of the PUC's SBF appropriation is allocated for Low-Income Discount program funding. Therefore, decreases in SBF funding by 10 percent would result in a reduced discount program. Based on the agency's current request of approximately \$98.0 million in fiscal year 2016, the PUC is projecting that the program will provide a 15.0 percent discount to program participants each year, which is the current statutory cap on the level of the discount. The System Benefit Fund is set to expire at the end of fiscal year 2016; therefore, the entire 10 percent reduction would need to be taken from 2016. The base reduction

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from this fund is also inflated because fiscal years 2014 and 2015 expenditures were increased by \$500 million due to the passage of HB 7 by the 83rd legislature. Reducing the overall appropriation by 10 percent of the GR-Dedicated base, or approximately \$55.7 million, would result in a reduced program discount of 7.0 percent in 2016. Based on average customer consumption of 1,000 kWh per month, the average discount would be reduced from approximately \$35.60 to approximately \$15.40 per month, based on current PUC projections.

Additionally, reducing appropriations from the SBF is counterproductive to the intent of HB 7, 83rd Session, which resolved to expend the full balance of the fund by the end of 2016. Reducing the appropriation by 10 percent would result in the fiscal year 2016 ending fund balance being increased by \$55.7 million.

Water Resource Management Account: As stated above, the PUC is not recommending the reduction of WRMA appropriations as a part of the required 10 percent reduction schedule. Apportioning the entire \$55.7 million reduction from the SBF will have no effect on the level of discount given, while taking it proportionately from the SBF and the WRMA account, \$55.4 million and \$0.3 million respectively, would negatively impact the PUC's ability to administer the water ratemaking and CCN programs.

**Substantive Rider Changes**

Performance Measure Targets: Performance measure targets for key measures have been updated based on current PUC projections.

Sunset Contingency: The PUC is requesting to delete this measure because the agency's sunset bill passed and the PUC was continued until 2023.

Contingent Revenue: The PUC is requesting to delete this rider because HB 7, 83rd Legislature, Regular Session, enacted §39.9039, which requires the PUC to set the System Benefit Fund fee at zero cents. Accordingly, no additional revenue will be deposited into the fund.

Allocation of System Benefit Account: The PUC is requesting to delete this rider because 100 percent of the PUC's appropriation request is allocated to the Low-Income Discount program, per instructions from LBB staff.

Contingency for HB 7: The PUC is requesting to delete this rider because the provisions of HB 7 have been implemented and the appropriation for fiscal year 2014 has been incorporated into the PUC base appropriation.

Contingency for HB 1600: The PUC is requesting to delete this rider because the provisions of HB 1600 have been implemented and the appropriation and FTEs are incorporated into the PUC base appropriation.

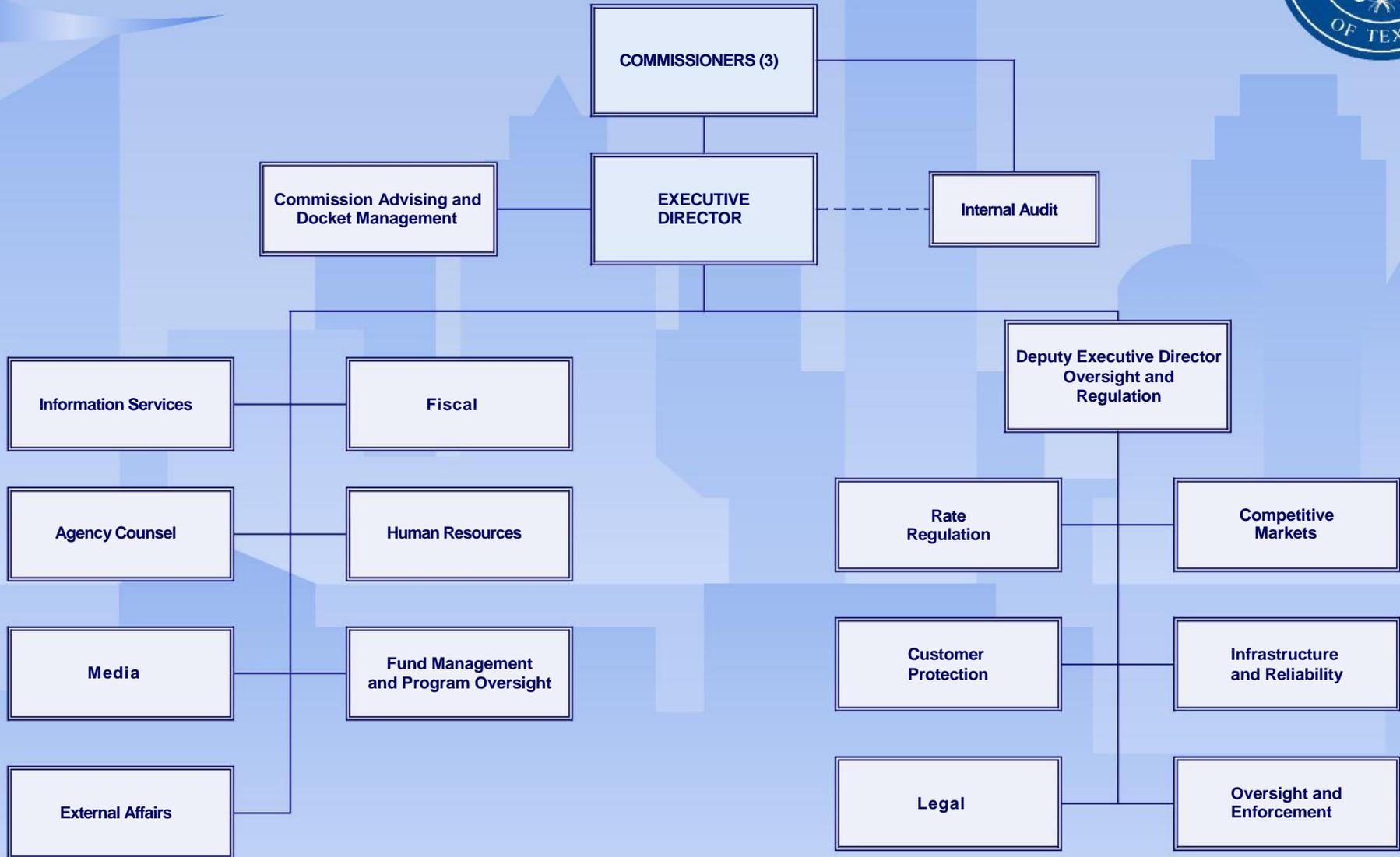
**Criminal History Background Check Authority**

The PUC does not have explicit statutory authority to conduct criminal background checks, and does not conduct background checks on current or prospective employees.

Brian H. Lloyd

Executive Director

PUBLIC UTILITY COMMISSION OF TEXAS  
FUNCTIONAL ORGANIZATION CHART  
Fiscal Year 2014



2.A. Summary of Base Request by Strategy

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Goal / Objective / STRATEGY	Exp 2013	Est 2014	Bud 2015	Req 2016	Req 2017
<b>1</b> Ensure Competition, Choice, Just Rates, and Reliable Quality Service					
<b>1</b> <i>Maintain Policies to Foster Competition in Telecom &amp; Elec Mkts</i>					
<b>1 MARKET COMPETITION</b>	4,086,074	4,168,263	4,420,688	4,286,660	4,286,661
<b>2</b> <i>Regulate Providers Ensuring Companies Meet Service Quality Standards</i>					
<b>1 UTILITY REGULATION</b>	5,169,037	5,329,659	5,771,462	5,508,395	5,508,395
<b>3</b> <i>Ensure Compliance with Statutes, Rules, and Orders</i>					
<b>1 INVESTIGATION AND ENFORCEMENT</b>	1,673,732	2,194,005	2,314,748	2,237,193	2,237,193
<b>TOTAL, GOAL</b> <b>1</b>	<b>\$10,928,843</b>	<b>\$11,691,927</b>	<b>\$12,506,898</b>	<b>\$12,032,248</b>	<b>\$12,032,249</b>
<b>2</b> Educate Customers and Assist Customers					
<b>1</b> <i>Inform Customers of Choices &amp; Rights &amp; Facilitate Information Access</i>					
<b>1 INFORMATION AND EDUCATION EFFORTS</b>	1,453,700	1,401,610	1,668,473	1,529,354	1,529,354
<b>2</b> <i>Resolve Complaints Consistent w/Laws &amp; PUC Rules &amp; Orders</i>					
<b>1 ASSIST CUSTOMERS</b>	667,802	912,136	963,368	931,043	931,043

2.A. Summary of Base Request by Strategy

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Goal / Objective / STRATEGY		Exp 2013	Est 2014	Bud 2015	Req 2016	Req 2017
<b>TOTAL, GOAL</b>	<b>2</b>	<b>\$2,121,502</b>	<b>\$2,313,746</b>	<b>\$2,631,841</b>	<b>\$2,460,397</b>	<b>\$2,460,397</b>
<b>3</b> Electric Utility Restructuring						
<b>1</b> Provide Financial Assistance						
<b>1 ENERGY ASSISTANCE</b>		78,062,682	449,649,273	103,613,295	98,521,250	0
<b>TOTAL, GOAL</b>	<b>3</b>	<b>\$78,062,682</b>	<b>\$449,649,273</b>	<b>\$103,613,295</b>	<b>\$98,521,250</b>	<b>\$0</b>
<b>4</b> Indirect Administration						
<b>1</b> Indirect Administration						
<b>1 CENTRAL ADMINISTRATION</b>		1,146,843	579,990	670,322	627,163	627,163
<b>2 INFORMATION RESOURCES</b>		469,696	241,666	279,301	261,143	261,143
<b>3 OTHER SUPPORT SERVICES</b>		105,174	48,329	55,860	52,438	52,438
<b>TOTAL, GOAL</b>	<b>4</b>	<b>\$1,721,713</b>	<b>\$869,985</b>	<b>\$1,005,483</b>	<b>\$940,744</b>	<b>\$940,744</b>
<b>TOTAL, AGENCY STRATEGY REQUEST</b>		<b>\$92,834,740</b>	<b>\$464,524,931</b>	<b>\$119,757,517</b>	<b>\$113,954,639</b>	<b>\$15,433,390</b>

**2.A. Summary of Base Request by Strategy**

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<b>Goal / Objective / STRATEGY</b>	<b>Exp 2013</b>	<b>Est 2014</b>	<b>Bud 2015</b>	<b>Req 2016</b>	<b>Req 2017</b>
<b>TOTAL, AGENCY RIDER APPROPRIATIONS REQUEST*</b>				<b>\$0</b>	<b>\$0</b>
<b>GRAND TOTAL, AGENCY REQUEST</b>	<b>\$92,834,740</b>	<b>\$464,524,931</b>	<b>\$119,757,517</b>	<b>\$113,954,639</b>	<b>\$15,433,390</b>

2.A. Summary of Base Request by Strategy

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Goal / Objective / STRATEGY	Exp 2013	Est 2014	Bud 2015	Req 2016	Req 2017
<u>METHOD OF FINANCING:</u>					
<b>General Revenue Funds:</b>					
1 General Revenue Fund	4,419,982	4,374,883	5,168,555	13,422,210	13,422,211
<b>SUBTOTAL</b>	<b>\$4,419,982</b>	<b>\$4,374,883</b>	<b>\$5,168,555</b>	<b>\$13,422,210</b>	<b>\$13,422,211</b>
<b>General Revenue Dedicated Funds:</b>					
153 Water Resource Management	1,512,129	1,445,376	1,626,983	1,536,179	1,536,179
5100 System Benefit Account	85,839,494	458,229,672	112,486,979	98,521,250	0
<b>SUBTOTAL</b>	<b>\$87,351,623</b>	<b>\$459,675,048</b>	<b>\$114,113,962</b>	<b>\$100,057,429</b>	<b>\$1,536,179</b>
<b>Federal Funds:</b>					
369 Fed Recovery & Reinvestment Fund	297,680	0	0	0	0
<b>SUBTOTAL</b>	<b>\$297,680</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>
<b>Other Funds:</b>					
666 Appropriated Receipts	573,192	475,000	475,000	475,000	475,000
777 Interagency Contracts	192,263	0	0	0	0
<b>SUBTOTAL</b>	<b>\$765,455</b>	<b>\$475,000</b>	<b>\$475,000</b>	<b>\$475,000</b>	<b>\$475,000</b>
<b>TOTAL, METHOD OF FINANCING</b>	<b>\$92,834,740</b>	<b>\$464,524,931</b>	<b>\$119,757,517</b>	<b>\$113,954,639</b>	<b>\$15,433,390</b>

\*Rider appropriations for the historical years are included in the strategy amounts.

**2.B. Summary of Base Request by Method of Finance**  
 84th Regular Session, Agency Submission, Version 1  
 Automated Budget and Evaluation System of Texas (ABEST)

7/31/2014 1:19:52PM

Agency code: **473** Agency name: **Public Utility Commission of Texas**

METHOD OF FINANCING	Exp 2013	Est 2014	Bud 2015	Req 2016	Req 2017
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**GENERAL REVENUE**

**1** General Revenue Fund

*REGULAR APPROPRIATIONS*

Regular Appropriations from MOF Table (2012-13 GAA)

\$4,591,588	\$0	\$0	\$0	\$0
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Regular Appropriations from MOF Table (2014-15 GAA)

\$0	\$4,726,207	\$4,745,563	\$0	\$0
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Regular Appropriations Request (2016-17)

\$0	\$0	\$0	\$13,422,210	\$13,422,211
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*RIDER APPROPRIATION*

Art IX, Sec 17.01(a), Data Center-Reductions for Cost of Living Adjustments (2012-13 GAA)

\$(36,384)	\$0	\$0	\$0	\$0
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Art IX, Sec 17.01(b), Data Center-Reductions for Administrative Rate Charge (2012-13 GAA)

\$(3,151)	\$0	\$0	\$0	\$0
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Art IX, Sec 17.08(a), Data Center Reductions (2014-15 GAA)

\$0	\$(22,002)	\$(32,187)	\$0	\$0
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**2.B. Summary of Base Request by Method of Finance**  
 84th Regular Session, Agency Submission, Version 1  
 Automated Budget and Evaluation System of Texas (ABEST)

7/31/2014 1:19:52PM

Agency code: <b>473</b>	Agency name: <b>Public Utility Commission of Texas</b>				
<b>METHOD OF FINANCING</b>	<b>Exp 2013</b>	<b>Est 2014</b>	<b>Bud 2015</b>	<b>Req 2016</b>	<b>Req 2017</b>
<b><u>GENERAL REVENUE</u></b>					
Art VIII, pg 62, Rider 5 (2012-13 GAA)	\$679,739	\$0	\$0	\$0	\$0
Art IX, Sec 14.03(j), Capital Budget UB (2012-13 GAA)	\$100,168	\$0	\$0	\$0	\$0
Art IX, Sec 14.03(i), Capital Budget UB (2014-15 GAA)	\$0	\$(83,070)	\$83,070	\$0	\$0
Art VIII, pg 63, Rider 5 (2014-15 GAA)	\$0	\$(286,966)	\$286,966	\$0	\$0
<i>TRANSFERS</i>					
Art IX, Sec 17.06 Salary Increase for General State Employees (2014-15 GAA)	\$0	\$40,714	\$85,143	\$0	\$0
<i>LAPSED APPROPRIATIONS</i>					
Regular Appropriations from MOF Table (2012-13 GAA)	\$(911,978)	\$0	\$0	\$0	\$0

**2.B. Summary of Base Request by Method of Finance**  
 84th Regular Session, Agency Submission, Version 1  
 Automated Budget and Evaluation System of Texas (ABEST)

7/31/2014 1:19:52PM

Agency code: <b>473</b>		Agency name: <b>Public Utility Commission of Texas</b>				
<b>METHOD OF FINANCING</b>		<b>Exp 2013</b>	<b>Est 2014</b>	<b>Bud 2015</b>	<b>Req 2016</b>	<b>Req 2017</b>
<b><u>GENERAL REVENUE</u></b>						
<b>TOTAL,</b>	<b>General Revenue Fund</b>	<b>\$4,419,982</b>	<b>\$4,374,883</b>	<b>\$5,168,555</b>	<b>\$13,422,210</b>	<b>\$13,422,211</b>
<b>TOTAL, ALL</b>	<b>GENERAL REVENUE</b>	<b>\$4,419,982</b>	<b>\$4,374,883</b>	<b>\$5,168,555</b>	<b>\$13,422,210</b>	<b>\$13,422,211</b>
<b><u>GENERAL REVENUE FUND - DEDICATED</u></b>						
<b><u>153</u> GR Dedicated - Water Resource Management Account No. 153</b>						
<i>REGULAR APPROPRIATIONS</i>						
	Regular Appropriations Request (2016-17)	\$0	\$0	\$0	\$1,536,179	\$1,536,179
<i>TRANSFERS</i>						
	Art IX, Sec 17.06 Salary Increase for General State Employees (2014-15 GAA)	\$0	\$0	\$13,165	\$0	\$0
	Art IX, Sec. 18.15, Contingency for HB 1600	\$1,512,129	\$1,445,376	\$1,613,818	\$0	\$0
<b>TOTAL,</b>	<b>GR Dedicated - Water Resource Management Account No. 153</b>	<b>\$1,512,129</b>	<b>\$1,445,376</b>	<b>\$1,626,983</b>	<b>\$1,536,179</b>	<b>\$1,536,179</b>

**5100 GR Dedicated - System Benefit Account No. 5100**  
*REGULAR APPROPRIATIONS*

**2.B. Summary of Base Request by Method of Finance**  
 84th Regular Session, Agency Submission, Version 1  
 Automated Budget and Evaluation System of Texas (ABEST)

7/31/2014 1:19:52PM

Agency code: **473** Agency name: **Public Utility Commission of Texas**

METHOD OF FINANCING	Exp 2013	Est 2014	Bud 2015	Req 2016	Req 2017
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**GENERAL REVENUE FUND - DEDICATED**

Regular Appropriations from MOF Table (2012-13 GAA)

	\$86,138,757	\$0	\$0	\$0	\$0
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Regular Appropriations from MOF Table (2014-15 GAA)

	\$0	\$121,277,550	\$124,241,572	\$0	\$0
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Regular Appropriations Request

	\$0	\$0	\$0	\$98,521,250	\$0
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*RIDER APPROPRIATION*

Art IX, Sec 18.06, Contingency for HB 7 (2014-15 GAA)

	\$0	\$500,000,000	\$0	\$0	\$0
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Art VIII, pg 62, Rider 5 (2012-13 GAA)

	\$13,628,273	\$0	\$0	\$0	\$0
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Art VIII, pg 63, Rider 5 (2014-15 GAA)

	\$0	\$(163,111,854)	\$163,111,854	\$0	\$0
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*TRANSFERS*

**2.B. Summary of Base Request by Method of Finance**

7/31/2014 1:19:52PM

84th Regular Session, Agency Submission, Version 1

Automated Budget and Evaluation System of Texas (ABEST)

Agency code: <b>473</b>		Agency name: <b>Public Utility Commission of Texas</b>				
<b>METHOD OF FINANCING</b>		<b>Exp 2013</b>	<b>Est 2014</b>	<b>Bud 2015</b>	<b>Req 2016</b>	<b>Req 2017</b>
<b><u>GENERAL REVENUE FUND - DEDICATED</u></b>						
Art IX, Sec 17.06 Salary Increase for General State Employees (2014-15 GAA)		\$0	\$63,976	\$133,553	\$0	\$0
<i>LAPSED APPROPRIATIONS</i>						
Regular Appropriations from MOF Table (2012-13 GAA)		\$(13,927,536)	\$0	\$0	\$0	\$0
Regular Appropriations from MOF Table (2014-15 GAA)		\$0	\$0	\$(175,000,000)	\$0	\$0
<b>TOTAL,</b>	<b>GR Dedicated - System Benefit Account No. 5100</b>	<b>\$85,839,494</b>	<b>\$458,229,672</b>	<b>\$112,486,979</b>	<b>\$98,521,250</b>	<b>\$0</b>
<b>TOTAL, ALL</b>	<b>GENERAL REVENUE FUND - DEDICATED</b>	<b>\$87,351,623</b>	<b>\$459,675,048</b>	<b>\$114,113,962</b>	<b>\$100,057,429</b>	<b>\$1,536,179</b>
<b>TOTAL,</b>	<b>GR &amp; GR-DEDICATED FUNDS</b>	<b>\$91,771,605</b>	<b>\$464,049,931</b>	<b>\$119,282,517</b>	<b>\$113,479,639</b>	<b>\$14,958,390</b>
<b><u>FEDERAL FUNDS</u></b>						
<b><u>369</u></b> Federal American Recovery and Reinvestment Fund						
<i>REGULAR APPROPRIATIONS</i>						
Regular Appropriations from MOF Table (2012-13 GAA)		\$82,197	\$0	\$0	\$0	\$0

**2.B. Summary of Base Request by Method of Finance**  
 84th Regular Session, Agency Submission, Version 1  
 Automated Budget and Evaluation System of Texas (ABEST)

7/31/2014 1:19:52PM

Agency code: **473** Agency name: **Public Utility Commission of Texas**

METHOD OF FINANCING	Exp 2013	Est 2014	Bud 2015	Req 2016	Req 2017
<b><u>FEDERAL FUNDS</u></b>					
<i>RIDER APPROPRIATION</i>					
Art IX, Sec 8.02, Federal Funds/Block Grants (2012-13 GAA)	\$84,082	\$0	\$0	\$0	\$0
Article VIII, pg. 62, Rider 5 (2012-13 GAA)	\$131,401	\$0	\$0	\$0	\$0
<b>TOTAL, Federal American Recovery and Reinvestment Fund</b>	<b>\$297,680</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>
<b>TOTAL, ALL FEDERAL FUNDS</b>	<b>\$297,680</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>

**OTHER FUNDS**

**666** Appropriated Receipts

*REGULAR APPROPRIATIONS*

Regular Appropriations from MOF Table (2012-13 GAA)

\$475,000 \$0 \$0 \$0 \$0

Regular Appropriations from MOF Table (2014-15 GAA)

\$0 \$475,000 \$475,000 \$0 \$0

2.B. Summary of Base Request by Method of Finance  
 84th Regular Session, Agency Submission, Version 1  
 Automated Budget and Evaluation System of Texas (ABEST)

7/31/2014 1:19:52PM

Agency code: 473		Agency name: Public Utility Commission of Texas				
METHOD OF FINANCING		Exp 2013	Est 2014	Bud 2015	Req 2016	Req 2017
<b><u>OTHER FUNDS</u></b>						
	Regular Appropriations Request	\$0	\$0	\$0	\$475,000	\$475,000
	<i>RIDER APPROPRIATION</i>					
	Art IX, Sec 8.03, Reimbursements and Payments (2012-13 GAA)	\$98,192	\$0	\$0	\$0	\$0
<b>TOTAL,</b>	<b>Appropriated Receipts</b>	<b>\$573,192</b>	<b>\$475,000</b>	<b>\$475,000</b>	<b>\$475,000</b>	<b>\$475,000</b>
	<u>777</u> Interagency Contracts					
	<i>RIDER APPROPRIATION</i>					
	Art IX, Sec 8.02, Federal Funds/Block Grants (2012-13 GAA)	\$91,558	\$0	\$0	\$0	\$0
	Article VIII, pg. 62, Rider 5 (2012-13 GAA)	\$100,705	\$0	\$0	\$0	\$0
<b>TOTAL,</b>	<b>Interagency Contracts</b>	<b>\$192,263</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>
<b>TOTAL, ALL</b>	<b>OTHER FUNDS</b>	<b>\$765,455</b>	<b>\$475,000</b>	<b>\$475,000</b>	<b>\$475,000</b>	<b>\$475,000</b>

**2.B. Summary of Base Request by Method of Finance**

7/31/2014 1:19:52PM

84th Regular Session, Agency Submission, Version 1

Automated Budget and Evaluation System of Texas (ABEST)

METHOD OF FINANCING	Exp 2013	Est 2014	Bud 2015	Req 2016	Req 2017
Agency code: <b>473</b>	Agency name: <b>Public Utility Commission of Texas</b>				
<b>GRAND TOTAL</b>	<b>\$92,834,740</b>	<b>\$464,524,931</b>	<b>\$119,757,517</b>	<b>\$113,954,639</b>	<b>\$15,433,390</b>
<b>FULL-TIME-EQUIVALENT POSITIONS</b>					
REGULAR APPROPRIATIONS					
Regular Appropriations from MOF Table (2012-13 GAA)	170.6	0.0	0.0	0.0	0.0
Regular Appropriations from MOF Table (2014-15 GAA)	0.0	181.0	181.0	0.0	0.0
Regular Appropriations Request (2016-17)	0.0	0.0	0.0	201.0	201.0
TRANSFERS					
Art IX, Sec. 18.15, Contingency for HB 1600	20.0	20.0	20.0	0.0	0.0
LAPSED APPROPRIATIONS					
Regular Appropriations from MOF Table (2012-13 GAA)	(8.1)	0.0	0.0	0.0	0.0
Regular Appropriations from MOF Table (2014-15 GAA)	0.0	(12.4)	0.0	0.0	0.0
<b>TOTAL, ADJUSTED FTES</b>	<b>182.5</b>	<b>188.6</b>	<b>201.0</b>	<b>201.0</b>	<b>201.0</b>

**2.B. Summary of Base Request by Method of Finance**

7/31/2014 1:19:52PM

84th Regular Session, Agency Submission, Version 1

Automated Budget and Evaluation System of Texas (ABEST)

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Agency code: <b>473</b>	Agency name: <b>Public Utility Commission of Texas</b>					
<b>METHOD OF FINANCING</b>	<b>Exp 2013</b>	<b>Est 2014</b>	<b>Bud 2015</b>	<b>Req 2016</b>	<b>Req 2017</b>	
<b>NUMBER OF 100% FEDERALLY FUNDED FTEs</b>	<b>6.8</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	

2.C. Summary of Base Request by Object of Expense

7/31/2014 1:19:53PM

84th Regular Session, Agency Submission, Version 1  
Automated Budget and Evaluation System of Texas (ABEST)

473 Public Utility Commission of Texas

OBJECT OF EXPENSE	Exp 2013	Est 2014	Bud 2015	BL 2016	BL 2017
1001 SALARIES AND WAGES	\$11,115,857	\$12,571,130	\$12,839,612	\$12,839,612	\$12,839,612
1002 OTHER PERSONNEL COSTS	\$645,034	\$427,350	\$427,350	\$427,350	\$427,350
2001 PROFESSIONAL FEES AND SERVICES	\$4,420,608	\$4,551,279	\$5,259,705	\$5,314,486	\$1,214,486
2003 CONSUMABLE SUPPLIES	\$47,647	\$58,425	\$63,104	\$57,156	\$57,156
2004 UTILITIES	\$21,069	\$13,000	\$13,000	\$11,842	\$11,842
2005 TRAVEL	\$57,115	\$81,250	\$93,405	\$83,260	\$83,260
2006 RENT - BUILDING	\$18,161	\$10,000	\$10,000	\$9,108	\$9,108
2007 RENT - MACHINE AND OTHER	\$200,736	\$258,300	\$258,300	\$233,667	\$233,667
2009 OTHER OPERATING EXPENSE	\$1,198,545	\$424,924	\$699,746	\$556,908	\$556,909
3001 CLIENT SERVICES	\$75,069,615	\$446,129,273	\$100,093,295	\$94,421,250	\$0
5000 CAPITAL EXPENDITURES	\$40,353	\$0	\$0	\$0	\$0
<b>OOE Total (Excluding Riders)</b>	<b>\$92,834,740</b>	<b>\$464,524,931</b>	<b>\$119,757,517</b>	<b>\$113,954,639</b>	<b>\$15,433,390</b>
<b>OOE Total (Riders)</b>					
<b>Grand Total</b>	<b>\$92,834,740</b>	<b>\$464,524,931</b>	<b>\$119,757,517</b>	<b>\$113,954,639</b>	<b>\$15,433,390</b>

**2.D. Summary of Base Request Objective Outcomes**  
 84th Regular Session, Agency Submission, Version 1  
 Automated Budget and Evaluation system of Texas (ABEST)

7/31/2014 1:19:55PM

**473 Public Utility Commission of Texas**

Goal/ Objective / Outcome	Exp 2013	Est 2014	Bud 2015	BL 2016	BL 2017
1 Ensure Competition, Choice, Just Rates, and Reliable Quality Service					
1 Maintain Policies to Foster Competition in Telecom & Elec Mkts					
<b>KEY</b> <b>1 % Tx Cities Srvd by 3 or More Certificated Telecommunication Providers</b>					
	75.70%	75.00%	75.00%	75.00%	75.00%
<b>2 % Comp Res Customers Served by More Than Five Electric Providers</b>					
	99.73%	99.70%	99.70%	99.70%	99.70%
<b>3 Percent of Goal Achieved for Renewable Energy</b>					
	286.07%	286.00%	290.00%	290.00%	300.00%
<b>KEY</b> <b>4 Avg Price Elec/kWh in TX for Residential Customers As % of Nat'l Avg</b>					
	98.75%	98.96%	99.17%	99.38%	99.58%
<b>5 Avg Price Electricity/kWh for TX Commercial Customers As % Nat'l Avg</b>					
	77.57%	80.00%	80.00%	80.00%	80.00%
<b>6 Avg Price Electricity/kWh for TX Industrial Customers As % Nat'l Avg</b>					
	102.11%	101.76%	101.41%	101.06%	100.70%
<b>KEY</b> <b>7 Avg Ann Resid Elec Bill from Competitive Suppliers as a % of Nat'l Avg</b>					
	133.48%	128.37%	123.25%	119.38%	116.15%
<b>KEY</b> <b>8 Avg Price/kWh Offered on Power-to-Choose as % of Nat'l Avg</b>					
	90.00%	90.00%	90.00%	90.00%	90.00%
2 Regulate Providers Ensuring Companies Meet Service Quality Standards					
<b>KEY</b> <b>1 Average Annual Residential Telephone Bill as a % of National Average</b>					
	117.48%	114.81%	112.14%	110.12%	108.43%
<b>2 Avg Price Elec/kWh for Res Cust from Reg Suppliers as % of Nat'l Avg</b>					
	78.75%	80.00%	80.00%	80.00%	80.00%
<b>3 Avg Price Elec/kWh for Comm Cust from Reg Suppliers as % of Nat'l Avg</b>					
	75.46%	80.00%	80.00%	80.00%	80.00%
<b>4 Average Annual Res Elec Bill from Reg Suppliers as % of Nat'l Avg</b>					
	95.18%	95.92%	96.65%	97.21%	97.68%

**2.D. Summary of Base Request Objective Outcomes**  
84th Regular Session, Agency Submission, Version 1  
Automated Budget and Evaluation system of Texas (ABEST)

7/31/2014 1:19:55PM

**473 Public Utility Commission of Texas**

Goal/ Objective / Outcome	Exp 2013	Est 2014	Bud 2015	BL 2016	BL 2017
<b>5 % of Subscribers Served by Exchanges Meeting Service Quality Standards</b>	45.73%	50.00%	50.00%	50.00%	50.00%
<b>6 % Electric Customers Served by TDUs Meeting Service Quality Standards</b>	96.70%	96.50%	96.50%	96.50%	96.50%
<i>3 Ensure Compliance with Statutes, Rules, and Orders</i>					
<b>1 % Agreements with Specific Provisions for Avoiding Future Violations</b>	67.00%	67.00%	65.00%	65.00%	65.00%
<i>2 Educate Customers and Assist Customers</i>					
<i>2 Resolve Complaints Consistent w/Laws &amp; PUC Rules &amp; Orders</i>					
<b>KEY 1 % Customer Complaints Resolved through Informal Resolution Process</b>	99.60%	99.00%	99.00%	99.00%	99.00%
<b>2 Credits &amp; Refunds Obtained for Customers through Complaint Resolution</b>	808,420.00	900,000.00	900,000.00	900,000.00	900,000.00
<i>3 Electric Utility Restructuring</i>					
<i>1 Provide Financial Assistance</i>					
<b>KEY 1 % of Elig Low-income Customers Provided a Discount for Elec Service</b>	96.70%	96.00%	96.00%	96.00%	0.00%

**2.E. Summary of Exceptional Items Request**  
 84th Regular Session, Agency Submission, Version 1  
 Automated Budget and Evaluation System of Texas (ABEST)

DATE: 7/31/2014  
 TIME : 1:19:55PM

Agency code: 473

Agency name: **Public Utility Commission of Texas**

Priority	Item	2016			2017			Biennium	
		GR and GR/Dedicated	All Funds	FTEs	GR and GR Dedicated	All Funds	FTEs	GR and GR Dedicated	All Funds
1	Enhanced Water Ratemaking Program	\$826,008	\$826,008	12.0	\$826,008	\$826,008	12.0	\$1,652,016	\$1,652,016
2	FY 2017 Low-Income Discount	\$0	\$0		\$197,000,000	\$197,000,000		\$197,000,000	\$197,000,000
<b>Total, Exceptional Items Request</b>		<b>\$826,008</b>	<b>\$826,008</b>	<b>12.0</b>	<b>\$197,826,008</b>	<b>\$197,826,008</b>	<b>12.0</b>	<b>\$198,652,016</b>	<b>\$198,652,016</b>

**Method of Financing**

General Revenue

General Revenue - Dedicated

Federal Funds

Other Funds

General Revenue - Dedicated	826,008	826,008		197,826,008	197,826,008		198,652,016	198,652,016
<b>Total</b>	<b>\$826,008</b>	<b>\$826,008</b>		<b>\$197,826,008</b>	<b>\$197,826,008</b>		<b>\$198,652,016</b>	<b>\$198,652,016</b>

**Full Time Equivalent Positions**

**12.0**

**12.0**

**Number of 100% Federally Funded FTEs**

**0.0**

**0.0**

**2.F. Summary of Total Request by Strategy**  
 84th Regular Session, Agency Submission, Version 1  
 Automated Budget and Evaluation System of Texas (ABEST)

DATE : 7/31/2014

TIME : 1:19:57PM

Agency code: 473 Agency name: Public Utility Commission of Texas

<b>Goal/Objective/STRATEGY</b>	<b>Base 2016</b>	<b>Base 2017</b>	<b>Exceptional 2016</b>	<b>Exceptional 2017</b>	<b>Total Request 2016</b>	<b>Total Request 2017</b>
<b>1</b> Ensure Competition, Choice, Just Rates, and Reliable Quality Service						
<b>1</b> <i>Maintain Policies to Foster Competition in Telecom &amp; Elec Mkts</i>						
<b>1</b> MARKET COMPETITION	\$4,286,660	\$4,286,661	\$0	\$0	\$4,286,660	\$4,286,661
<b>2</b> <i>Regulate Providers Ensuring Companies Meet Service Quality Stand</i>						
<b>1</b> UTILITY REGULATION	5,508,395	5,508,395	826,008	826,008	6,334,403	6,334,403
<b>3</b> <i>Ensure Compliance with Statutes, Rules, and Orders</i>						
<b>1</b> INVESTIGATION AND ENFORCEMENT	2,237,193	2,237,193	0	0	2,237,193	2,237,193
<b>TOTAL, GOAL 1</b>	<b>\$12,032,248</b>	<b>\$12,032,249</b>	<b>\$826,008</b>	<b>\$826,008</b>	<b>\$12,858,256</b>	<b>\$12,858,257</b>
<b>2</b> Educate Customers and Assist Customers						
<b>1</b> <i>Inform Customers of Choices &amp; Rights &amp; Facilitate Information Acce</i>						
<b>1</b> INFORMATION AND EDUCATION EFFORTS	1,529,354	1,529,354	0	0	1,529,354	1,529,354
<b>2</b> <i>Resolve Complaints Consistent w/Laws &amp; PUC Rules &amp; Orders</i>						
<b>1</b> ASSIST CUSTOMERS	931,043	931,043	0	0	931,043	931,043
<b>TOTAL, GOAL 2</b>	<b>\$2,460,397</b>	<b>\$2,460,397</b>	<b>\$0</b>	<b>\$0</b>	<b>\$2,460,397</b>	<b>\$2,460,397</b>
<b>3</b> Electric Utility Restructuring						
<b>1</b> <i>Provide Financial Assistance</i>						
<b>1</b> ENERGY ASSISTANCE	98,521,250	0	0	197,000,000	98,521,250	197,000,000
<b>TOTAL, GOAL 3</b>	<b>\$98,521,250</b>	<b>\$0</b>	<b>\$0</b>	<b>\$197,000,000</b>	<b>\$98,521,250</b>	<b>\$197,000,000</b>

**2.F. Summary of Total Request by Strategy**  
 84th Regular Session, Agency Submission, Version 1  
 Automated Budget and Evaluation System of Texas (ABEST)

DATE : 7/31/2014

TIME : 1:19:57PM

Agency code: 473 Agency name: Public Utility Commission of Texas

<b>Goal/Objective/STRATEGY</b>	<b>Base 2016</b>	<b>Base 2017</b>	<b>Exceptional 2016</b>	<b>Exceptional 2017</b>	<b>Total Request 2016</b>	<b>Total Request 2017</b>
<b>4</b> Indirect Administration						
<b>1</b> <i>Indirect Administration</i>						
<b>1</b> CENTRAL ADMINISTRATION	\$627,163	\$627,163	\$0	\$0	\$627,163	\$627,163
<b>2</b> INFORMATION RESOURCES	261,143	261,143	0	0	261,143	261,143
<b>3</b> OTHER SUPPORT SERVICES	52,438	52,438	0	0	52,438	52,438
<b>TOTAL, GOAL 4</b>	<b>\$940,744</b>	<b>\$940,744</b>	<b>\$0</b>	<b>\$0</b>	<b>\$940,744</b>	<b>\$940,744</b>
<b>TOTAL, AGENCY STRATEGY REQUEST</b>	<b>\$113,954,639</b>	<b>\$15,433,390</b>	<b>\$826,008</b>	<b>\$197,826,008</b>	<b>\$114,780,647</b>	<b>\$213,259,398</b>
<b>TOTAL, AGENCY RIDER APPROPRIATIONS REQUEST</b>						
<b>GRAND TOTAL, AGENCY REQUEST</b>	<b>\$113,954,639</b>	<b>\$15,433,390</b>	<b>\$826,008</b>	<b>\$197,826,008</b>	<b>\$114,780,647</b>	<b>\$213,259,398</b>

**2.F. Summary of Total Request by Strategy**  
 84th Regular Session, Agency Submission, Version 1  
 Automated Budget and Evaluation System of Texas (ABEST)

DATE : 7/31/2014  
 TIME : 1:19:57PM

Agency code: 473 Agency name: Public Utility Commission of Texas

<b>Goal/Objective/STRATEGY</b>	<b>Base 2016</b>	<b>Base 2017</b>	<b>Exceptional 2016</b>	<b>Exceptional 2017</b>	<b>Total Request 2016</b>	<b>Total Request 2017</b>
<b>General Revenue Funds:</b>						
1 General Revenue Fund	\$13,422,210	\$13,422,211	\$0	\$0	\$13,422,210	\$13,422,211
	<b>\$13,422,210</b>	<b>\$13,422,211</b>	<b>\$0</b>	<b>\$0</b>	<b>\$13,422,210</b>	<b>\$13,422,211</b>
<b>General Revenue Dedicated Funds:</b>						
153 Water Resource Management	1,536,179	1,536,179	826,008	826,008	2,362,187	2,362,187
5100 System Benefit Account	98,521,250	0	0	197,000,000	98,521,250	197,000,000
	<b>\$100,057,429</b>	<b>\$1,536,179</b>	<b>\$826,008</b>	<b>\$197,826,008</b>	<b>\$100,883,437</b>	<b>\$199,362,187</b>
<b>Federal Funds:</b>						
369 Fed Recovery & Reinvestment Fund	0	0	0	0	0	0
	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>
<b>Other Funds:</b>						
666 Appropriated Receipts	475,000	475,000	0	0	475,000	475,000
777 Interagency Contracts	0	0	0	0	0	0
	<b>\$475,000</b>	<b>\$475,000</b>	<b>\$0</b>	<b>\$0</b>	<b>\$475,000</b>	<b>\$475,000</b>
<b>TOTAL, METHOD OF FINANCING</b>	<b>\$113,954,639</b>	<b>\$15,433,390</b>	<b>\$826,008</b>	<b>\$197,826,008</b>	<b>\$114,780,647</b>	<b>\$213,259,398</b>
<b>FULL TIME EQUIVALENT POSITIONS</b>	<b>201.0</b>	<b>201.0</b>	<b>12.0</b>	<b>12.0</b>	<b>213.0</b>	<b>213.0</b>

**2.G. Summary of Total Request Objective Outcomes**  
 84th Regular Session, Agency Submission, Version 1  
 Automated Budget and Evaluation system of Texas (ABEST)

Date : 7/31/2014  
 Time: 1:20:00PM

Agency code: 473 Agency name: Public Utility Commission of Texas

Goal/ Objective / Outcome

	BL 2016	BL 2017	Excp 2016	Excp 2017	Total Request 2016	Total Request 2017
1	Ensure Competition, Choice, Just Rates, and Reliable Quality Service					
1	<i>Maintain Policies to Foster Competition in Telecom &amp; Elec Mkts</i>					
<b>KEY</b>	<b>1 % Tx Cities Srvd by 3 or More Certificated Telecommunication Providers</b>					
	75.00%	75.00%			75.00%	75.00%
	<b>2 % Comp Res Customers Served by More Than Five Electric Providers</b>					
	99.70%	99.70%			99.70%	99.70%
	<b>3 Percent of Goal Achieved for Renewable Energy</b>					
	290.00%	300.00%			290.00%	300.00%
<b>KEY</b>	<b>4 Avg Price Elec/kWh in TX for Residential Customers As % of Nat'l Avg</b>					
	99.38%	99.58%			99.38%	99.58%
	<b>5 Avg Price Electricity/kWh for TX Commercial Customers As % Nat'l Avg</b>					
	80.00%	80.00%			80.00%	80.00%
	<b>6 Avg Price Electricity/kWh for TX Industrial Customers As % Nat'l Avg</b>					
	101.06%	100.70%			101.06%	100.70%
<b>KEY</b>	<b>7 Avg Ann Resid Elec Bill from Competitive Suppliers as a % of Nat'l Avg</b>					
	119.38%	116.15%			119.38%	116.15%
<b>KEY</b>	<b>8 Avg Price/kWh Offered on Power-to-Choose as % of Nat'l Avg</b>					
	90.00%	90.00%			90.00%	90.00%
2	<i>Regulate Providers Ensuring Companies Meet Service Quality Standards</i>					

**2.G. Summary of Total Request Objective Outcomes**  
 84th Regular Session, Agency Submission, Version 1  
 Automated Budget and Evaluation system of Texas (ABEST)

Date : 7/31/2014  
 Time: 1:20:00PM

Agency code: 473 Agency name: Public Utility Commission of Texas

Goal/ Objective / Outcome

	BL 2016	BL 2017	Excp 2016	Excp 2017	Total Request 2016	Total Request 2017
<b>KEY</b>						
<b>1 Average Annual Residential Telephone Bill as a % of National Average</b>	110.12%	108.43%			110.12%	108.43%
<b>2 Avg Price Elec/kWh for Res Cust from Reg Suppliers as % of Nat'l Avg</b>	80.00%	80.00%			80.00%	80.00%
<b>3 Avg Price Elec/kWh for Comm Cust from Reg Suppliers as % of Nat'l Avg</b>	80.00%	80.00%			80.00%	80.00%
<b>4 Average Annual Res Elec Bill from Reg Suppliers as % of Nat'l Avg</b>	97.21%	97.68%			97.21%	97.68%
<b>5 % of Subscribers Served by Exchanges Meeting Service Quality Standards</b>	50.00%	50.00%			50.00%	50.00%
<b>6 % Electric Customers Served by TDUs Meeting Service Quality Standards</b>	96.50%	96.50%			96.50%	96.50%
3 <i>Ensure Compliance with Statutes, Rules, and Orders</i>						
<b>1 % Agreements with Specific Provisions for Avoiding Future Violations</b>	65.00%	65.00%			65.00%	65.00%
2 Educate Customers and Assist Customers						
2 <i>Resolve Complaints Consistent w/Laws &amp; PUC Rules &amp; Orders</i>						
<b>KEY</b>						
<b>1 % Customer Complaints Resolved through Informal Resolution Process</b>	99.00%	99.00%			99.00%	99.00%

**2.G. Summary of Total Request Objective Outcomes**  
 84th Regular Session, Agency Submission, Version 1  
 Automated Budget and Evaluation system of Texas (ABEST)

Date : 7/31/2014  
 Time: 1:20:00PM

Agency code: 473 Agency name: Public Utility Commission of Texas

Goal/ Objective / Outcome

	BL 2016	BL 2017	Excp 2016	Excp 2017	Total Request 2016	Total Request 2017
<b>2 Credits &amp; Refunds Obtained for Customers through Complaint Resolution</b>						
	900,000.00	900,000.00			900,000.00	900,000.00
3	Electric Utility Restructuring					
1	Provide Financial Assistance					
<b>KEY</b>	<b>1 % of Elig Low-income Customers Provided a Discount for Elec Service</b>					
	96.00%	0.00%	0.00%	96.00%	96.00%	96.00%

**473 Public Utility Commission of Texas**

GOAL: 1 Ensure Competition, Choice, Just Rates, and Reliable Quality Service Statewide Goal/Benchmark: 7 8  
 OBJECTIVE: 1 Maintain Policies to Foster Competition in Telecom & Elec Mkts Service Categories:  
 STRATEGY: 1 Foster and Monitor Market Competition Service: 17 Income: A.2 Age: B.3

CODE	DESCRIPTION	Exp 2013	Est 2014	Bud 2015	BL 2016	BL 2017
<b>Output Measures:</b>						
	1 Number of Retail Electric Providers Registered	112.00	112.00	112.00	112.00	112.00
KEY 2	Number of Wholesale Electric Market Investigations Completed	15.00	8.00	8.00	8.00	8.00
KEY 3	Number of Cases Completed Related to Competition Among Providers	422.00	350.00	350.00	350.00	350.00
<b>Efficiency Measures:</b>						
KEY 1	Avg # of Days to Process an Application for a Telecom COA & SPCOA	54.00	60.00	60.00	60.00	60.00
<b>Explanatory/Input Measures:</b>						
	1 # of Elect Coops and Municipal Utilities Reg for Wholesale Trans Rate	38.00	38.00	38.00	38.00	38.00
	2 % of Statewide Electric Generating Capacity Above Peak Demand in ERCOT	10.99 %	13.00 %	14.30 %	14.10 %	13.80 %
	3 Energy Savings Due to Energy Efficiency Programs	182.00 %	100.00 %	100.00 %	100.00 %	100.00 %
	4 Demand Reductions Due to Energy Efficiency Programs	264.00 %	100.00 %	100.00 %	100.00 %	100.00 %
	5 Number of Power Generation Companies in Texas	240.00	240.00	240.00	240.00	240.00
	6 Number of Aggregators in Texas	306.00	306.00	306.00	306.00	306.00

**473 Public Utility Commission of Texas**

GOAL: 1 Ensure Competition, Choice, Just Rates, and Reliable Quality Service Statewide Goal/Benchmark: 7 8  
 OBJECTIVE: 1 Maintain Policies to Foster Competition in Telecom & Elec Mkts Service Categories:  
 STRATEGY: 1 Foster and Monitor Market Competition Service: 17 Income: A.2 Age: B.3

CODE	DESCRIPTION	Exp 2013	Est 2014	Bud 2015	BL 2016	BL 2017
7	Average Cost of Natural Gas in Texas as a Percent of 2001 Avg Costs	88.36 %	90.00 %	90.00 %	90.00 %	90.00 %
8	Number of Applications & Amendments for Cable Franchise Certificates	54.00	54.00	54.00	54.00	54.00
<b>Objects of Expense:</b>						
1001	SALARIES AND WAGES	\$3,520,699	\$3,653,641	\$3,768,928	\$3,768,928	\$3,768,928
1002	OTHER PERSONNEL COSTS	\$101,596	\$128,916	\$128,916	\$128,916	\$128,916
2001	PROFESSIONAL FEES AND SERVICES	\$164,411	\$145,450	\$237,154	\$135,628	\$135,628
2003	CONSUMABLE SUPPLIES	\$7,015	\$16,500	\$16,500	\$14,369	\$14,369
2004	UTILITIES	\$3,463	\$3,770	\$3,770	\$3,283	\$3,283
2005	TRAVEL	\$17,329	\$21,850	\$21,850	\$19,028	\$19,028
2006	RENT - BUILDING	\$1,947	\$2,900	\$2,900	\$2,525	\$2,525
2007	RENT - MACHINE AND OTHER	\$32,677	\$75,400	\$75,400	\$65,662	\$65,662
2009	OTHER OPERATING EXPENSE	\$230,368	\$119,836	\$165,270	\$148,321	\$148,322
5000	CAPITAL EXPENDITURES	\$6,569	\$0	\$0	\$0	\$0
<b>TOTAL, OBJECT OF EXPENSE</b>		<b>\$4,086,074</b>	<b>\$4,168,263</b>	<b>\$4,420,688</b>	<b>\$4,286,660</b>	<b>\$4,286,661</b>
<b>Method of Financing:</b>						
1	General Revenue Fund	\$618,252	\$1,277,665	\$1,513,625	\$4,148,910	\$4,148,911

**473 Public Utility Commission of Texas**

GOAL:	1	Ensure Competition, Choice, Just Rates, and Reliable Quality Service	Statewide Goal/Benchmark:	7	8
OBJECTIVE:	1	Maintain Policies to Foster Competition in Telecom & Elec Mkts	Service Categories:		
STRATEGY:	1	Foster and Monitor Market Competition	Service:	17	Income: A.2      Age: B.3

CODE	DESCRIPTION	Exp 2013	Est 2014	Bud 2015	BL 2016	BL 2017
<b>SUBTOTAL, MOF (GENERAL REVENUE FUNDS)</b>		<b>\$618,252</b>	<b>\$1,277,665</b>	<b>\$1,513,625</b>	<b>\$4,148,910</b>	<b>\$4,148,911</b>
<b>Method of Financing:</b>						
5100	System Benefit Account	\$2,934,200	\$2,752,848	\$2,769,313	\$0	\$0
<b>SUBTOTAL, MOF (GENERAL REVENUE FUNDS - DEDICATED)</b>		<b>\$2,934,200</b>	<b>\$2,752,848</b>	<b>\$2,769,313</b>	<b>\$0</b>	<b>\$0</b>
<b>Method of Financing:</b>						
369	Fed Recovery & Reinvestment Fund					
	81.122.000 Elctrety Dlvry & Rliblty-Stimulus	\$297,680	\$0	\$0	\$0	\$0
CFDA Subtotal, Fund	369	\$297,680	\$0	\$0	\$0	\$0
<b>SUBTOTAL, MOF (FEDERAL FUNDS)</b>		<b>\$297,680</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>
<b>Method of Financing:</b>						
666	Appropriated Receipts	\$235,942	\$137,750	\$137,750	\$137,750	\$137,750
<b>SUBTOTAL, MOF (OTHER FUNDS)</b>		<b>\$235,942</b>	<b>\$137,750</b>	<b>\$137,750</b>	<b>\$137,750</b>	<b>\$137,750</b>

**473 Public Utility Commission of Texas**

GOAL:	1	Ensure Competition, Choice, Just Rates, and Reliable Quality Service	Statewide Goal/Benchmark:	7	8
OBJECTIVE:	1	Maintain Policies to Foster Competition in Telecom & Elec Mkts	Service Categories:		
STRATEGY:	1	Foster and Monitor Market Competition	Service:	17	Income: A.2      Age: B.3

CODE	DESCRIPTION	Exp 2013	Est 2014	Bud 2015	BL 2016	BL 2017
<b>TOTAL, METHOD OF FINANCE (INCLUDING RIDERS)</b>					<b>\$4,286,660</b>	<b>\$4,286,661</b>
<b>TOTAL, METHOD OF FINANCE (EXCLUDING RIDERS)</b>		<b>\$4,086,074</b>	<b>\$4,168,263</b>	<b>\$4,420,688</b>	<b>\$4,286,660</b>	<b>\$4,286,661</b>
<b>FULL TIME EQUIVALENT POSITIONS:</b>		<b>57.1</b>	<b>54.4</b>	<b>58.1</b>	<b>58.1</b>	<b>58.1</b>

**STRATEGY DESCRIPTION AND JUSTIFICATION:**

Public Utility Regulatory Act (PURA) Chapters 39, 52, 54, 60, and 65 require the Public Utility Commission (PUC) to oversee competitive electric and telecom markets and contain provisions establishing ongoing specific responsibilities. Key activities are evaluating the design and operation of competitive wholesale and retail markets, including generation adequacy; identifying and implementing improvements in market design and operations through contested cases and rulemakings; overseeing requirements related to renewable energy and energy efficiency; licensing market participants; ruling on petitions to deregulate telecommunications markets; and resolving disputes among market participants.

**EXTERNAL/INTERNAL FACTORS IMPACTING STRATEGY:**

External factors such as changes in state and federal law, environmental regulations, federal incentives, natural gas prices, and overall economic conditions can affect the functioning of competitive markets and therefore the amount of resources which must be dedicated to this strategy. The number and timing of filings made by market participants, and the complexity and duration of contested case proceedings are mostly outside the control of the PUC. Internal factors affecting this strategy include difficulty recruiting and retaining employees with the necessary training and experience to oversee competitive markets.

**473 Public Utility Commission of Texas**

GOAL:	1	Ensure Competition, Choice, Just Rates, and Reliable Quality Service	Statewide Goal/Benchmark:	7	8
OBJECTIVE:	2	Regulate Providers Ensuring Companies Meet Service Quality Standards	Service Categories:		
STRATEGY:	1	Conduct Rate Cases for Regulated Telephone, Electric & Water Utilities	Service:	17	
			Income:	A.2	
			Age:	B.3	

CODE	DESCRIPTION	Exp 2013	Est 2014	Bud 2015	BL 2016	BL 2017
<b>Output Measures:</b>						
KEY 1	Number of Rate Cases Completed for Regulated Electric Utilities	50.00	50.00	50.00	50.00	50.00
KEY 2	Number of Rate Cases Completed for Telecommunications Providers	17.00	10.00	10.00	10.00	10.00
	3 Number of Investigations Completed Concerning Telecom Service Quality	3.00	1.00	1.00	1.00	1.00
	4 Number of Investigations Completed Concerning Electric Service Quality	6.00	6.00	6.00	6.00	6.00
KEY 5	Number of Water Utility Rate Reviews Performed	98.00	131.00	130.00	130.00	130.00
KEY 6	Number of Water Certificate of Convenience Applications Processed	162.00	127.00	130.00	130.00	130.00
<b>Efficiency Measures:</b>						
KEY 1	Average Number of Days to Process a Major Rate Case for TDU	246.80	280.00	220.00	220.00	220.00
<b>Explanatory/Input Measures:</b>						
	1 Number of Electric Utilities Regulated	14.00	14.00	14.00	14.00	14.00
	2 Number of Telecommunications Service Providers Regulated	63.00	63.00	63.00	63.00	63.00
<b>Objects of Expense:</b>						

**473 Public Utility Commission of Texas**

GOAL: 1 Ensure Competition, Choice, Just Rates, and Reliable Quality Service Statewide Goal/Benchmark: 7 8  
 OBJECTIVE: 2 Regulate Providers Ensuring Companies Meet Service Quality Standards Service Categories:  
 STRATEGY: 1 Conduct Rate Cases for Regulated Telephone, Electric & Water Utilities Service: 17 Income: A.2 Age: B.3

CODE	DESCRIPTION	Exp 2013	Est 2014	Bud 2015	BL 2016	BL 2017
1001	SALARIES AND WAGES	\$3,831,308	\$4,670,115	\$4,651,956	\$4,651,956	\$4,651,956
1002	OTHER PERSONNEL COSTS	\$229,189	\$119,509	\$119,509	\$119,509	\$119,509
2001	PROFESSIONAL FEES AND SERVICES	\$505,330	\$290,435	\$563,079	\$376,904	\$376,904
2003	CONSUMABLE SUPPLIES	\$20,220	\$16,200	\$20,879	\$19,875	\$19,875
2004	UTILITIES	\$7,644	\$3,640	\$3,640	\$3,640	\$3,640
2005	TRAVEL	\$23,883	\$26,050	\$38,205	\$34,961	\$34,961
2006	RENT - BUILDING	\$4,348	\$2,800	\$2,800	\$2,800	\$2,800
2007	RENT - MACHINE AND OTHER	\$72,974	\$67,900	\$67,900	\$67,900	\$67,900
2009	OTHER OPERATING EXPENSE	\$459,471	\$133,010	\$303,494	\$230,850	\$230,850
5000	CAPITAL EXPENDITURES	\$14,670	\$0	\$0	\$0	\$0
<b>TOTAL, OBJECT OF EXPENSE</b>		<b>\$5,169,037</b>	<b>\$5,329,659</b>	<b>\$5,771,462</b>	<b>\$5,508,395</b>	<b>\$5,508,395</b>
<b>Method of Financing:</b>						
1	General Revenue Fund	\$1,651,501	\$1,223,175	\$1,444,593	\$3,839,216	\$3,839,216
<b>SUBTOTAL, MOF (GENERAL REVENUE FUNDS)</b>		<b>\$1,651,501</b>	<b>\$1,223,175</b>	<b>\$1,444,593</b>	<b>\$3,839,216</b>	<b>\$3,839,216</b>
<b>Method of Financing:</b>						
153	Water Resource Management	\$1,512,129	\$1,445,376	\$1,626,983	\$1,536,179	\$1,536,179

**473 Public Utility Commission of Texas**

GOAL:	1	Ensure Competition, Choice, Just Rates, and Reliable Quality Service	Statewide Goal/Benchmark:	7	8
OBJECTIVE:	2	Regulate Providers Ensuring Companies Meet Service Quality Standards	Service Categories:		
STRATEGY:	1	Conduct Rate Cases for Regulated Telephone, Electric & Water Utilities	Service:	17	Income: A.2      Age: B.3

CODE	DESCRIPTION	Exp 2013	Est 2014	Bud 2015	BL 2016	BL 2017
5100	System Benefit Account	\$1,680,144	\$2,528,108	\$2,566,886	\$0	\$0
<b>SUBTOTAL, MOF (GENERAL REVENUE FUNDS - DEDICATED)</b>		<b>\$3,192,273</b>	<b>\$3,973,484</b>	<b>\$4,193,869</b>	<b>\$1,536,179</b>	<b>\$1,536,179</b>
<b>Method of Financing:</b>						
666	Appropriated Receipts	\$133,000	\$133,000	\$133,000	\$133,000	\$133,000
777	Interagency Contracts	\$192,263	\$0	\$0	\$0	\$0
<b>SUBTOTAL, MOF (OTHER FUNDS)</b>		<b>\$325,263</b>	<b>\$133,000</b>	<b>\$133,000</b>	<b>\$133,000</b>	<b>\$133,000</b>
<b>TOTAL, METHOD OF FINANCE (INCLUDING RIDERS)</b>					<b>\$5,508,395</b>	<b>\$5,508,395</b>
<b>TOTAL, METHOD OF FINANCE (EXCLUDING RIDERS)</b>		<b>\$5,169,037</b>	<b>\$5,329,659</b>	<b>\$5,771,462</b>	<b>\$5,508,395</b>	<b>\$5,508,395</b>
<b>FULL TIME EQUIVALENT POSITIONS:</b>		<b>64.3</b>	<b>70.8</b>	<b>74.2</b>	<b>74.2</b>	<b>74.2</b>
<b>STRATEGY DESCRIPTION AND JUSTIFICATION:</b>						

**473 Public Utility Commission of Texas**

GOAL:	1	Ensure Competition, Choice, Just Rates, and Reliable Quality Service	Statewide Goal/Benchmark:	7	8
OBJECTIVE:	2	Regulate Providers Ensuring Companies Meet Service Quality Standards	Service Categories:		
STRATEGY:	1	Conduct Rate Cases for Regulated Telephone, Electric & Water Utilities	Service:	17	Income: A.2      Age: B.3

CODE	DESCRIPTION	Exp 2013	Est 2014	Bud 2015	BL 2016	BL 2017
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The PUC has responsibility for ensuring that customers receive high quality service at just and reasonable rates. The PUC regulates rates and services in both the telecommunications and electric industries. PURA Chapter 36 provides for electric rate regulation. PURA Chapter 38 provides for regulation of service quality. Within the Electric Reliability Council of Texas (ERCOT), the PUC regulates the rates and service quality of transmission and distribution utilities, and the rates of wholesale transmission providers. Areas outside ERCOT are not open to retail competition and the PUC continues to be responsible for rate and service quality regulation for integrated utilities. The PUC is also responsible for licensing transmission facilities throughout the state under PURA Chapter 37. PURA Chapter 53 provides for rate regulation of local exchange providers. Regulated telecom providers may elect incentive regulation under PURA Chapters 58 and 59, which limits PUC jurisdiction over rates and services. PURA Chapter 65 provides for deregulation of telecom exchanges based on adequate development of competitive markets, which has resulted in a decrease in PUC regulation of the telecommunications industry. Functions related to emergency response and Homeland Security are also funded by this strategy. Texas Water Code, as emended by HB 1600, 83rd Legislature, Regular Session, requires the PUC to provide regulatory oversight of water and sewer utilities to ensure that charges to customers are necessary and cost-based; and to promote and ensure adequate customer service.

**EXTERNAL/INTERNAL FACTORS IMPACTING STRATEGY:**

The number and timing of filings made by companies seeking necessary regulatory approvals, and the complexity and duration of contested case proceedings are mostly outside the control of the PUC. Natural disasters and other emergencies can affect the amount of resources dedicated to this strategy. Factors affecting water regulation include the price of wholesale water and population growth putting a strain on water infrastructure.

**473 Public Utility Commission of Texas**

GOAL: 1 Ensure Competition, Choice, Just Rates, and Reliable Quality Service Statewide Goal/Benchmark: 7 8  
 OBJECTIVE: 3 Ensure Compliance with Statutes, Rules, and Orders Service Categories:  
 STRATEGY: 1 Conduct Investigations and Initiate Enforcement Actions Service: 17 Income: A.2 Age: B.3

CODE	DESCRIPTION	Exp 2013	Est 2014	Bud 2015	BL 2016	BL 2017
<b>Output Measures:</b>						
1	Number of Enforcement Investigations Conducted	60.00	60.00	60.00	60.00	60.00
<b>Explanatory/Input Measures:</b>						
1	Dollar Amount Administrative Penalties Assessed for Violations	3,013,300.00	1,860,000.00	1,700,000.00	1,700,000.00	1,700,000.00
<b>Objects of Expense:</b>						
1001	SALARIES AND WAGES	\$1,526,190	\$1,924,057	\$1,979,532	\$1,979,532	\$1,979,532
1002	OTHER PERSONNEL COSTS	\$27,418	\$68,739	\$68,739	\$68,739	\$68,739
2001	PROFESSIONAL FEES AND SERVICES	\$62,525	\$70,217	\$113,102	\$68,033	\$68,033
2003	CONSUMABLE SUPPLIES	\$1,626	\$9,400	\$9,400	\$8,125	\$8,125
2004	UTILITIES	\$794	\$1,820	\$1,820	\$1,573	\$1,573
2005	TRAVEL	\$936	\$12,300	\$12,300	\$10,631	\$10,631
2006	RENT - BUILDING	\$452	\$1,400	\$1,400	\$1,210	\$1,210
2007	RENT - MACHINE AND OTHER	\$7,576	\$43,200	\$43,200	\$37,339	\$37,339
2009	OTHER OPERATING EXPENSE	\$44,692	\$62,872	\$85,255	\$62,011	\$62,011
5000	CAPITAL EXPENDITURES	\$1,523	\$0	\$0	\$0	\$0
<b>TOTAL, OBJECT OF EXPENSE</b>		<b>\$1,673,732</b>	<b>\$2,194,005</b>	<b>\$2,314,748</b>	<b>\$2,237,193</b>	<b>\$2,237,193</b>

**473 Public Utility Commission of Texas**

GOAL:	1	Ensure Competition, Choice, Just Rates, and Reliable Quality Service	Statewide Goal/Benchmark:	7	8
OBJECTIVE:	3	Ensure Compliance with Statutes, Rules, and Orders	Service Categories:		
STRATEGY:	1	Conduct Investigations and Initiate Enforcement Actions	Service:	17	Income: A.2      Age: B.3

CODE	DESCRIPTION	Exp 2013	Est 2014	Bud 2015	BL 2016	BL 2017
<b>Method of Financing:</b>						
1	General Revenue Fund	\$168,552	\$610,156	\$722,845	\$2,170,693	\$2,170,693
<b>SUBTOTAL, MOF (GENERAL REVENUE FUNDS)</b>		<b>\$168,552</b>	<b>\$610,156</b>	<b>\$722,845</b>	<b>\$2,170,693</b>	<b>\$2,170,693</b>
<b>Method of Financing:</b>						
5100	System Benefit Account	\$1,438,680	\$1,517,349	\$1,525,403	\$0	\$0
<b>SUBTOTAL, MOF (GENERAL REVENUE FUNDS - DEDICATED)</b>		<b>\$1,438,680</b>	<b>\$1,517,349</b>	<b>\$1,525,403</b>	<b>\$0</b>	<b>\$0</b>
<b>Method of Financing:</b>						
666	Appropriated Receipts	\$66,500	\$66,500	\$66,500	\$66,500	\$66,500
<b>SUBTOTAL, MOF (OTHER FUNDS)</b>		<b>\$66,500</b>	<b>\$66,500</b>	<b>\$66,500</b>	<b>\$66,500</b>	<b>\$66,500</b>
<b>TOTAL, METHOD OF FINANCE (INCLUDING RIDERS)</b>					<b>\$2,237,193</b>	<b>\$2,237,193</b>
<b>TOTAL, METHOD OF FINANCE (EXCLUDING RIDERS)</b>		<b>\$1,673,732</b>	<b>\$2,194,005</b>	<b>\$2,314,748</b>	<b>\$2,237,193</b>	<b>\$2,237,193</b>
<b>FULL TIME EQUIVALENT POSITIONS:</b>		<b>24.8</b>	<b>28.4</b>	<b>30.1</b>	<b>30.1</b>	<b>30.1</b>

**473 Public Utility Commission of Texas**

GOAL:	1	Ensure Competition, Choice, Just Rates, and Reliable Quality Service	Statewide Goal/Benchmark:	7	8
OBJECTIVE:	3	Ensure Compliance with Statutes, Rules, and Orders	Service Categories:		
STRATEGY:	1	Conduct Investigations and Initiate Enforcement Actions	Service:	17	Income: A.2      Age: B.3

CODE	DESCRIPTION	Exp 2013	Est 2014	Bud 2015	BL 2016	BL 2017
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**STRATEGY DESCRIPTION AND JUSTIFICATION:**

PURA §15.023 provides that the PUC may impose administrative penalties for violations of PURA or a PUC rule or order. Ensuring compliance is essential to proper functioning of competitive markets so that customers receive the benefits of competition. Ensuring that regulated utilities comply with service quality standards and tariffs results in customers receiving high quality service at reasonable rates. Functions under this strategy include investigating possible instances of noncompliance, issuing notices of violations, participating in contested case hearings, and assessment of penalties when violations are found.

**EXTERNAL/INTERNAL FACTORS IMPACTING STRATEGY:**

The PUC has some ability to control the resources dedicated to this strategy because the agency must initiate and prosecute cases based on alleged violations. However, the degree to which service providers comply with laws, and the complexity and duration of contested case proceedings are mostly outside the control of the PUC.

**473 Public Utility Commission of Texas**

GOAL: 2 Educate Customers and Assist Customers Statewide Goal/Benchmark: 7 8  
 OBJECTIVE: 1 Inform Customers of Choices & Rights & Facilitate Information Access Service Categories:  
 STRATEGY: 1 Provide Information and Educational Outreach to Customers Service: 17 Income: A.2 Age: B.3

CODE	DESCRIPTION	Exp 2013	Est 2014	Bud 2015	BL 2016	BL 2017
<b>Output Measures:</b>						
KEY 1	Number of Information Requests to Which Responses Were Provided	63,000.00	70,000.00	70,000.00	70,000.00	70,000.00
2	Number of Customer Information Products Distributed	63,921.00	65,000.00	65,000.00	65,000.00	65,000.00
<b>Efficiency Measures:</b>						
KEY 1	% Customer Information Product Distributed Electronically	65.08 %	80.00 %	80.00 %	80.00 %	80.00 %
<b>Explanatory/Input Measures:</b>						
KEY 1	Number of Website Hits to Customer Protection Home Page	361,867.00	360,000.00	360,000.00	360,000.00	360,000.00
2	# of Power - to - Choose Website Hits	1,981,877.00	2,000,000.00	2,000,000.00	2,000,000.00	2,000,000.00
<b>Objects of Expense:</b>						
1001	SALARIES AND WAGES	\$708,095	\$927,660	\$947,340	\$947,340	\$947,340
1002	OTHER PERSONNEL COSTS	\$24,679	\$23,809	\$23,809	\$23,809	\$23,809
2001	PROFESSIONAL FEES AND SERVICES	\$570,991	\$406,515	\$645,733	\$520,682	\$520,682
2003	CONSUMABLE SUPPLIES	\$1,467	\$3,325	\$3,325	\$2,891	\$2,891
2004	UTILITIES	\$716	\$650	\$650	\$565	\$565
2005	TRAVEL	\$4,995	\$4,250	\$4,250	\$3,696	\$3,696

**3.A. Strategy Request**  
 84th Regular Session, Agency Submission, Version 1  
 Automated Budget and Evaluation System of Texas (ABEST)

7/31/2014 1:20:04PM

**473 Public Utility Commission of Texas**

GOAL:	2	Educate Customers and Assist Customers	Statewide Goal/Benchmark:	7	8
OBJECTIVE:	1	Inform Customers of Choices & Rights & Facilitate Information Access	Service Categories:		
STRATEGY:	1	Provide Information and Educational Outreach to Customers	Service:	17	Income: A.2      Age: B.3

CODE	DESCRIPTION	Exp 2013	Est 2014	Bud 2015	BL 2016	BL 2017
2006	RENT - BUILDING	\$6,607	\$500	\$500	\$435	\$435
2007	RENT - MACHINE AND OTHER	\$6,832	\$14,600	\$14,600	\$12,696	\$12,696
2009	OTHER OPERATING EXPENSE	\$127,945	\$20,301	\$28,266	\$17,240	\$17,240
5000	CAPITAL EXPENDITURES	\$1,373	\$0	\$0	\$0	\$0
<b>TOTAL, OBJECT OF EXPENSE</b>		<b>\$1,453,700</b>	<b>\$1,401,610</b>	<b>\$1,668,473</b>	<b>\$1,529,354</b>	<b>\$1,529,354</b>
<b>Method of Financing:</b>						
1	General Revenue Fund	\$153,990	\$219,599	\$259,883	\$1,505,604	\$1,505,604
<b>SUBTOTAL, MOF (GENERAL REVENUE FUNDS)</b>		<b>\$153,990</b>	<b>\$219,599</b>	<b>\$259,883</b>	<b>\$1,505,604</b>	<b>\$1,505,604</b>
<b>Method of Financing:</b>						
5100	System Benefit Account	\$1,275,960	\$1,158,261	\$1,384,840	\$0	\$0
<b>SUBTOTAL, MOF (GENERAL REVENUE FUNDS - DEDICATED)</b>		<b>\$1,275,960</b>	<b>\$1,158,261</b>	<b>\$1,384,840</b>	<b>\$0</b>	<b>\$0</b>
<b>Method of Financing:</b>						
666	Appropriated Receipts	\$23,750	\$23,750	\$23,750	\$23,750	\$23,750
<b>SUBTOTAL, MOF (OTHER FUNDS)</b>		<b>\$23,750</b>	<b>\$23,750</b>	<b>\$23,750</b>	<b>\$23,750</b>	<b>\$23,750</b>

**473 Public Utility Commission of Texas**

GOAL:	2	Educate Customers and Assist Customers	Statewide Goal/Benchmark:	7	8
OBJECTIVE:	1	Inform Customers of Choices & Rights & Facilitate Information Access	Service Categories:		
STRATEGY:	1	Provide Information and Educational Outreach to Customers	Service:	17	Income: A.2      Age: B.3

CODE	DESCRIPTION	Exp 2013	Est 2014	Bud 2015	BL 2016	BL 2017
<b>TOTAL, METHOD OF FINANCE (INCLUDING RIDERS)</b>					<b>\$1,529,354</b>	<b>\$1,529,354</b>
<b>TOTAL, METHOD OF FINANCE (EXCLUDING RIDERS)</b>		<b>\$1,453,700</b>	<b>\$1,401,610</b>	<b>\$1,668,473</b>	<b>\$1,529,354</b>	<b>\$1,529,354</b>
<b>FULL TIME EQUIVALENT POSITIONS:</b>		<b>11.5</b>	<b>14.7</b>	<b>15.3</b>	<b>15.3</b>	<b>15.3</b>

**STRATEGY DESCRIPTION AND JUSTIFICATION:**

PURA §17.003 requires the PUC to promote awareness of changes in electric and telecom markets, provide customers with information necessary to make informed choices, and ensure that customers have an adequate understanding of their rights. These education efforts must be conducted in English, Spanish, and other languages as necessary. Providing information assists utility customers who purchase services in competitive markets in selecting providers and choosing services and rate plans that are appropriate for the customers' needs. Customers who are served by companies that remain regulated need information to assist them in understanding their bills, and understanding issues that relate to service quality, such as tree trimming. The PUC provides information using a toll-free customer hot line; postings on the PUC's Web page; printed materials; walk-in, Internet and on-site electronic access to all documents filed in the PUC's Central Records; and responses to written inquiries, including requests under the Public Information Act. PURA § 39.902 requires the PUC to conduct ongoing customer education designed to help customers make informed choices of electric services and retail electric providers.

**EXTERNAL/INTERNAL FACTORS IMPACTING STRATEGY:**

The PUC has some ability to control the level of effort devoted to providing information to customers. The PUC's call center function is included in this strategy, and the agency has no ability to control the number of persons who call the PUC seeking information or assistance. Similarly, the PUC cannot control the number or scope of Public Information Act requests which are received.

**473 Public Utility Commission of Texas**

GOAL:	2	Educate Customers and Assist Customers	Statewide Goal/Benchmark:	7	8
OBJECTIVE:	2	Resolve Complaints Consistent w/Laws & PUC Rules & Orders	Service Categories:		
STRATEGY:	1	Assist Customers in Resolving Disputes	Service:	17	Income: A.2      Age: B.3

CODE	DESCRIPTION	Exp 2013	Est 2014	Bud 2015	BL 2016	BL 2017
<b>Output Measures:</b>						
KEY 1	Number of Customer Complaints Concluded	8,470.00	9,000.00	9,000.00	9,000.00	9,000.00
<b>Efficiency Measures:</b>						
KEY 1	Average Number of Days to Conclude Customer Complaints	15.00	15.00	15.00	15.00	15.00
<b>Explanatory/Input Measures:</b>						
1	Number Complaints Received for Unauthorized Changes in Service	1,346.00	1,400.00	1,400.00	1,400.00	1,400.00
<b>Objects of Expense:</b>						
1001	SALARIES AND WAGES	\$557,656	\$801,002	\$824,583	\$824,583	\$824,583
1002	OTHER PERSONNEL COSTS	\$33,072	\$28,597	\$28,597	\$28,597	\$28,597
2001	PROFESSIONAL FEES AND SERVICES	\$28,121	\$28,382	\$46,568	\$25,461	\$25,461
2003	CONSUMABLE SUPPLIES	\$1,823	\$4,000	\$4,000	\$3,470	\$3,470
2004	UTILITIES	\$890	\$780	\$780	\$677	\$677
2005	TRAVEL	\$1,050	\$5,100	\$5,100	\$4,424	\$4,424
2006	RENT - BUILDING	\$506	\$600	\$600	\$520	\$520
2007	RENT - MACHINE AND OTHER	\$8,492	\$17,600	\$17,600	\$15,268	\$15,268
2009	OTHER OPERATING EXPENSE	\$34,485	\$26,075	\$35,540	\$28,043	\$28,043

**473 Public Utility Commission of Texas**

GOAL:	2 Educate Customers and Assist Customers	Statewide Goal/Benchmark:	7 8
OBJECTIVE:	2 Resolve Complaints Consistent w/Laws & PUC Rules & Orders	Service Categories:	
STRATEGY:	1 Assist Customers in Resolving Disputes	Service: 17	Income: A.2      Age: B.3

CODE	DESCRIPTION	Exp 2013	Est 2014	Bud 2015	BL 2016	BL 2017
5000	CAPITAL EXPENDITURES	\$1,707	\$0	\$0	\$0	\$0
<b>TOTAL, OBJECT OF EXPENSE</b>		<b>\$667,802</b>	<b>\$912,136</b>	<b>\$963,368</b>	<b>\$931,043</b>	<b>\$931,043</b>
<b>Method of Financing:</b>						
1	General Revenue Fund	\$191,474	\$259,803	\$307,626	\$902,543	\$902,543
<b>SUBTOTAL, MOF (GENERAL REVENUE FUNDS)</b>		<b>\$191,474</b>	<b>\$259,803</b>	<b>\$307,626</b>	<b>\$902,543</b>	<b>\$902,543</b>
<b>Method of Financing:</b>						
5100	System Benefit Account	\$447,828	\$623,833	\$627,242	\$0	\$0
<b>SUBTOTAL, MOF (GENERAL REVENUE FUNDS - DEDICATED)</b>		<b>\$447,828</b>	<b>\$623,833</b>	<b>\$627,242</b>	<b>\$0</b>	<b>\$0</b>
<b>Method of Financing:</b>						
666	Appropriated Receipts	\$28,500	\$28,500	\$28,500	\$28,500	\$28,500
<b>SUBTOTAL, MOF (OTHER FUNDS)</b>		<b>\$28,500</b>	<b>\$28,500</b>	<b>\$28,500</b>	<b>\$28,500</b>	<b>\$28,500</b>
<b>TOTAL, METHOD OF FINANCE (INCLUDING RIDERS)</b>					<b>\$931,043</b>	<b>\$931,043</b>
<b>TOTAL, METHOD OF FINANCE (EXCLUDING RIDERS)</b>		<b>\$667,802</b>	<b>\$912,136</b>	<b>\$963,368</b>	<b>\$931,043</b>	<b>\$931,043</b>
<b>FULL TIME EQUIVALENT POSITIONS:</b>		<b>9.0</b>	<b>12.4</b>	<b>13.2</b>	<b>13.2</b>	<b>13.2</b>

**473 Public Utility Commission of Texas**

GOAL:	2	Educate Customers and Assist Customers	Statewide Goal/Benchmark:	7	8
OBJECTIVE:	2	Resolve Complaints Consistent w/Laws & PUC Rules & Orders	Service Categories:		
STRATEGY:	1	Assist Customers in Resolving Disputes	Service:	17	Income: A.2      Age: B.3

CODE	DESCRIPTION	Exp 2013	Est 2014	Bud 2015	BL 2016	BL 2017
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**STRATEGY DESCRIPTION AND JUSTIFICATION:**

PURA §15.051 provides that an affected person may complain to the PUC about a public utility alleged to be in violation of a statute, rule or order, and the PUC is required to maintain certain records concerning complaints that are received. PURA §17.157 authorizes the PUC to resolve disputes between customers and service providers. PURA §§17.102 and 39.101 require the PUC to adopt and enforce rules providing specific customer protections. The PUC assists customers in resolving disputes with their electric and telecommunications service providers by investigating complaints about alleged wrong-doings, making informal determinations about whether certain activities appear to comply with applicable statutes and rules, and recommending corrective actions where appropriate. Customers may file complaints by letter, fax, telephone, appearing in person, or Internet submission. Records are maintained in a database which is capable of producing a variety of reports summarizing data about complaints received.

**EXTERNAL/INTERNAL FACTORS IMPACTING STRATEGY:**

The PUC has no ability to control the number of persons who seek help with informal resolution of disputes by filing complaints about service providers. Factors such as extreme weather and natural gas prices can affect utility costs for consumers and result in more complaints about billing and service.

**473 Public Utility Commission of Texas**

GOAL:	3	Electric Utility Restructuring	Statewide Goal/Benchmark:	7	8
OBJECTIVE:	1	Provide Financial Assistance	Service Categories:		
STRATEGY:	1	Energy Assistance. Nontransferable	Service:	17	Income: A.1      Age: B.3

CODE	DESCRIPTION	Exp 2013	Est 2014	Bud 2015	BL 2016	BL 2017
<b>Efficiency Measures:</b>						
	1 % Low-Incom-Discount Program Participants Who Automatically Enroll	87.99 %	86.00 %	86.00 %	86.00 %	0.00 %
	2 Average Number of Days for Retail Electric Provider Reimbursement	2.12	3.00	3.00	3.00	0.00
<b>Explanatory/Input Measures:</b>						
	1 Total # of Low-Income-Discount Participants	877,277.00	880,000.00	880,000.00	880,000.00	0.00
<b>Objects of Expense:</b>						
	2001 PROFESSIONAL FEES AND SERVICES	\$2,993,067	\$3,520,000	\$3,520,000	\$4,100,000	\$0
	3001 CLIENT SERVICES	\$75,069,615	\$446,129,273	\$100,093,295	\$94,421,250	\$0
	<b>TOTAL, OBJECT OF EXPENSE</b>	<b>\$78,062,682</b>	<b>\$449,649,273</b>	<b>\$103,613,295</b>	<b>\$98,521,250</b>	<b>\$0</b>
<b>Method of Financing:</b>						
	5100 System Benefit Account	\$78,062,682	\$449,649,273	\$103,613,295	\$98,521,250	\$0
	<b>SUBTOTAL, MOF (GENERAL REVENUE FUNDS - DEDICATED)</b>	<b>\$78,062,682</b>	<b>\$449,649,273</b>	<b>\$103,613,295</b>	<b>\$98,521,250</b>	<b>\$0</b>

**473 Public Utility Commission of Texas**

GOAL:	3	Electric Utility Restructuring	Statewide Goal/Benchmark:	7	8
OBJECTIVE:	1	Provide Financial Assistance	Service Categories:		
STRATEGY:	1	Energy Assistance. Nontransferable	Service:	17	Income: A.1      Age: B.3

CODE	DESCRIPTION	Exp 2013	Est 2014	Bud 2015	BL 2016	BL 2017
<b>TOTAL, METHOD OF FINANCE (INCLUDING RIDERS)</b>					<b>\$98,521,250</b>	<b>\$0</b>
<b>TOTAL, METHOD OF FINANCE (EXCLUDING RIDERS)</b>		<b>\$78,062,682</b>	<b>\$449,649,273</b>	<b>\$103,613,295</b>	<b>\$98,521,250</b>	<b>\$0</b>

**FULL TIME EQUIVALENT POSITIONS:**

**STRATEGY DESCRIPTION AND JUSTIFICATION:**

Amendments to the Public Utility Regulatory Act (PURA) enacted in 1999 established a low-income electric discount program for areas of the state open to retail competition to be funded by the System Benefit Fund in General Revenue Dedicated. The System Benefit Fund was financed by a non-bypassable fee not to exceed 65 cents per megawatt hour paid by electric utility customers in areas of the state open to retail competition. This fee expired August 31, 2013 with the passage of HB 7, 83rd Legislature, Regular Session. Eligibility is determined by a third party administrator based on statutory criteria. Eligible customers are enrolled automatically based on their participation in Department of Health and Human Services programs, or they may self enroll. The discount is provided by Retail Electric Providers who are reimbursed by the PUC. The amount of the discount is established by the PUC based on the availability of funds, not to exceed a statutory cap.

**EXTERNAL/INTERNAL FACTORS IMPACTING STRATEGY:**

The Legislature establishes the funding for this strategy based on the level of benefits to be provided and the number of program participants, which is based on eligibility criteria in PURA. Within a biennium, overall economic conditions and population changes can affect the number of program participants. Changes in the Provider-of-Last-Resort rate will also impact the discount percentage. The PUC can respond to increases in program participation by decreasing the percent rate reduction provided to stay within the appropriated amount.

**473 Public Utility Commission of Texas**

GOAL:	4	Indirect Administration	Statewide Goal/Benchmark:	7	8
OBJECTIVE:	1	Indirect Administration	Service Categories:		
STRATEGY:	1	Central Administration	Service: 09	Income: A.2	Age: B.3

CODE	DESCRIPTION	Exp 2013	Est 2014	Bud 2015	BL 2016	BL 2017
<b>Objects of Expense:</b>						
1001	SALARIES AND WAGES	\$647,367	\$396,436	\$435,283	\$435,283	\$435,283
1002	OTHER PERSONNEL COSTS	\$150,382	\$38,520	\$38,520	\$38,520	\$38,520
2001	PROFESSIONAL FEES AND SERVICES	\$64,098	\$60,187	\$96,945	\$59,944	\$59,944
2003	CONSUMABLE SUPPLIES	\$10,321	\$6,000	\$6,000	\$5,754	\$5,754
2004	UTILITIES	\$5,037	\$1,560	\$1,560	\$1,496	\$1,496
2005	TRAVEL	\$5,943	\$7,800	\$7,800	\$7,480	\$7,480
2006	RENT - BUILDING	\$2,865	\$1,200	\$1,200	\$1,151	\$1,151
2007	RENT - MACHINE AND OTHER	\$48,081	\$26,400	\$26,400	\$25,316	\$25,316
2009	OTHER OPERATING EXPENSE	\$203,083	\$41,887	\$56,614	\$52,219	\$52,219
5000	CAPITAL EXPENDITURES	\$9,666	\$0	\$0	\$0	\$0
<b>TOTAL, OBJECT OF EXPENSE</b>		<b>\$1,146,843</b>	<b>\$579,990</b>	<b>\$670,322</b>	<b>\$627,163</b>	<b>\$627,163</b>
<b>Method of Financing:</b>						
1	General Revenue Fund	\$1,089,843	\$522,990	\$613,322	\$570,163	\$570,163
<b>SUBTOTAL, MOF (GENERAL REVENUE FUNDS)</b>		<b>\$1,089,843</b>	<b>\$522,990</b>	<b>\$613,322</b>	<b>\$570,163</b>	<b>\$570,163</b>
<b>Method of Financing:</b>						
666	Appropriated Receipts	\$57,000	\$57,000	\$57,000	\$57,000	\$57,000

**473 Public Utility Commission of Texas**

GOAL:	4	Indirect Administration	Statewide Goal/Benchmark:	7	8
OBJECTIVE:	1	Indirect Administration	Service Categories:		
STRATEGY:	1	Central Administration	Service: 09	Income: A.2	Age: B.3

CODE	DESCRIPTION	Exp 2013	Est 2014	Bud 2015	BL 2016	BL 2017
<b>SUBTOTAL, MOF (OTHER FUNDS)</b>		<b>\$57,000</b>	<b>\$57,000</b>	<b>\$57,000</b>	<b>\$57,000</b>	<b>\$57,000</b>
<b>TOTAL, METHOD OF FINANCE (INCLUDING RIDERS)</b>					<b>\$627,163</b>	<b>\$627,163</b>
<b>TOTAL, METHOD OF FINANCE (EXCLUDING RIDERS)</b>		<b>\$1,146,843</b>	<b>\$579,990</b>	<b>\$670,322</b>	<b>\$627,163</b>	<b>\$627,163</b>
<b>FULL TIME EQUIVALENT POSITIONS:</b>		<b>10.5</b>	<b>5.2</b>	<b>6.7</b>	<b>6.7</b>	<b>6.7</b>

**STRATEGY DESCRIPTION AND JUSTIFICATION:**

PURA §12.103 provides that the Executive Director is responsible for the daily operations of the PUC and coordinating activities of PUC employees. This strategy includes Fiscal Services, General Law, Human Resources, Governmental Relations, and Communications. Strategy activities include strategic planning; budget administration; administration of electric low income discount program; ensuring compliance with state travel regulations; human resources management; ensuring agency compliance with state and federal laws affecting personnel, and state procurement laws and regulations; responding to requests from the Legislature and state and federal agencies; and preparation of contracts with third party vendors.

**EXTERNAL/INTERNAL FACTORS IMPACTING STRATEGY:**

Changes in state and federal laws affecting human resources and procurement can affect activities under this strategy. The PUC seeks to improve efficiencies through automation of administrative functions.

**473 Public Utility Commission of Texas**

GOAL:	4	Indirect Administration	Statewide Goal/Benchmark:	7	8
OBJECTIVE:	1	Indirect Administration	Service Categories:		
STRATEGY:	2	Information Resources	Service: 09	Income: A.2	Age: B.3

CODE	DESCRIPTION	Exp 2013	Est 2014	Bud 2015	BL 2016	BL 2017
<b>Objects of Expense:</b>						
1001	SALARIES AND WAGES	\$264,906	\$165,182	\$195,717	\$195,717	\$195,717
1002	OTHER PERSONNEL COSTS	\$63,802	\$16,050	\$16,050	\$16,050	\$16,050
2001	PROFESSIONAL FEES AND SERVICES	\$26,617	\$25,078	\$29,045	\$22,771	\$22,771
2003	CONSUMABLE SUPPLIES	\$4,224	\$2,500	\$2,500	\$2,186	\$2,186
2004	UTILITIES	\$2,061	\$650	\$650	\$482	\$482
2005	TRAVEL	\$2,432	\$3,250	\$3,250	\$2,408	\$2,408
2006	RENT - BUILDING	\$1,172	\$500	\$500	\$370	\$370
2007	RENT - MACHINE AND OTHER	\$19,675	\$11,000	\$11,000	\$7,347	\$7,347
2009	OTHER OPERATING EXPENSE	\$80,852	\$17,456	\$20,589	\$13,812	\$13,812
5000	CAPITAL EXPENDITURES	\$3,955	\$0	\$0	\$0	\$0
<b>TOTAL, OBJECT OF EXPENSE</b>		<b>\$469,696</b>	<b>\$241,666</b>	<b>\$279,301</b>	<b>\$261,143</b>	<b>\$261,143</b>
<b>Method of Financing:</b>						
1	General Revenue Fund	\$445,946	\$217,916	\$255,551	\$237,393	\$237,393
<b>SUBTOTAL, MOF (GENERAL REVENUE FUNDS)</b>		<b>\$445,946</b>	<b>\$217,916</b>	<b>\$255,551</b>	<b>\$237,393</b>	<b>\$237,393</b>
<b>Method of Financing:</b>						
666	Appropriated Receipts	\$23,750	\$23,750	\$23,750	\$23,750	\$23,750

**473 Public Utility Commission of Texas**

GOAL:	4	Indirect Administration	Statewide Goal/Benchmark:	7	8
OBJECTIVE:	1	Indirect Administration	Service Categories:		
STRATEGY:	2	Information Resources	Service: 09	Income: A.2	Age: B.3

CODE	DESCRIPTION	Exp 2013	Est 2014	Bud 2015	BL 2016	BL 2017
<b>SUBTOTAL, MOF (OTHER FUNDS)</b>		<b>\$23,750</b>	<b>\$23,750</b>	<b>\$23,750</b>	<b>\$23,750</b>	<b>\$23,750</b>
<b>TOTAL, METHOD OF FINANCE (INCLUDING RIDERS)</b>					<b>\$261,143</b>	<b>\$261,143</b>
<b>TOTAL, METHOD OF FINANCE (EXCLUDING RIDERS)</b>		<b>\$469,696</b>	<b>\$241,666</b>	<b>\$279,301</b>	<b>\$261,143</b>	<b>\$261,143</b>
<b>FULL TIME EQUIVALENT POSITIONS:</b>		<b>4.3</b>	<b>2.2</b>	<b>2.8</b>	<b>2.8</b>	<b>2.8</b>

**STRATEGY DESCRIPTION AND JUSTIFICATION:**

The Information Resources strategy provides resources for IT technology support for all areas of the Commission. The PUC Fiscal and Information Services Division maintains the PUC network and desktop operating environments providing internal and external users with a stable, scalable, and responsive computing environment. The strategy includes PUC technology planning including but not limited to development of the Information Resource Strategic Plan and the Biennial Operating Plan.

**EXTERNAL/INTERNAL FACTORS IMPACTING STRATEGY:**

The Data Center Services Project affects the PUC's implementation of this strategy. Advances in information technology affect the PUC's use of computers and electronic information resources.

**473 Public Utility Commission of Texas**

GOAL:	4	Indirect Administration	Statewide Goal/Benchmark:	7	8
OBJECTIVE:	1	Indirect Administration	Service Categories:		
STRATEGY:	3	Other Support Services	Service: 09	Income: A.2	Age: B.3

CODE	DESCRIPTION	Exp 2013	Est 2014	Bud 2015	BL 2016	BL 2017
<b>Objects of Expense:</b>						
1001	SALARIES AND WAGES	\$59,636	\$33,037	\$36,273	\$36,273	\$36,273
1002	OTHER PERSONNEL COSTS	\$14,896	\$3,210	\$3,210	\$3,210	\$3,210
2001	PROFESSIONAL FEES AND SERVICES	\$5,448	\$5,015	\$8,079	\$5,063	\$5,063
2003	CONSUMABLE SUPPLIES	\$951	\$500	\$500	\$486	\$486
2004	UTILITIES	\$464	\$130	\$130	\$126	\$126
2005	TRAVEL	\$547	\$650	\$650	\$632	\$632
2006	RENT - BUILDING	\$264	\$100	\$100	\$97	\$97
2007	RENT - MACHINE AND OTHER	\$4,429	\$2,200	\$2,200	\$2,139	\$2,139
2009	OTHER OPERATING EXPENSE	\$17,649	\$3,487	\$4,718	\$4,412	\$4,412
5000	CAPITAL EXPENDITURES	\$890	\$0	\$0	\$0	\$0
<b>TOTAL, OBJECT OF EXPENSE</b>		<b>\$105,174</b>	<b>\$48,329</b>	<b>\$55,860</b>	<b>\$52,438</b>	<b>\$52,438</b>
<b>Method of Financing:</b>						
1	General Revenue Fund	\$100,424	\$43,579	\$51,110	\$47,688	\$47,688
<b>SUBTOTAL, MOF (GENERAL REVENUE FUNDS)</b>		<b>\$100,424</b>	<b>\$43,579</b>	<b>\$51,110</b>	<b>\$47,688</b>	<b>\$47,688</b>
<b>Method of Financing:</b>						
666	Appropriated Receipts	\$4,750	\$4,750	\$4,750	\$4,750	\$4,750

**473 Public Utility Commission of Texas**

GOAL:	4	Indirect Administration	Statewide Goal/Benchmark:	7	8
OBJECTIVE:	1	Indirect Administration	Service Categories:		
STRATEGY:	3	Other Support Services	Service: 09	Income: A.2	Age: B.3

CODE	DESCRIPTION	Exp 2013	Est 2014	Bud 2015	BL 2016	BL 2017
<b>SUBTOTAL, MOF (OTHER FUNDS)</b>		<b>\$4,750</b>	<b>\$4,750</b>	<b>\$4,750</b>	<b>\$4,750</b>	<b>\$4,750</b>
<b>TOTAL, METHOD OF FINANCE (INCLUDING RIDERS)</b>					<b>\$52,438</b>	<b>\$52,438</b>
<b>TOTAL, METHOD OF FINANCE (EXCLUDING RIDERS)</b>		<b>\$105,174</b>	<b>\$48,329</b>	<b>\$55,860</b>	<b>\$52,438</b>	<b>\$52,438</b>
<b>FULL TIME EQUIVALENT POSITIONS:</b>		<b>1.0</b>	<b>0.5</b>	<b>0.6</b>	<b>0.6</b>	<b>0.6</b>

**STRATEGY DESCRIPTION AND JUSTIFICATION:**

The Other Support Services strategy includes library, mail room, purchasing, and facilities management activities. The PUC maintains a specialized legal and reference library, providing expert reference information to agency staff. The Mail Room provides reproduction and copying services, mail delivery and pick up, and receiving and distribution of items purchased. Staff responsible for agency purchasing and facilities management activities is also budgeted from this strategy.

**EXTERNAL/INTERNAL FACTORS IMPACTING STRATEGY:**

The PUC seeks efficiencies in procurement through automation and coordination with other agencies in areas such as HUB procurement.

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**SUMMARY TOTALS:**

<b>OBJECTS OF EXPENSE:</b>	<b>\$92,834,740</b>	<b>\$464,524,931</b>	<b>\$119,757,517</b>	<b>\$113,954,639</b>	<b>\$15,433,390</b>
<b>METHODS OF FINANCE (INCLUDING RIDERS):</b>				<b>\$113,954,639</b>	<b>\$15,433,390</b>
<b>METHODS OF FINANCE (EXCLUDING RIDERS):</b>	<b>\$92,834,740</b>	<b>\$464,524,931</b>	<b>\$119,757,517</b>	<b>\$113,954,639</b>	<b>\$15,433,390</b>
<b>FULL TIME EQUIVALENT POSITIONS:</b>	<b>182.5</b>	<b>188.6</b>	<b>201.0</b>	<b>201.0</b>	<b>201.0</b>

### 3.B. Rider Revisions and Additions Request

<b>Agency Code:</b> 473	<b>Agency Name:</b> Public Utility Commission of Texas	<b>Prepared By:</b> Thomas	<b>Date:</b> August 11, 2014	<b>Request Level:</b> Base
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Current Rider Number	Page Number in 2014-15 GAA	Proposed Rider Language																																																												
1	VIII-61 – VIII-62	<p><b>Performance Measure Targets.</b> The following is a listing of the key performance target levels for the Public Utility Commission of Texas. It is the intent of the Legislature that appropriations made by this Act be utilized in the most efficient and effective manner possible to achieve the intended mission of the Public Utility Commission of Texas. In order to achieve the objectives and service standards established by this Act, the Public Utility Commission of Texas shall make every effort to attain the following designated key performance target levels associated with each item of appropriation.</p> <table style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 70%;"></th> <th style="text-align: center; width: 10%;"><u>2014</u></th> <th style="text-align: center; width: 10%;"><u>2016</u></th> <th style="text-align: center; width: 10%;"><u>2015</u></th> <th style="text-align: center; width: 10%;"><u>2017</u></th> </tr> </thead> <tbody> <tr> <td colspan="5"><b>A. Goal: COMPETITION/CHOICE/RATES/SERVICE</b></td> </tr> <tr> <td colspan="5"><b>Outcome (Results/Impact):</b></td> </tr> <tr> <td>Percent of Texas Cities Served by Three or More Certificated Telecommunication Providers</td> <td style="text-align: center;"><del>80.00%</del></td> <td style="text-align: center;"><u>75.00%</u></td> <td style="text-align: center;"><del>80.00%</del></td> <td style="text-align: center;"><u>75.00%</u></td> </tr> <tr> <td>Average Price of Electricity Per kWh in Texas For Residential Customers from Competitive Suppliers as a Percentage of the National Residential Average</td> <td style="text-align: center;"><del>102.31%</del></td> <td style="text-align: center;"><u>99.38%</u></td> <td style="text-align: center;"><del>101.54%</del></td> <td style="text-align: center;"><u>99.58%</u></td> </tr> <tr> <td>Average Annual Residential Electric Bill from Competitive Suppliers as a Percentage of the National Average</td> <td style="text-align: center;"><del>121.26%</del></td> <td style="text-align: center;"><u>119.38%</u></td> <td style="text-align: center;"><del>117.71%</del></td> <td style="text-align: center;"><u>116.15%</u></td> </tr> <tr> <td><u>Avg Price/kWh Offered on Power-to-Choose as % of Nat'l Avg</u></td> <td colspan="2" style="text-align: center;"><u>90.00%</u></td> <td colspan="2" style="text-align: center;"><u>90.00%</u></td> </tr> <tr> <td>Average Annual Residential Telephone Bill as a % of National Average</td> <td style="text-align: center;"><del>101.28%</del></td> <td style="text-align: center;"><u>110.12%</u></td> <td style="text-align: center;"><del>100.85%</del></td> <td style="text-align: center;"><u>108.43%</u></td> </tr> <tr> <td colspan="5"><b>A.1.1. Strategy: MARKET COMPETITION</b></td> </tr> <tr> <td colspan="5"><b>Output (Volume):</b></td> </tr> <tr> <td>Number of Wholesale Electric Market Investigations Completed</td> <td colspan="2" style="text-align: center;">8</td> <td colspan="2" style="text-align: center;">8</td> </tr> <tr> <td>Number of Cases Completed Related to Competition Among Providers</td> <td colspan="2" style="text-align: center;">350</td> <td colspan="2" style="text-align: center;">350</td> </tr> </tbody> </table>		<u>2014</u>	<u>2016</u>	<u>2015</u>	<u>2017</u>	<b>A. Goal: COMPETITION/CHOICE/RATES/SERVICE</b>					<b>Outcome (Results/Impact):</b>					Percent of Texas Cities Served by Three or More Certificated Telecommunication Providers	<del>80.00%</del>	<u>75.00%</u>	<del>80.00%</del>	<u>75.00%</u>	Average Price of Electricity Per kWh in Texas For Residential Customers from Competitive Suppliers as a Percentage of the National Residential Average	<del>102.31%</del>	<u>99.38%</u>	<del>101.54%</del>	<u>99.58%</u>	Average Annual Residential Electric Bill from Competitive Suppliers as a Percentage of the National Average	<del>121.26%</del>	<u>119.38%</u>	<del>117.71%</del>	<u>116.15%</u>	<u>Avg Price/kWh Offered on Power-to-Choose as % of Nat'l Avg</u>	<u>90.00%</u>		<u>90.00%</u>		Average Annual Residential Telephone Bill as a % of National Average	<del>101.28%</del>	<u>110.12%</u>	<del>100.85%</del>	<u>108.43%</u>	<b>A.1.1. Strategy: MARKET COMPETITION</b>					<b>Output (Volume):</b>					Number of Wholesale Electric Market Investigations Completed	8		8		Number of Cases Completed Related to Competition Among Providers	350		350	
	<u>2014</u>	<u>2016</u>	<u>2015</u>	<u>2017</u>																																																										
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### 3.B. Rider Revisions and Additions Request (continued)

		<b>Efficiencies:</b>				
		Average Number of Days to Process an Application for a Certificate of Authority and Service Provider Certificate of Authority	<del>38</del>	<u>60</u>	<del>38</del>	<u>60</u>
		<b>A.2.1. Strategy: UTILITY REGULATION</b>				
		Number of Rate Cases Completed for Regulated Electric Utilities	<del>55</del>	<u>50</u>	<del>55</del>	<u>50</u>
		Number of Rate Cases Completed for Regulated Telecommunications Providers	<del>7</del>	<u>10</u>	<del>7</del>	<u>10</u>
		<b>Efficiencies:</b>				
		Average Number of Days to Process a Major Rate Case for a Transmission and Distribution Utility	<del>200</del>	<u>220</u>	<del>200</del>	<u>220</u>
		<b>B. Goal: EDUCATION AND CUSTOMER ASSISTANCE</b>				
		<b>Outcome (Result/Impact):</b>				
		Percentage of Customer Complaints Resolved through Informal Complaint Resolution Process		99.00%		99.00%
		<b>B.1.1. Strategy: PROVIDE FACTS ABOUT CHANGES</b>				
		<b>Output (Volume):</b>				
		Number of information Requests to Which Responses Were Provided	<del>75,000</del>	<u>70,000</u>	<del>75,000</del>	<u>70,000</u>
		<b>Efficiencies:</b>				
		Percent of Customer Information Products Distributed Electronically		80.00%		80.00%
		<b>Explanatory:</b>				
		Number of Website Hits to Customer Protection Page	<del>285,700</del>	<u>360,000</u>	<del>287,000</del>	<u>360,000</u>
		<b>B.2.1. Strategy: ASSIST CUSTOMERS</b>				
		<b>Output (Volume):</b>				
		Number of Customer Complaints Concluded	<del>12,000</del>	<u>9,000</u>	<del>12,000</del>	<u>9,000</u>
		<b>Efficiencies:</b>				
		Average Number of Days to Conclude Customer Complaints	<del>16</del>	<u>15</u>	<del>16</del>	<u>15</u>
		<b>C. Goal: ELECTRIC UTILITY RESTRUCTURING</b>				
		<b>Outcome (Result/Impact):</b>				
		Percent of Eligible Low-income Customers Provided a Discount for Electric Service		96.00%	<del>96.00%</del>	<u>0.00%</u>

**3.B. Rider Revisions and Additions Request  
(continued)**

2	VIII-62	<p><b>Capital Budget.</b> None of the funds appropriated above may be expended for capital budget items except as listed below. The amounts shown below shall be expended only for the purposes shown and are not available for expenditure for other purposes. Amounts appropriated above and identified in this provision as appropriations either for “Lease Payments to the Master Lease Purchase Program” or for items with a “(MLPP)” notation shall be expended only for the purpose of making lease-purchase payments to the Texas Public Finance Authority pursuant to the provisions of Government Code § 1232.103. Upon approval from the Legislative Budget Board, capital budget funds listed below under “Acquisition of Information Resource Technologies” may be used to lease information resources hardware and/or software versus the purchase of information resources hardware and/or software, if determined by commission management to be in the best interest of the State of Texas.</p> <table border="0" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 60%;"></th> <th style="text-align: right; width: 10%;"><u>2014</u></th> <th style="text-align: right; width: 10%;"><u>2016</u></th> <th style="text-align: right; width: 10%;"><u>2015</u></th> <th style="text-align: right; width: 10%;"><u>2017</u></th> </tr> </thead> <tbody> <tr> <td>a. Acquisition of Information Resource Technology</td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>    (1) Data Center Consolidation</td> <td style="text-align: right;">\$450,826</td> <td style="text-align: right;">\$455,412</td> <td style="text-align: right;">\$459,998</td> <td style="text-align: right;">\$455,412</td> </tr> <tr> <td>    Total, Capital Budget</td> <td style="text-align: right;"><u>\$450,826</u></td> <td style="text-align: right;"><u>\$455,412</u></td> <td style="text-align: right;"><u>\$459,998</u></td> <td style="text-align: right;"><u>\$455,412</u></td> </tr> <tr> <td>Method of Financing (Capital Budget):</td> <td style="text-align: right;">\$450,826</td> <td style="text-align: right;">\$455,412</td> <td style="text-align: right;">\$459,998</td> <td style="text-align: right;">\$455,412</td> </tr> <tr> <td>    General Revenue Fund</td> <td style="text-align: right;">\$450,826</td> <td style="text-align: right;">\$455,412</td> <td style="text-align: right;">\$459,998</td> <td style="text-align: right;">\$455,412</td> </tr> <tr> <td>    Total, Method of Finance</td> <td style="text-align: right;"><u>\$450,826</u></td> <td style="text-align: right;"><u>\$455,412</u></td> <td style="text-align: right;"><u>\$459,998</u></td> <td style="text-align: right;"><u>\$455,412</u></td> </tr> </tbody> </table> <p><i>The agency’s 2016-17 baseline request evenly divides the PUC’s 2014-15 appropriation between the two fiscal years. Based on the most recent estimates from DIR, the PUC will not have additional costs associated with the data center consolidation.</i></p>		<u>2014</u>	<u>2016</u>	<u>2015</u>	<u>2017</u>	a. Acquisition of Information Resource Technology					(1) Data Center Consolidation	\$450,826	\$455,412	\$459,998	\$455,412	Total, Capital Budget	<u>\$450,826</u>	<u>\$455,412</u>	<u>\$459,998</u>	<u>\$455,412</u>	Method of Financing (Capital Budget):	\$450,826	\$455,412	\$459,998	\$455,412	General Revenue Fund	\$450,826	\$455,412	\$459,998	\$455,412	Total, Method of Finance	<u>\$450,826</u>	<u>\$455,412</u>	<u>\$459,998</u>	<u>\$455,412</u>
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5	VIII-63	<p><b>Unexpended Balance Authority.</b> The unobligated and unexpended balances of appropriations to the Public Utility Commission for the fiscal year ending August 31, <del>2014</del> <u>2016</u> are hereby appropriated to the commission for the same purposes for the fiscal year ending August 31, <del>2015</del> <u>2017</u>.</p> <p><i>The proposed changes update the rider for the 2016-17 biennium.</i></p>																																			

**3.B. Rider Revisions and Additions Request  
(continued)**

6	VIII-63	<p><b>Sunset Contingency.</b> Funds appropriated above for fiscal year 2015 for the Public Utility Commission are made contingent on the continuation of the Public Utility commission by the Eighty third Legislature. In the event that the agency is not continued, the funds appropriated for fiscal year 2014 or as much thereof as may be necessary are to be used to provide the phase out of the agency operations.</p> <p><i>The PUC was extended for 10 years and is not scheduled for Sunset review until 2023.</i></p>
7	VIII-63	<p><b>Contingent Revenue.</b></p> <p>a. <del>Of the amounts appropriated above to the Public Utility commission from the GR Dedicated System Benefit Account No. 5100, the amounts of \$121,277,550 in fiscal year 2014 and \$124,241,572 in fiscal year 2015 are contingent on the Public Utility Commission assessing a rate sufficient to generate the estimated needs of the GR Dedicated System Benefit Account No. 5100. The Public Utility Commission, upon completion of necessary actions for the assessment, shall furnish copies of the Public Utility Commission's order and other information supporting the estimated revenues to be generated for the 2014-15 biennium to the Comptroller of Public Accounts. If the comptroller finds the information sufficient to support the projection of revenues, a finding of fact to that effect shall be issued and the contingent appropriation shall be made available for the intended purposes.</del></p> <p>b. <del>The total amount of revenue generated for the biennium may not exceed the amount of funds estimated to be necessary to cover the cost of administering the allocation of the GR Dedicated System Benefit Account No. 5100.</del></p> <p><i>Sec. 39.9039, Elimination of the System Benefit Fund Balance, requires the PUC to set the SBF fee at 0 cents per megawatt hour. Therefore, a contingent revenue rider is not necessary. The SBF expires on September 1, 2016.</i></p>

### 3.B. Rider Revisions and Additions Request (continued)

8	VIII-63	<p><del><b>Allocation of System Benefit Account.</b> Appropriations from the GR Dedicated System Benefit Account No. 5100 have been allocated throughout this act for the 2014-15 biennium as follows:</del></p> <table style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 60%;"></th> <th style="text-align: center; width: 20%;"><u>2014</u></th> <th style="text-align: center; width: 20%;"><u>2015</u></th> </tr> </thead> <tbody> <tr> <td colspan="3"><del>Public Utility Commission:</del></td> </tr> <tr> <td><del>Electric Market Oversight</del></td> <td></td> <td></td> </tr> <tr> <td><del>Wholesale and Retail Market</del></td> <td style="text-align: right;"><del>\$7,070,726</del></td> <td style="text-align: right;"><del>\$7,070,726</del></td> </tr> <tr> <td><del>Low Income Discount</del></td> <td style="text-align: right;"><del>\$612,649,273</del></td> <td style="text-align: right;"><del>\$115,613,295</del></td> </tr> <tr> <td><del>Customer Education</del></td> <td style="text-align: right;"><del>\$750,000</del></td> <td style="text-align: right;"><del>\$750,000</del></td> </tr> <tr> <td><del>Administration</del></td> <td style="text-align: right;"><del>\$807,551</del></td> <td style="text-align: right;"><del>\$807,551</del></td> </tr> <tr> <td><del>Total</del></td> <td style="text-align: right;"><del>\$621,277,550</del></td> <td style="text-align: right;"><del>\$124,241,572</del></td> </tr> </tbody> </table> <p><i>The PUC is requesting to delete this rider because the agency's baseline request allocates all SBF funding to the Low-Income Discount Program in Strategy C.1.1 in fiscal year 2016. Therefore, it is unnecessary to display the allocation in a rider.</i></p>		<u>2014</u>	<u>2015</u>	<del>Public Utility Commission:</del>			<del>Electric Market Oversight</del>			<del>Wholesale and Retail Market</del>	<del>\$7,070,726</del>	<del>\$7,070,726</del>	<del>Low Income Discount</del>	<del>\$612,649,273</del>	<del>\$115,613,295</del>	<del>Customer Education</del>	<del>\$750,000</del>	<del>\$750,000</del>	<del>Administration</del>	<del>\$807,551</del>	<del>\$807,551</del>	<del>Total</del>	<del>\$621,277,550</del>	<del>\$124,241,572</del>
	<u>2014</u>	<u>2015</u>																								
<del>Public Utility Commission:</del>																										
<del>Electric Market Oversight</del>																										
<del>Wholesale and Retail Market</del>	<del>\$7,070,726</del>	<del>\$7,070,726</del>																								
<del>Low Income Discount</del>	<del>\$612,649,273</del>	<del>\$115,613,295</del>																								
<del>Customer Education</del>	<del>\$750,000</del>	<del>\$750,000</del>																								
<del>Administration</del>	<del>\$807,551</del>	<del>\$807,551</del>																								
<del>Total</del>	<del>\$621,277,550</del>	<del>\$124,241,572</del>																								
9	VIII-63	<p><del><b>Low Income Discount.</b> All amounts appropriated above in Strategy C.1.1, Energy Assistance, is shall only be expended to provide a discount of up to 82 percent for the months of September, 2013, and May through August 2014, and to provide a discount of up to 15 percent for the months of September, 2014, and May through August, 2015, pursuant to §39.9039(b), Utilities Code.</del></p> <p><i>The PUC is requesting this rider be deleted because PURA §39.9039(b)(3) prescribes a ceiling of 15 percent for the low-income discount in fiscal year 2016.</i></p>																								
10	VIII-63	<p><del><b>Contingency for HB 7.</b> Included in amounts appropriated above in Strategy C.1.1, Energy Assistance, is \$500,000 in GR Dedicated System Benefit Account No. 5100 funds in fiscal year 2014 for the purpose of §39.9039, Utilities Code under the provisions of HB 7, Eighty third Legislature, Regular Session, 2013.</del></p> <p><i>The PUC is requesting this rider be deleted because the rider relates to appropriations in the 2014-15 biennium and is no longer necessary.</i></p>																								

### 3.B. Rider Revisions and Additions Request (continued)

11	VIII-64	<p><b>Contingency for HB 1600.</b> <del>Included in the amounts appropriated above in Strategy A.2.1, Utility Regulation, is \$1,429,818 in Water Resource Management Account No. 153 funds and 20.0 FTEs in fiscal year 2015 to carry out functions related to the economic regulation of water and sewer services. Also included in the amounts appropriated above in the same strategy s \$184,000 in Water Resource Management Account No. 153 funds in fiscal year 2015 to cover the cost of the contract with SOAH for water and utility case hearings.</del></p> <p><i>The PUC is requesting this rider be deleted because these funds will be a part of the PUC's base level appropriation for the 2016-17 biennium.</i></p>
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**4.A. Exceptional Item Request Schedule**  
 84th Regular Session, Agency Submission, Version 1  
 Automated Budget and Evaluation System of Texas (ABEST)

DATE: 7/31/2014  
 TIME: 1:20:09PM

Agency code: 473

Agency name: **Public Utility Commission of Texas**

CODE	DESCRIPTION	Excp 2016	Excp 2017
	<b>Item Name:</b> Enhanced Water Ratemaking Program		
	<b>Item Priority:</b> 1		
	<b>Includes Funding for the Following Strategy or Strategies:</b> 01-02-01 Conduct Rate Cases for Regulated Telephone, Electric & Water Utilities		
<b>OBJECTS OF EXPENSE:</b>			
1001	SALARIES AND WAGES	762,000	762,000
1002	OTHER PERSONNEL COSTS	21,880	21,880
2003	CONSUMABLE SUPPLIES	5,800	5,800
2007	RENT - MACHINE AND OTHER	19,200	19,200
2009	OTHER OPERATING EXPENSE	17,128	17,128
	<b>TOTAL, OBJECT OF EXPENSE</b>	<b>\$826,008</b>	<b>\$826,008</b>
<b>METHOD OF FINANCING:</b>			
153	Water Resource Management	826,008	826,008
	<b>TOTAL, METHOD OF FINANCING</b>	<b>\$826,008</b>	<b>\$826,008</b>
	<b>FULL-TIME EQUIVALENT POSITIONS (FTE):</b>	12.00	12.00

**DESCRIPTION / JUSTIFICATION:**

The PUC is requesting an additional 12.0 FTEs and \$826,008 in direct appropriations from the Water Resource Management Account No. 153 (WRMA). The PUC also estimates that WRMA will need to cover employee benefits in the amount of \$226,619, based on the benefits percentage provided by the LBB for determining fiscal impacts. These amounts were presented in the fiscal note for HB 1600 during the 83rd Session.

The number of FTEs required to administer the enhanced water ratemaking program was developed in coordination with TCEQ. In response to a resource assessment request from the PUC, TCEQ communicated that an additional 12.0 FTE would be necessary for TCEQ to administer the enhanced program. The necessary FTEs include: 6.0 Financial Examiners; 3.0 Attorneys; 2.0 Engineers; and 1.0 Customer Service Representative. The PUC, without having previous experience regulating the water-related activities being transferred, is requesting additional resources consistent with the assessment provided by TCEQ.

**EXTERNAL/INTERNAL FACTORS:**

HB 1600, 83rd Legislature, Regular Session, requires the PUC to adopt rules instituting an enhanced water ratemaking program. This program will group water utilities into three groups for the purpose of setting rates. The amount of review involved in Class A cases, and the number of Class C utilities that can request a CPI increase, will greatly increase the yearly work required to set rates. This exceptional item is based on analysis provided by TCEQ. As TCEQ has experience setting water rates, that agency is in the best position to provide an accurate resources assessment pertaining to the enhanced ratemaking program.

**4.A. Exceptional Item Request Schedule**  
 84th Regular Session, Agency Submission, Version 1  
 Automated Budget and Evaluation System of Texas (ABEST)

DATE: 7/31/2014  
 TIME: 1:20:09PM

Agency code: 473

Agency name:  
**Public Utility Commission of Texas**

CODE	DESCRIPTION	Excp 2016	Excp 2017
	<b>Item Name:</b> FY 2017 Low-Income Discount		
	<b>Item Priority:</b> 2		
	<b>Includes Funding for the Following Strategy or Strategies:</b> 03-01-01 Energy Assistance. Nontransferable		
<b>OBJECTS OF EXPENSE:</b>			
2001	PROFESSIONAL FEES AND SERVICES	0	4,100,000
3001	CLIENT SERVICES	0	192,900,000
	<b>TOTAL, OBJECT OF EXPENSE</b>	<b>\$0</b>	<b>\$197,000,000</b>
<b>METHOD OF FINANCING:</b>			
5100	System Benefit Account	0	197,000,000
	<b>TOTAL, METHOD OF FINANCING</b>	<b>\$0</b>	<b>\$197,000,000</b>

**DESCRIPTION / JUSTIFICATION:**

The PUC is requesting the appropriation of the remaining balance in the SBF, contingent upon the passage of legislation to extend the expiration date of the SBF from September 1, 2016 to September 1, 2017. Currently, the PUC estimating the balance available for appropriation at the end of fiscal year 2016 will be approximately \$199.0 million. Appropriating the remaining balance in the SBF would be consistent with the intent of HB 7, 83rd Session, which set the fee to zero so that the fund balance would not grow and provided discount rate ceilings such that the balance would be expended by the end of 2016, which coincides with the current expiration date of the fund. However, due to stagnant enrollment numbers, lower than anticipated electricity usage, and slight increases in the Provider of Last Resort rate, the appropriation for fiscal years 2014 and 2015 could not be expended while adhering the statutory rate reduction caps, set at 82 percent and 15 percent respectively. The PUC estimates that the remaining balance would provide a discount of approximately 30 percent, but would request that any extension of the SBF through fiscal year 2017 not include a rate reduction cap so that the PUC will have maximum flexibility to expend all remaining funds.

**EXTERNAL/INTERNAL FACTORS:**

The SBF would need to be extended past the current expiration date of September 1, 2015. The date would need to be extended 1 year through a statutory change.

Agency code: 473 Agency name: Public Utility Commission of Texas

Code	Description	Excp 2016	Excp 2017
<b>Item Name:</b> Enhanced Water Ratemaking Program			
<b>Allocation to Strategy:</b> 1-2-1 Conduct Rate Cases for Regulated Telephone, Electric & Water Utilities			
<b>OUTPUT MEASURES:</b>			
	<u>5</u> Number of Water Utility Rate Reviews Performed	320.00	320.00
<b>OBJECTS OF EXPENSE:</b>			
1001	SALARIES AND WAGES	762,000	762,000
1002	OTHER PERSONNEL COSTS	21,880	21,880
2003	CONSUMABLE SUPPLIES	5,800	5,800
2007	RENT - MACHINE AND OTHER	19,200	19,200
2009	OTHER OPERATING EXPENSE	17,128	17,128
<b>TOTAL, OBJECT OF EXPENSE</b>		<b>\$826,008</b>	<b>\$826,008</b>
<b>METHOD OF FINANCING:</b>			
	153 Water Resource Management	826,008	826,008
<b>TOTAL, METHOD OF FINANCING</b>		<b>\$826,008</b>	<b>\$826,008</b>
<b>FULL-TIME EQUIVALENT POSITIONS (FTE):</b>		12.0	12.0

Agency code: 473 Agency name: Public Utility Commission of Texas

Code	Description	Excp 2016	Excp 2017
<b>Item Name:</b> FY 2017 Low-Income Discount			
<b>Allocation to Strategy:</b> 3-1-1 Energy Assistance. Nontransferable			
<b>STRATEGY IMPACT ON OUTCOME MEASURES:</b>			
	<u>1</u> % of Elig Low-income Customers Provided a Discount for Elec Service	0.00%	96.00%
<b>EFFICIENCY MEASURES:</b>			
	<u>1</u> % Low-Incom-Discount Program Participants Who Automatically Enroll	0.00%	86.00%
	<u>2</u> Average Number of Days for Retail Electric Provider Reimbursement	0.00	3.00
<b>EXPLANATORY/INPUT MEASURES:</b>			
	<u>1</u> Total # of Low-Income-Discount Participants	0.00	900,000.00
<b>OBJECTS OF EXPENSE:</b>			
2001	PROFESSIONAL FEES AND SERVICES	0	4,100,000
3001	CLIENT SERVICES	0	192,900,000
<b>TOTAL, OBJECT OF EXPENSE</b>		<b>\$0</b>	<b>\$197,000,000</b>
<b>METHOD OF FINANCING:</b>			
5100	System Benefit Account	0	197,000,000
<b>TOTAL, METHOD OF FINANCING</b>		<b>\$0</b>	<b>\$197,000,000</b>

**4.C. Exceptional Items Strategy Request**  
 84th Regular Session, Agency Submission, Version 1  
 Automated Budget and Evaluation System of Texas (ABEST)

**DATE:** 7/31/2014  
**TIME:** 1:20:16PM

Agency Code: **473** Agency name: **Public Utility Commission of Texas**

GOAL: 1 Ensure Competition, Choice, Just Rates, and Reliable Quality Service Statewide Goal/Benchmark: 7 - 8  
 OBJECTIVE: 2 Regulate Providers Ensuring Companies Meet Service Quality Standards Service Categories:  
 STRATEGY: 1 Conduct Rate Cases for Regulated Telephone, Electric & Water Utilities Service: 17 Income: A.2 Age: B.3

<b>CODE DESCRIPTION</b>	<b>Exp 2016</b>	<b>Exp 2017</b>
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**OUTPUT MEASURES:**

<u>5</u> Number of Water Utility Rate Reviews Performed	320.00	320.00
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**OBJECTS OF EXPENSE:**

1001 SALARIES AND WAGES	762,000	762,000
1002 OTHER PERSONNEL COSTS	21,880	21,880
2003 CONSUMABLE SUPPLIES	5,800	5,800
2007 RENT - MACHINE AND OTHER	19,200	19,200
2009 OTHER OPERATING EXPENSE	17,128	17,128

**Total, Objects of Expense**

<b>\$826,008</b>	<b>\$826,008</b>
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**METHOD OF FINANCING:**

153 Water Resource Management	826,008	826,008
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**Total, Method of Finance**

<b>\$826,008</b>	<b>\$826,008</b>
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**FULL-TIME EQUIVALENT POSITIONS (FTE):**

12.0	12.0
------	------

**EXCEPTIONAL ITEM(S) INCLUDED IN STRATEGY:**

Enhanced Water Ratemaking Program

**4.C. Exceptional Items Strategy Request**  
 84th Regular Session, Agency Submission, Version 1  
 Automated Budget and Evaluation System of Texas (ABEST)

**DATE:** 7/31/2014  
**TIME:** 1:20:16PM

Agency Code: **473** Agency name: **Public Utility Commission of Texas**

GOAL: 3 Electric Utility Restructuring Statewide Goal/Benchmark: 7 - 8  
 OBJECTIVE: 1 Provide Financial Assistance Service Categories:  
 STRATEGY: 1 Energy Assistance. Nontransferable Service: 17 Income: A.1 Age: B.3

<b>CODE DESCRIPTION</b>	<b>Exp 2016</b>	<b>Exp 2017</b>
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**STRATEGY IMPACT ON OUTCOME MEASURES:**

<u>1</u> % of Elig Low-income Customers Provided a Discount for Elec Service	0.00 %	96.00 %
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**EFFICIENCY MEASURES:**

<u>1</u> % Low-Incom-Discount Program Participants Who Automatically Enroll	0.00 %	86.00 %
<u>2</u> Average Number of Days for Retail Electric Provider Reimbursement	0.00	3.00

**EXPLANATORY/INPUT MEASURES:**

<u>1</u> Total # of Low-Income-Discount Participants	0.00	880,000.00
--	------	------------

**OBJECTS OF EXPENSE:**

2001 PROFESSIONAL FEES AND SERVICES	0	4,100,000
3001 CLIENT SERVICES	0	192,900,000
<b>Total, Objects of Expense</b>	<b>\$0</b>	<b>\$197,000,000</b>

**METHOD OF FINANCING:**

5100 System Benefit Account	0	197,000,000
<b>Total, Method of Finance</b>	<b>\$0</b>	<b>\$197,000,000</b>

**EXCEPTIONAL ITEM(S) INCLUDED IN STRATEGY:**

FY 2017 Low-Income Discount

**5.A. Capital Budget Project Schedule**  
 84th Regular Session, Agency Submission, Version 1  
 Automated Budget and Evaluation System of Texas (ABEST)

DATE: 7/31/2014  
 TIME : 1:20:18PM

Agency code: 473

Agency name: Public Utility Commission of Texas

**Category Code / Category Name**

*Project Sequence/Project Id/ Name*

OOE / TOF / MOF CODE		Est 2014	Bud 2015	BL 2016	BL 2017
<b>7000 Data Center Consolidation</b>					
<i>1/1 Data Center Consolidation</i>					
<b>OBJECTS OF EXPENSE</b>					
<u>Capital</u>					
General	2001 PROFESSIONAL FEES AND SERVICES	\$367,756	\$543,068	\$455,412	\$455,412
Capital Subtotal OOE, Project 1		\$367,756	\$543,068	\$455,412	\$455,412
Subtotal OOE, Project 1		<b>\$367,756</b>	<b>\$543,068</b>	<b>\$455,412</b>	<b>\$455,412</b>
<b>TYPE OF FINANCING</b>					
<u>Capital</u>					
General	CA 1 General Revenue Fund	\$367,756	\$543,068	\$455,412	\$455,412
Capital Subtotal TOF, Project 1		\$367,756	\$543,068	\$455,412	\$455,412
Subtotal TOF, Project 1		<b>\$367,756</b>	<b>\$543,068</b>	<b>\$455,412</b>	<b>\$455,412</b>
Capital Subtotal, Category 7000		\$367,756	\$543,068	\$455,412	\$455,412
Informational Subtotal, Category 7000					
<b>Total, Category 7000</b>		<b>\$367,756</b>	<b>\$543,068</b>	<b>\$455,412</b>	<b>\$455,412</b>
<b>AGENCY TOTAL -CAPITAL</b>		<b>\$367,756</b>	<b>\$543,068</b>	<b>\$455,412</b>	<b>\$455,412</b>
<b>AGENCY TOTAL -INFORMATIONAL</b>					
<b>AGENCY TOTAL</b>		<b>\$367,756</b>	<b>\$543,068</b>	<b>\$455,412</b>	<b>\$455,412</b>

**5.A. Capital Budget Project Schedule**  
 84th Regular Session, Agency Submission, Version 1  
 Automated Budget and Evaluation System of Texas (ABEST)

DATE: 7/31/2014  
 TIME : 1:20:18PM

Agency code: **473**

Agency name: **Public Utility Commission of Texas**

**Category Code / Category Name**

*Project Sequence/Project Id/ Name*

OOE / TOF / MOF CODE	Est 2014	Bud 2015	BL 2016	BL 2017
<b>METHOD OF FINANCING:</b>				
<u>Capital</u>				
General 1 General Revenue Fund	\$367,756	\$543,068	\$455,412	\$455,412
Total, Method of Financing-Capital	\$367,756	\$543,068	\$455,412	\$455,412
<b>Total, Method of Financing</b>	<b>\$367,756</b>	<b>\$543,068</b>	<b>\$455,412</b>	<b>\$455,412</b>
<b>TYPE OF FINANCING:</b>				
<u>Capital</u>				
General CA CURRENT APPROPRIATIONS	\$367,756	\$543,068	\$455,412	\$455,412
Total, Type of Financing-Capital	\$367,756	\$543,068	\$455,412	\$455,412
<b>Total, Type of Financing</b>	<b>\$367,756</b>	<b>\$543,068</b>	<b>\$455,412</b>	<b>\$455,412</b>

**5.B. Capital Budget Project Information**  
 84th Regular Session, Agency Submission, Version 1  
 Automated Budget and Evaluation System of Texas (ABEST)

DATE: 7/31/2014  
 TIME: 1:20:22PM

Agency Code:	<b>473</b>	Agency name:	<b>Public Utility Commission of Texas</b>
Category Number:	<b>7000</b>	Category Name:	<b>Data Center Consolidation</b>
Project number:	<b>1</b>	Project Name:	<b>Data Center Consolidation</b>

**PROJECT DESCRIPTION**

**General Information**

In December 2011, the Texas Department of Information Resources (DIR) signed three multi-year contracts to provide consolidated data center services to 28 state agencies. The first of the contracts was awarded to Capgemini North America, Inc. to act as a services integrator enabling the State to standardize processes and maximize the value of its information technology services. The six-year, approximately \$127 million contract includes service level management, service desk support, project management, IT security, business continuity, disaster recovery and financial management.

A second contract was signed with ACS State and Local Solutions, Inc., a wholly-owned subsidiary of Xerox Corporation, to provide infrastructure services in four areas: mainframes, servers, networks and data center operations. This eight-year, approximately \$1.1 billion contract emphasizes delivering improved customer services, stabilizing the State's IT infrastructure environment, and consolidating computer servers from legacy agency data centers to the State's two consolidated data centers.

The third contract was awarded to Xerox Corporation to provide bulk printing and mailing services. The six-year, approximately \$56 million deal will leverage the State's significant mail volumes to keep costs low, while providing more flexibility to state agencies to meet their business needs.

<b>Number of Units / Average Unit Cost</b>	0						
<b>Estimated Completion Date</b>	Ongoing						
<b>Additional Capital Expenditure Amounts Required</b>	<table border="0"> <tr> <td></td> <td align="center"><b>2018</b></td> <td align="center"><b>2019</b></td> </tr> <tr> <td></td> <td align="center">0</td> <td align="center">0</td> </tr> </table>		<b>2018</b>	<b>2019</b>		0	0
	<b>2018</b>	<b>2019</b>					
	0	0					
<b>Type of Financing</b>	CA CURRENT APPROPRIATIONS						
<b>Projected Useful Life</b>	Ongoing						
<b>Estimated/Actual Project Cost</b>	\$0						
<b>Length of Financing/ Lease Period</b>	None						

**ESTIMATED/ACTUAL DEBT OBLIGATION PAYMENTS**

	<b>2016</b>	<b>2017</b>	<b>2018</b>	<b>2019</b>	<b>Total over project life</b>
	0	0	0	0	0

**REVENUE GENERATION / COST SAVINGS**

<u>REVENUE COST FLAG</u>	<u>MOF CODE</u>	<u>AVERAGE AMOUNT</u>
R	1	0.00

**Explanation:** Texas Government Code §2054.375, Subchapter L. Statewide Technology Centers requires DIR to manage a statewide data center consolidation and identify agencies for participation.

**Project Location:** Austin, Texas

**Beneficiaries:** The agency will benefit from having a secure and reliable data center.

**5.B. Capital Budget Project Information**  
84th Regular Session, Agency Submission, Version 1  
Automated Budget and Evaluation System of Texas (ABEST)

DATE: 7/31/2014  
TIME: 1:20:22PM

**Frequency of Use and External Factors Affecting Use:**

This will be used in the daily operations of the agency

**5.C. Capital Budget Allocation to Strategies (Baseline)**  
 84th Regular Session, Agency Submission, Version 1  
 Automated Budget and Evaluation System of Texas (ABEST)

DATE: **7/31/2014**  
 TIME: **1:20:23PM**

Agency code: **473** Agency name: **Public Utility Commission of Texas**

**Category Code/Name**

*Project Sequence/Project Id/Name*

Goal/Obj/Str	Strategy Name	Est 2014	Bud 2015	BL 2016	BL 2017	
<b>7000 Data Center Consolidation</b>						
<i>1/1</i>	<i>Data Center Consolidation</i>					
<b><u>GENERAL BUDGET</u></b>						
Capital	1-1-1	MARKET COMPETITION	106,649	157,490	\$132,069	\$132,069
	1-2-1	UTILITY REGULATION	102,972	152,059	127,515	127,515
	1-3-1	INVESTIGATION AND ENFORCEMENT	51,486	76,030	63,758	63,758
	2-2-1	ASSIST CUSTOMERS	18,388	27,153	22,771	22,771
	2-1-1	INFORMATION AND EDUCATION EFFORTS	22,065	32,584	27,325	27,325
	4-1-1	CENTRAL ADMINISTRATION	44,131	65,168	54,649	54,649
	4-1-2	INFORMATION RESOURCES	18,388	27,153	22,771	22,771
	4-1-3	OTHER SUPPORT SERVICES	3,677	5,431	4,554	4,554
		TOTAL, PROJECT	\$367,756	\$543,068	\$455,412	\$455,412
		TOTAL CAPITAL, ALL PROJECTS	\$367,756	\$543,068	\$455,412	\$455,412
		TOTAL INFORMATIONAL, ALL PROJECTS				
		TOTAL, ALL PROJECTS	\$367,756	\$543,068	\$455,412	\$455,412

473 Public Utility Commission of Texas

Category Code/Name		Est 2014	Bud 2015	BL 2016	BL 2017
<i>Project Sequence/Name</i>					
Goal/Obj/Str	Strategy Name				
<b>7000 Data Center Consolidation</b>					
<b>1 Data Center Consolidation</b>					
<b>OOE</b>					
<b>Capital</b>					
<b>1-1-1 MARKET COMPETITION</b>					
<b><u>General Budget</u></b>					
2001	PROFESSIONAL FEES AND SERVICES	106,649	157,490	132,069	132,069
<b>1-2-1 UTILITY REGULATION</b>					
<b><u>General Budget</u></b>					
2001	PROFESSIONAL FEES AND SERVICES	102,972	152,059	127,515	127,515
<b>1-3-1 INVESTIGATION AND ENFORCEMENT</b>					
<b><u>General Budget</u></b>					
2001	PROFESSIONAL FEES AND SERVICES	51,486	76,030	63,758	63,758
<b>2-1-1 INFORMATION AND EDUCATION EFFORTS</b>					
<b><u>General Budget</u></b>					
2001	PROFESSIONAL FEES AND SERVICES	22,065	32,584	27,325	27,325
<b>2-2-1 ASSIST CUSTOMERS</b>					
<b><u>General Budget</u></b>					
2001	PROFESSIONAL FEES AND SERVICES	18,388	27,153	22,771	22,771
<b>4-1-1 CENTRAL ADMINISTRATION</b>					
<b><u>General Budget</u></b>					

473 Public Utility Commission of Texas

Category Code/Name		Est 2014	Bud 2015	BL 2016	BL 2017
<i>Project Sequence/Name</i>					
Goal/Obj/Str	Strategy Name	Est 2014	Bud 2015	BL 2016	BL 2017
<b>1 Data Center Consolidation</b>					
2001	PROFESSIONAL FEES AND SERVICES	44,131	65,168	54,649	54,649
<b>4-1-2 INFORMATION RESOURCES</b>					
<u>General Budget</u>					
2001	PROFESSIONAL FEES AND SERVICES	18,388	27,153	22,771	22,771
<b>4-1-3 OTHER SUPPORT SERVICES</b>					
<u>General Budget</u>					
2001	PROFESSIONAL FEES AND SERVICES	3,677	5,431	4,554	4,554
<b>TOTAL, OOE's</b>		<b>\$367,756</b>	<b>\$543,068</b>	<b>455,412</b>	<b>455,412</b>
<b>MOF</b>					
<b>GENERAL REVENUE FUNDS</b>					
<b>Capital</b>					
<b>1-1-1 MARKET COMPETITION</b>					
<u>General Budget</u>					
1	General Revenue Fund	106,649	157,490	132,069	132,069
<b>1-2-1 UTILITY REGULATION</b>					
<u>General Budget</u>					
1	General Revenue Fund	102,972	152,059	127,515	127,515
<b>1-3-1 INVESTIGATION AND ENFORCEMENT</b>					
<u>General Budget</u>					
1	General Revenue Fund	51,486	76,030	63,758	63,758
<b>2-1-1 INFORMATION AND EDUCATION EFFORTS</b>					
<u>General Budget</u>					

473 Public Utility Commission of Texas

Category Code/Name		Est 2014	Bud 2015	BL 2016	BL 2017
<i>Project Sequence/Name</i>					
Goal/Obj/Str	Strategy Name	Est 2014	Bud 2015	BL 2016	BL 2017
<b>1 Data Center Consolidation</b>					
1	General Revenue Fund	22,065	32,584	27,325	27,325
<b>2-2-1 ASSIST CUSTOMERS</b>					
<b><u>General Budget</u></b>					
1	General Revenue Fund	18,388	27,153	22,771	22,771
<b>4-1-1 CENTRAL ADMINISTRATION</b>					
<b><u>General Budget</u></b>					
1	General Revenue Fund	44,131	65,168	54,649	54,649
<b>4-1-2 INFORMATION RESOURCES</b>					
<b><u>General Budget</u></b>					
1	General Revenue Fund	18,388	27,153	22,771	22,771
<b>4-1-3 OTHER SUPPORT SERVICES</b>					
<b><u>General Budget</u></b>					
1	General Revenue Fund	3,677	5,431	4,554	4,554
<b>TOTAL, GENERAL REVENUE FUNDS</b>		<b>\$367,756</b>	<b>\$543,068</b>	<b>455,412</b>	<b>455,412</b>
<b>TOTAL, MOFs</b>		<b>\$367,756</b>	<b>\$543,068</b>	<b>455,412</b>	<b>455,412</b>

**473 Public Utility Commission of Texas**

	<b>Est 2014</b>	<b>Bud 2015</b>	<b>BL 2016</b>	<b>BL 2017</b>
<b>CAPITAL</b>				
<u><b>General Budget</b></u>				
GENERAL REVENUE FUNDS				
TOTAL, GENERAL BUDGET	\$367,756	\$543,068	455,412	455,412
TOTAL, ALL PROJECTS	367,756	543,068	455,412	455,412
	<b>\$367,756</b>	<b>\$543,068</b>	<b>455,412</b>	<b>455,412</b>

**6.A. Historically Underutilized Business Supporting Schedule**  
 84th Regular Session, Agency Submission, Version 1  
 Automated Budget and Evaluation System of Texas (ABEST)

Date: 7/31/2014  
 Time: 1:20:23PM

Agency Code: 473 Agency: Public Utility Commission of Texas

COMPARISON TO STATEWIDE HUB PROCUREMENT GOALS

**A. Fiscal Year 2012 - 2013 HUB Expenditure Information**

Statewide HUB Goals	Procurement Category	% Goal	HUB Expenditures FY 2012			Total Expenditures FY 2012		HUB Expenditures FY 2013			Total Expenditures FY 2013
			% Actual	Diff	Actual \$	% Goal	% Actual	Diff	Actual \$	FY 2013	
11.2%	Heavy Construction	11.2 %	0.0%	-11.2%	\$0	\$0	11.2 %	0.0%	-11.2%	\$0	\$0
21.1%	Building Construction	21.1 %	0.0%	-21.1%	\$0	\$0	21.1 %	0.0%	-21.1%	\$0	\$0
32.7%	Special Trade Construction	32.7 %	0.0%	-32.7%	\$0	\$0	32.7 %	0.0%	-32.7%	\$0	\$0
23.6%	Professional Services	23.6 %	100.0%	76.4%	\$7,500	\$7,500	23.6 %	100.0%	76.4%	\$7,500	\$7,500
24.6%	Other Services	24.6 %	26.7%	2.1%	\$936,669	\$3,506,794	24.6 %	43.8%	19.2%	\$1,569,772	\$3,583,488
21.0%	Commodities	21.0 %	62.1%	41.1%	\$312,791	\$503,361	21.0 %	50.9%	29.9%	\$190,719	\$374,920
	<b>Total Expenditures</b>		<b>31.3%</b>		<b>\$1,256,960</b>	<b>\$4,017,655</b>		<b>44.6%</b>		<b>\$1,767,991</b>	<b>\$3,965,908</b>

**B. Assessment of Fiscal Year 2012 - 2013 Efforts to Meet HUB Procurement Goals**

**Attainment:**

The agency exceeded three of three, or 100%, of the applicable statewide HUB procurement goals in fiscal years 2012 and 2013.

**Applicability:**

In fiscal years 2012 and 2013, the agency had no strategies, or programs, related to Heavy Construction, Building Construction or Special Trade purchases. \$0 were spent by the agency under each of these categories.

**Factors Affecting Attainment:**

The agency's work in the area categorized as Other Services is highly specialized in nature. Based on the agency's experience, only a few vendors qualified to perform the necessary are certified as HUBs.

**"Good-Faith" Efforts:**

The agency makes the following good-faith efforts to comply with the statewide HUB procurement goals per 1 TAC, Section 111.13(c): (1) obtained the required minimum two HUB bids (minority-owned business from the state's HUB database) for purchases of commodities and/or services over \$5000—except when releasing from master contracts; (2) for spot purchases below \$5000, which do not require bids, the agency routinely attempts to obtain bids from HUB vendors whenever possible. When competitive bids on spot purchases are not available, the agency routinely purchases from HUB vendors. This is particularly evident in office supplies and IT equipment and supplies; and (3) the PUC also includes the HUB Subcontracting Plan in every request for proposal, not just those with estimated value of \$100,000 or more, unless the proposal is exempted by the Texas Government Code.

		<b>473 Public Utility Commission of Texas</b>				
<b>CFDA NUMBER/ STRATEGY</b>		<b>Exp 2013</b>	<b>Est 2014</b>	<b>Bud 2015</b>	<b>BL 2016</b>	<b>BL 2017</b>
<b>81.122.000</b>	Elctrcy Dlvry & Rliblty-Stimulus					
1 - 1 - 1	MARKET COMPETITION	297,680	0	0	0	0
<b>TOTAL, ALL STRATEGIES</b>		<b>\$297,680</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>
<b>ADDL FED FNDS FOR EMPL BENEFITS</b>		47,859	0	0	0	0
<b>TOTAL, FEDERAL FUNDS</b>		<b>\$345,539</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>
<b>ADDL GR FOR EMPL BENEFITS</b>		<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>

CFDA NUMBER/ STRATEGY	473 Public Utility Commission of Texas	Exp 2013	Est 2014	Bud 2015	BL 2016	BL 2017
<b><u>SUMMARY LISTING OF FEDERAL PROGRAM AMOUNTS</u></b>						
81.122.000     Elctrcy Dlvry & Rliblty-Stimulus		297,680	0	0	0	0
<b>TOTAL, ALL STRATEGIES</b>		\$297,680	\$0	\$0	\$0	\$0
<b>TOTAL , ADDL FED FUNDS FOR EMPL BENEFITS</b>		47,859	0	0	0	0
<b>    TOTAL, FEDERAL FUNDS</b>		<b>\$345,539</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>
<b>TOTAL, ADDL GR FOR EMPL BENEFITS</b>		<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>

**SUMMARY OF SPECIAL CONCERNS/ISSUES**

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**Assumptions and Methodology:**

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**Potential Loss:**

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6.D. Federal Funds Tracking Schedule

DATE: 7/31/2014

84th Regular Session, Agency Submission, Version 1  
Automated Budget and Evaluation System of Texas (ABEST)

TIME : 1:20:24PM

Agency code: 473

Agency name: Public Utility Commission of Texas

Federal FY	Award Amount	Expended SFY 2011	Expended SFY 2012	Expended SFY 2013	Expended SFY 2014	Expended SFY 2015	Budgeted SFY 2016	Estimated SFY 2017	Total	Difference from Award
<b>CFDA 81.122.000</b> Elctrcy Dlvry & Rliblty-Stimulus										
2010	\$1,370,054	\$315,909	\$410,265	\$297,680	\$0	\$0	\$0	\$0	\$1,023,854	\$346,200
<b>Total</b>	<b>\$1,370,054</b>	<b>\$315,909</b>	<b>\$410,265</b>	<b>\$297,680</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$1,023,854</b>	<b>\$346,200</b>
<hr/>										
<b>Empl. Benefit Payment</b>		\$76,110	\$94,066	\$47,859	\$0	\$0	\$0	\$0	\$218,035	

**TRACKING NOTES**

The total federal funds grant expenditure of \$1,365,052 includes \$229,915 for employee benefits which cannot be allocated within the PUC budget. Therefore, the total amount allocated throughout the budget strategies, method-of-finance, and objects of expense will be \$1,135,237 (additional expenditures of \$111,382 and benefit payments of \$11,780 occurred in FY 2010). This leaves a remaining balance of \$5,003 not drawn on the federal grant.

**6.E. Estimated Revenue Collections Supporting Schedule**  
84th Regular Session, Agency Submission, Version 1  
Automated Budget and Evaluation System of Texas (ABEST)

Agency Code: **473** Agency name: **Public Utility Commission of Texas**

<b>FUND/ACCOUNT</b>	<b>Act 2013</b>	<b>Exp 2014</b>	<b>Exp 2015</b>	<b>Bud 2016</b>	<b>Est 2017</b>
<b>666 Appropriated Receipts</b>					
Beginning Balance (Unencumbered):	\$0	\$0	\$0	\$0	\$0
Estimated Revenue:					
3603 Universal Srvc Fund Reimbursement	562,933	463,607	465,000	465,000	465,000
3719 Fees/Copies or Filing of Records	10,282	11,393	10,000	10,000	10,000
Subtotal: Actual/Estimated Revenue	573,215	475,000	475,000	475,000	475,000
<b>Total Available</b>	<b>\$573,215</b>	<b>\$475,000</b>	<b>\$475,000</b>	<b>\$475,000</b>	<b>\$475,000</b>
<b>DEDUCTIONS:</b>					
Texas Universal Service Fund Costs	(562,933)	(463,607)	(465,000)	(465,000)	(465,000)
PUC Interchange Access Fees	(3)	0	0	0	0
Art IX Sec 12.02 Sale of Printed Materials	(10,279)	(11,393)	(10,000)	(10,000)	(10,000)
<b>Total, Deductions</b>	<b>\$(573,215)</b>	<b>\$(475,000)</b>	<b>\$(475,000)</b>	<b>\$(475,000)</b>	<b>\$(475,000)</b>
<b>Ending Fund/Account Balance</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>

**REVENUE ASSUMPTIONS:**

The PUC's revenue projections are based on historical revenues and deductions from Fund 666 - Appropriated Receipts.

**CONTACT PERSON:**

Thomas Gleeson

**6.E. Estimated Revenue Collections Supporting Schedule**  
84th Regular Session, Agency Submission, Version 1  
Automated Budget and Evaluation System of Texas (ABEST)

Agency Code: **473** Agency name: **Public Utility Commission of Texas**

<b>FUND/ACCOUNT</b>	<b>Act 2013</b>	<b>Exp 2014</b>	<b>Exp 2015</b>	<b>Bud 2016</b>	<b>Est 2017</b>
<b><u>5100</u> System Benefit Account</b>					
Beginning Balance (Unencumbered):	\$785,698,195	\$849,027,081	\$407,861,932	\$295,374,953	\$196,853,703
Estimated Revenue:					
3244 Non-Bypassable Utility Fee	146,694,773	17,064,378	0	0	0
3857 Int on State Deposits/Treasury Inv	2,932,473	145	0	0	0
Subtotal: Actual/Estimated Revenue	149,627,246	17,064,523	0	0	0
<b>Total Available</b>	<b>\$935,325,441</b>	<b>\$866,091,604</b>	<b>\$407,861,932</b>	<b>\$295,374,953</b>	<b>\$196,853,703</b>
<b>DEDUCTIONS:</b>					
Customer Education Campaign	(913,961)	(638,146)	(750,000)	0	0
Low-Income Discount Program	(78,521,548)	(449,649,273)	(103,613,295)	(98,521,250)	0
PUC Administration	(807,551)	(807,551)	(807,551)	0	0
Electric Market Monitoring	(4,391,271)	(5,236,222)	(7,316,133)	0	0
Employee Benefits Proportional by Fund	(1,401,436)	(1,711,072)	0	0	0
Statewide Cost Allocation Plan (SWCAP)	(262,593)	(187,408)	0	0	0
<b>Total, Deductions</b>	<b>\$(86,298,360)</b>	<b>\$(458,229,672)</b>	<b>\$(112,486,979)</b>	<b>\$(98,521,250)</b>	<b>\$0</b>
<b>Ending Fund/Account Balance</b>	<b>\$849,027,081</b>	<b>\$407,861,932</b>	<b>\$295,374,953</b>	<b>\$196,853,703</b>	<b>\$196,853,703</b>

**REVENUE ASSUMPTIONS:**

Revenue was derived from a non-bypassable fee not to exceed cents per megawatt hour on customers' electric bills living in those areas of the state that are in market competition. Assumptions were also made as to the amount of electricity consumed, the number of customers, the temperature in any given time period, the state of the economy and other information that may be derived from the companies. HB 7, 83rd Legislature, Regular Session, provided for the expiration of the fee at the end of fiscal year 2013. Revenues are displayed on a cash basis, which is the reason for revenue entries in fiscal year 2014. Those revenues resulted from the August 2013 fee assessment.

**CONTACT PERSON:**

Thomas Gleeson

**6.G HOMELAND SECURITY FUNDING SCHEDULE - PART A TERRORISM**

DATE: 7/31/2014  
TIME: 1:20:25PM

84th Regular Session, Agency Submission, Version 1  
Automated Budget and Evaluation System of Texas (ABEST)

Agency code: **473**      Agency name: **Public Utility Commission of Texas**

<b>CODE</b>	<b>DESCRIPTION</b>	<b>Exp 2013</b>	<b>Est 2014</b>	<b>Bud 2015</b>	<b>BL 2016</b>	<b>BL 2017</b>
<b>OBJECTS OF EXPENSE</b>						
1001	SALARIES AND WAGES	\$102,324	\$49,022	\$50,000	\$50,000	\$50,000
2001	PROFESSIONAL FEES AND SERVICES	\$14,685	\$1,596	\$1,600	\$1,600	\$1,600
2005	TRAVEL	\$2,100	\$497	\$500	\$500	\$500
2007	RENT - MACHINE AND OTHER	\$500	\$810	\$800	\$800	\$800
2009	OTHER OPERATING EXPENSE	\$800	\$678	\$700	\$700	\$700
<b>TOTAL, OBJECTS OF EXPENSE</b>		<b>\$120,409</b>	<b>\$52,603</b>	<b>\$53,600</b>	<b>\$53,600</b>	<b>\$53,600</b>
<b>METHOD OF FINANCING</b>						
1	General Revenue Fund	\$26,600	\$52,603	\$53,600	\$53,600	\$53,600
	Subtotal, MOF (General Revenue Funds)	\$26,600	\$52,603	\$53,600	\$53,600	\$53,600
777	Interagency Contracts	\$93,809	\$0	\$0	\$0	\$0
	Subtotal, MOF (Other Funds)	\$93,809	\$0	\$0	\$0	\$0
<b>TOTAL, METHOD OF FINANCE</b>		<b>\$120,409</b>	<b>\$52,603</b>	<b>\$53,600</b>	<b>\$53,600</b>	<b>\$53,600</b>
<b>FULL-TIME-EQUIVALENT POSITIONS</b>		<b>1.6</b>	<b>0.7</b>	<b>0.7</b>	<b>0.7</b>	<b>0.7</b>
<b>NO FUNDS WERE PASSED THROUGH TO LOCAL ENTITIES</b>						
<b>NO FUNDS WERE PASSED THROUGH TO OTHER STATE AGENCIES OR INSTITUTIONS OF HIGHER EDUCATION</b>						

**6.G HOMELAND SECURITY FUNDING SCHEDULE - PART A TERRORISM**

DATE: 7/31/2014  
 TIME: 1:20:25PM

84th Regular Session, Agency Submission, Version 1  
 Automated Budget and Evaluation System of Texas (ABEST)

Agency code: **473**      Agency name: **Public Utility Commission of Texas**

CODE	DESCRIPTION	Exp 2013	Est 2014	Bud 2015	BL 2016	BL 2017
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**USE OF HOMELAND SECURITY FUNDS**

The PUC addresses homeland security through a variety of activities. It has a cybersecurity and physical security team that is working with utilities and the Texas Department of Public Safety (DPS) to defend against and respond to security threats. The PUC also has an emergency management response team that helps staff the State Operations Center (SOC) operated by the DPS's Texas Division of Emergency Management (TDEM) during emergency activations of the SOC. In addition, the PUC provides input in the Annual Implementation Plan for the Texas Homeland Security Strategic Plan, and the Homeland Security Strategic Plan, which is produced every 5 years, and works with the DPS in response to information requested by the federal Department of Homeland Security. The PUC also attends various homeland security related meetings, including quarterly meetings of the Texas Homeland Security Council and the Drought Preparedness Council.

**6.G HOMELAND SECURITY FUNDING SCHEDULE - PART A TERRORISM**

DATE: 7/31/2014

**Funds Passed through to Local Entities**

TIME: 1:20:25PM

84th Regular Session, Agency Submission, Version 1  
Automated Budget and Evaluation System of Texas (ABEST)

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Agency code: **473**      Agency name: **Public Utility Commission of Texas**

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<b>CODE</b>	<b>DESCRIPTION</b>	<b>Exp 2013</b>	<b>Est 2014</b>	<b>Bud 2015</b>	<b>BL 2016</b>	<b>BL 2017</b>
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**6.G HOMELAND SECURITY FUNDING SCHEDULE - PART A TERRORISM**

DATE: 7/31/2014

**Funds Passed through to State Agencies**

TIME: 1:20:25PM

84th Regular Session, Agency Submission, Version 1

Automated Budget and Evaluation System of Texas (ABEST)

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Agency code: **473**      Agency name: **Public Utility Commission of Texas**

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<b>CODE</b>	<b>DESCRIPTION</b>	<b>Exp 2013</b>	<b>Est 2014</b>	<b>Bud 2015</b>	<b>BL 2016</b>	<b>BL 2017</b>
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**6.G HOMELAND SECURITY FUNDING SCHEDULE - PART B NATURAL OR MAN-MADE DISASTERS**

DATE: 7/31/2014  
TIME: 1:20:25PM

84th Regular Session, Agency Submission, Version 1  
Automated Budget and Evaluation System of Texas (ABEST)

Agency code: **473**      Agency name: **Public Utility Commission of Texas**

<b>CODE</b>	<b>DESCRIPTION</b>	<b>Exp 2013</b>	<b>Est 2014</b>	<b>Bud 2015</b>	<b>BL 2016</b>	<b>BL 2017</b>
<b>OBJECTS OF EXPENSE</b>						
1001	SALARIES AND WAGES	\$89,061	\$45,524	\$48,500	\$48,500	\$48,500
2001	PROFESSIONAL FEES AND SERVICES	\$79,884	\$1,513	\$1,000	\$1,000	\$1,000
2005	TRAVEL	\$3,100	\$1,451	\$3,100	\$3,100	\$3,100
2007	RENT - MACHINE AND OTHER	\$1,200	\$768	\$1,200	\$1,200	\$1,200
2009	OTHER OPERATING EXPENSE	\$900	\$643	\$900	\$900	\$900
<b>TOTAL, OBJECTS OF EXPENSE</b>		<b>\$174,145</b>	<b>\$49,899</b>	<b>\$54,700</b>	<b>\$54,700</b>	<b>\$54,700</b>
<b>METHOD OF FINANCING</b>						
1	General Revenue Fund	\$75,691	\$49,899	\$54,700	\$54,700	\$54,700
	Subtotal, MOF (General Revenue Funds)	\$75,691	\$49,899	\$54,700	\$54,700	\$54,700
777	Interagency Contracts	\$98,454	\$0	\$0	\$0	\$0
	Subtotal, MOF (Other Funds)	\$98,454	\$0	\$0	\$0	\$0
<b>TOTAL, METHOD OF FINANCE</b>		<b>\$174,145</b>	<b>\$49,899</b>	<b>\$54,700</b>	<b>\$54,700</b>	<b>\$54,700</b>
<b>FULL-TIME-EQUIVALENT POSITIONS</b>		<b>1.3</b>	<b>0.7</b>	<b>0.7</b>	<b>0.7</b>	<b>0.7</b>
<b>NO FUNDS WERE PASSED THROUGH TO LOCAL ENTITIES</b>						
<b>NO FUNDS WERE PASSED THROUGH TO OTHER STATE AGENCIES OR INSTITUTIONS OF HIGHER EDUCATION</b>						

**6.G HOMELAND SECURITY FUNDING SCHEDULE - PART B NATURAL OR MAN-MADE DISASTERS**

DATE: 7/31/2014  
 TIME: 1:20:25PM

84th Regular Session, Agency Submission, Version 1  
 Automated Budget and Evaluation System of Texas (ABEST)

Agency code: **473**      Agency name: **Public Utility Commission of Texas**

<b>CODE</b>	<b>DESCRIPTION</b>	<b>Exp 2013</b>	<b>Est 2014</b>	<b>Bud 2015</b>	<b>BL 2016</b>	<b>BL 2017</b>
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**USE OF HOMELAND SECURITY FUNDS**

The PUC addresses homeland security through a variety of activities. It has a cybersecurity and physical security team that is working with utilities and the Texas Department of Public Safety (DPS) to defend against and respond to security threats. The PUC also has an emergency management response team that helps staff the State Operations Center (SOC) operated by the DPS's Texas Division of Emergency Management (TDEM) during emergency activations of the SOC. In addition, the PUC provides input in the Annual Implementation Plan for the Texas Homeland Security Strategic Plan, and the Homeland Security Strategic Plan, which is produced every 5 years, and works with the DPS in response to information requested by the federal Department of Homeland Security. The PUC also attends various homeland security related meetings, including quarterly meetings of the Texas Homeland Security Council and the Drought Preparedness Council.

**6.G HOMELAND SECURITY FUNDING SCHEDULE - PART B NATURAL OR MAN-MADE DISASTERS**

DATE: 7/31/2014

**Funds Passed through to Local Entities**

TIME: 1:20:25PM

84th Regular Session, Agency Submission, Version 1  
Automated Budget and Evaluation System of Texas (ABEST)

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Agency code: **473**      Agency name: **Public Utility Commission of Texas**

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<b>CODE</b>	<b>DESCRIPTION</b>	<b>Exp 2013</b>	<b>Est 2014</b>	<b>Bud 2015</b>	<b>BL 2016</b>	<b>BL 2017</b>
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**6.G HOMELAND SECURITY FUNDING SCHEDULE - PART B NATURAL OR MAN-MADE DISASTERS**

DATE: 7/31/2014

**Funds Passed through to State Agencies**

TIME: 1:20:25PM

84th Regular Session, Agency Submission, Version 1  
Automated Budget and Evaluation System of Texas (ABEST)

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Agency code: **473**      Agency name: **Public Utility Commission of Texas**

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<b>CODE</b>	<b>DESCRIPTION</b>	<b>Exp 2013</b>	<b>Est 2014</b>	<b>Bud 2015</b>	<b>BL 2016</b>	<b>BL 2017</b>
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**6.H. Estimated Total of All Agency Funds Outside the GAA Bill Pattern**  
**Public Utility Commission**

<b>ESTIMATED GRAND TOTAL OF AGENCY FUNDS OUTSIDE THE 2016-17 GAA BILL PATTERN</b>	<b>\$</b>	<b>689,934,167</b>
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<u><b>Fund Name</b></u>		
Estimated Beginning Balance in FY 2014	\$	132,716,846
Estimated Revenues FY 2014	\$	335,226,200
Estimated Revenues FY 2015	\$	310,463,305
<b>FY 2014-15 Total</b>	<b>\$</b>	<b>778,406,351</b>
Estimated Beginning Balance in FY 2016	\$	122,321,460
Estimated Revenues FY 2016	\$	292,339,328
Estimated Revenues FY 2017	\$	275,273,379
<b>FY 2016-17 Total</b>	<b>\$</b>	<b>689,934,167</b>

**Constitutional or Statutory Creation and Use of Funds:**

The Public Utility Regulatory Act (PURA) Chapter 56 (Telecommunications Assistance and Universal Service Fund), Subchapter B. (Universal Service Fund) Sec. 56.021 (Universal Service Fund Established) requires the Commission to adopt and enforce rules requiring Local Exchange Telephone companies to establish a universal service fund. The fund may be used to (1) assist telecommunications providers in providing basic local telecommunications service at reasonable rates in high cost rural areas; (2) reimburse the telecommunications carrier that provides the statewide telecommunications relay access service, Relay Texas, under Subchapter D; (3) finance the specialized telecommunications assistance program under Subchapter E; (4) reimburse the department of Health and Human Services, Texas Commission for the Deaf and Hard of Hearing, and the Public Utility Commission for costs incurred in implementing Chapter 56 and Chapter 57 of PURA; (5) reimburse telecommunication carriers that provide Lifeline telephone discount to low income customers as provided by 47 C.F.R. Part 54, Subpart E, as amended; (6) finance the implementation and administration of an integrated eligibility process created under Section 17.007 for Lifeline discounts, including outreach expenses the commission determines are reasonable and necessary; (7) reimburse a provider designated to serve an uncertificated area under Subchapter F; (8) reimburse a successor utility designated to serve under Subchapter G; and (9) finance the audio newspaper assistance program.

**Method of Calculation and Revenue Assumptions:**

PURA Sec. 56.022 requires that the Universal Service Fund be funded by a statewide uniform charge set by the Public Utility Commission. The fee is assessed on telecommunications receipts, and is charged to and paid by each telecommunications provider that has access to the customer base. The carriers are authorized to pass the charge on to the customer.

The revenue estimate is based on a 3 year trend analysis of the taxable telecommunications receipts for 2011-2013. The current Texas Universal Service Fund taxable rate is 3.7%. The estimated taxable receipts are: FY 2014 \$8,932,870,271; FY 2015 \$8,390,900,123; FY 2016 \$7,901,062,927; FY 2017 \$7,439,821,050. This estimate assumes a 6% reduction per year in taxable communications receipts due to the continuing trend of declining telecommunications lines in the state.

**6.I. Percent Biennial Base Reduction Options**

**10 % REDUCTION**

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Date: 7/31/2014  
Time: 1:20:25PM

Agency code: 473 Agency name: **Public Utility Commission of Texas**

Item Priority and Name/ Method of Financing	REVENUE LOSS			REDUCTION AMOUNT			TARGET
	2016	2017	Biennial Total	2016	2017	Biennial Total	

**1 Low-Income Discount Program**

**Category:** Programs - Grant/Loan/Pass-through Reductions

**Item Comment:** This item will result in the low-income discount rate being reduced from 15.0 percent in fiscal year 2016 to 7.0 percent. The appropriation-leveled fee would be set at 34 cents in 2014 and 36 cents in 2015. This is a reduction from the PUC's baseline appropriation request, which would require the fee to be set at 37 cents and 39 cents respectively for each year of the biennium. Based on average customer consumption of 1,000 kWh per month, the average discount would be reduced from \$16.50 to \$14.85 per month.

Strategy: 3-1-1 Energy Assistance. Nontransferable

Gr Dedicated

5100 System Benefit Account	\$0	\$0	\$0	\$55,651,929		\$55,651,929
<b>Gr Dedicated Total</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$55,651,929</b>		<b>\$55,651,929</b>
<b>Item Total</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$55,651,929</b>		<b>\$55,651,929</b>

**FTE Reductions (From FY 2016 and FY 2017 Base Request)**

**2 Consumer Outreach Contracts**

**Category:** Programs - Service Reductions (Contracted)

**Item Comment:** This reduction would limit the amount of consumer outreach the commission could provide to those activities and information that the PUC has in-house aptitude and resources to provide, without the experience and breadth of knowledge that third-party contractors have in executing comprehensive outreach efforts.

Strategy: 2-1-1 Provide Information and Educational Outreach to Customers

General Revenue Funds

1 General Revenue Fund	\$0	\$0	\$0	\$490,000	\$490,000	\$980,000
<b>General Revenue Funds Total</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$490,000</b>	<b>\$490,000</b>	<b>\$980,000</b>
<b>Item Total</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$490,000</b>	<b>\$490,000</b>	<b>\$980,000</b>

**6.I. Percent Biennial Base Reduction Options**

**10 % REDUCTION**

84th Regular Session, Agency Submission, Version 1  
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Date: 7/31/2014  
Time: 1:20:25PM

Agency code: 473 Agency name: **Public Utility Commission of Texas**

Item Priority and Name/ Method of Financing	REVENUE LOSS			REDUCTION AMOUNT			TARGET
	2016	2017	Biennial Total	2016	2017	Biennial Total	
<b>FTE Reductions (From FY 2016 and FY 2017 Base Request)</b>							
<b>3 Expert Services</b>							
<b>Category:</b> Programs - Service Reductions (Contracted)							
<b>Item Comment:</b> This reduction would limit the ability of the PUC to effectively review utility applications, pursue enforcement matters, or effectively participate in bankruptcy and change-in-control proceedings.							
Strategy: 1-1-1 Foster and Monitor Market Competition							
<u>General Revenue Funds</u>							
1 General Revenue Fund	\$0	\$0	\$0	\$65,100	\$65,100	\$130,200	
<b>General Revenue Funds Total</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$65,100</b>	<b>\$65,100</b>	<b>\$130,200</b>	
Strategy: 1-2-1 Conduct Rate Cases for Regulated Telephone, Electric & Water Utilities							
<u>General Revenue Funds</u>							
1 General Revenue Fund	\$0	\$0	\$0	\$52,350	\$52,350	\$104,700	
<b>General Revenue Funds Total</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$52,350</b>	<b>\$52,350</b>	<b>\$104,700</b>	
Strategy: 1-3-1 Conduct Investigations and Initiate Enforcement Actions							
<u>General Revenue Funds</u>							
1 General Revenue Fund	\$0	\$0	\$0	\$32,550	\$32,550	\$65,100	
<b>General Revenue Funds Total</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$32,550</b>	<b>\$32,550</b>	<b>\$65,100</b>	
<b>Item Total</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$150,000</b>	<b>\$150,000</b>	<b>\$300,000</b>	

**FTE Reductions (From FY 2016 and FY 2017 Base Request)**

**4 Travel**

**Category:** Programs - Service Reductions (Other)

**6.I. Percent Biennial Base Reduction Options**

**10 % REDUCTION**

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Date: 7/31/2014  
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Agency code: 473 Agency name: **Public Utility Commission of Texas**

Item Priority and Name/ Method of Financing	REVENUE LOSS			REDUCTION AMOUNT			TARGET
	2016	2017	Biennial Total	2016	2017	Biennial Total	

**Item Comment:** This reduction would limit the PUC's ability to attend public meetings on transmission line routing cases and inspect utility facilities.

Strategy: 1-1-1 Foster and Monitor Market Competition

General Revenue Funds

1 General Revenue Fund	\$0	\$0	\$0	\$12,000	\$12,000	\$24,000	
<b>General Revenue Funds Total</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$12,000</b>	<b>\$12,000</b>	<b>\$24,000</b>	

Strategy: 1-2-1 Conduct Rate Cases for Regulated Telephone, Electric & Water Utilities

General Revenue Funds

1 General Revenue Fund	\$0	\$0	\$0	\$11,630	\$11,631	\$23,261	
<b>General Revenue Funds Total</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$11,630</b>	<b>\$11,631</b>	<b>\$23,261</b>	
<b>Item Total</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$23,630</b>	<b>\$23,631</b>	<b>\$47,261</b>	

**FTE Reductions (From FY 2016 and FY 2017 Base Request)**

**5 Staff Development**

**Category:** Programs - Service Reductions (Contracted)

**Item Comment:** This reduction would reduce the PUC's ability to provide professional development and increase expertise on emerging utility issues such as cyber security, environmental and other federal regulation, as well as train staff on utility ratemaking methods and principles.

Strategy: 1-1-1 Foster and Monitor Market Competition

General Revenue Funds

1 General Revenue Fund	\$0	\$0	\$0	\$23,850	\$23,850	\$47,700	
<b>General Revenue Funds Total</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$23,850</b>	<b>\$23,850</b>	<b>\$47,700</b>	

Strategy: 1-2-1 Conduct Rate Cases for Regulated Telephone, Electric & Water Utilities

General Revenue Funds

**6.I. Percent Biennial Base Reduction Options**

**10 % REDUCTION**

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Agency code: 473 Agency name: Public Utility Commission of Texas

Item Priority and Name/ Method of Financing	REVENUE LOSS			REDUCTION AMOUNT			TARGET
	2016	2017	Biennial Total	2016	2017	Biennial Total	
1 General Revenue Fund	\$0	\$0	\$0	\$16,150	\$16,150	\$32,300	
<b>General Revenue Funds Total</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$16,150</b>	<b>\$16,150</b>	<b>\$32,300</b>	
Strategy: 1-3-1 Conduct Investigations and Initiate Enforcement Actions							
<u>General Revenue Funds</u>							
1 General Revenue Fund	\$0	\$0	\$0	\$10,000	\$10,000	\$20,000	
<b>General Revenue Funds Total</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$10,000</b>	<b>\$10,000</b>	<b>\$20,000</b>	
<b>Item Total</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$50,000</b>	<b>\$50,000</b>	<b>\$100,000</b>	

**FTE Reductions (From FY 2016 and FY 2017 Base Request)**

**6 Investigations and Enforcement Actions**

**Category:** Programs - Service Reductions (FTEs-Layoffs)

**Item Comment:** This reduction would require the PUC to initiate fewer enforcement proceedings, which would negatively impact compliance with statutes, rules, and orders.

Strategy: 1-3-1 Conduct Investigations and Initiate Enforcement Actions

General Revenue Funds

1 General Revenue Fund	\$0	\$0	\$0	\$247,950	\$247,950	\$495,900	
<b>General Revenue Funds Total</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$247,950</b>	<b>\$247,950</b>	<b>\$495,900</b>	
<b>Item Total</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$247,950</b>	<b>\$247,950</b>	<b>\$495,900</b>	

**FTE Reductions (From FY 2016 and FY 2017 Base Request)**

**3.0                      3.0**

**7 Consumer Education**

**Category:** Programs - Service Reductions (FTEs-Layoffs)

**Item Comment:** This reduction would result in longer processing times for informal complaint resolution, which would negatively affect customer service.

**6.I. Percent Biennial Base Reduction Options**

**10 % REDUCTION**

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Agency code: 473 Agency name: Public Utility Commission of Texas

Item Priority and Name/ Method of Financing	REVENUE LOSS			REDUCTION AMOUNT			TARGET
	2016	2017	Biennial Total	2016	2017	Biennial Total	
Strategy: 2-1-1 Provide Information and Educational Outreach to Customers							
<u>General Revenue Funds</u>							
1 General Revenue Fund	\$0	\$0	\$0	\$109,300	\$109,300	\$218,600	
<b>General Revenue Funds Total</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$109,300</b>	<b>\$109,300</b>	<b>\$218,600</b>	
<b>Item Total</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$109,300</b>	<b>\$109,300</b>	<b>\$218,600</b>	
<b>FTE Reductions (From FY 2016 and FY 2017 Base Request)</b>				<b>2.0</b>	<b>2.0</b>		

**8 Competitive Electric Market Oversight**

**Category:** Programs - Service Reductions (FTEs-Layoffs)

**Item Comment:** This reduction would require the PUC to defer or eliminate needed updates to rules, to decrease participation in ERCOT oversight activities, and to decrease overall market oversight activities.

Strategy: 1-1-1 Foster and Monitor Market Competition

General Revenue Funds

1 General Revenue Fund	\$0	\$0	\$0	\$169,300	\$169,300	\$338,600	
<b>General Revenue Funds Total</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$169,300</b>	<b>\$169,300</b>	<b>\$338,600</b>	
<b>Item Total</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$169,300</b>	<b>\$169,300</b>	<b>\$338,600</b>	

**FTE Reductions (From FY 2016 and FY 2017 Base Request)** 2.0 2.0

**9 Conduct Rate Cases**

**Category:** Programs - Service Reductions (FTEs-Layoffs)

**Item Comment:** This reduction would require the PUC to defer or eliminate needed updates to rules, to decrease the scope of participation in rate and transmission line CCN cases, and to eliminate formal earnings reviews.

Strategy: 1-2-1 Conduct Rate Cases for Regulated Telephone, Electric & Water Utilities

**6.I. Percent Biennial Base Reduction Options**

**10 % REDUCTION**

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Date: 7/31/2014  
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Agency code: 473 Agency name: Public Utility Commission of Texas

Item Priority and Name/ Method of Financing	REVENUE LOSS			REDUCTION AMOUNT			TARGET
	2016	2017	Biennial Total	2016	2017	Biennial Total	
<u>General Revenue Funds</u>							
1 General Revenue Fund	\$0	\$0	\$0	\$83,650	\$83,650	\$167,300	
<b>General Revenue Funds Total</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$83,650</b>	<b>\$83,650</b>	<b>\$167,300</b>	
<b>Item Total</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$83,650</b>	<b>\$83,650</b>	<b>\$167,300</b>	
<b>FTE Reductions (From FY 2016 and FY 2017 Base Request)</b>				<b>1.0</b>	<b>1.0</b>		
<b>AGENCY TOTALS</b>							
<b>General Revenue Total</b>				<b>\$1,323,830</b>	<b>\$1,323,831</b>	<b>\$2,647,661</b>	<b>\$941,758</b>
<b>GR Dedicated Total</b>				<b>\$55,651,929</b>		<b>\$55,651,929</b>	<b>\$57,357,832</b>
<b>Agency Grand Total</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$56,975,759</b>	<b>\$1,323,831</b>	<b>\$58,299,590</b>	
<b>Difference, Options Total Less Target</b>							
<b>Agency FTE Reductions (From FY 2016 and FY 2017 Base Request)</b>				<b>8.0</b>	<b>8.0</b>		

7.A. Indirect Administrative and Support Costs

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Strategy		Exp 2013	Est 2014	Bud 2015	BL 2016	BL 2017
<b>4-1-1</b>	<b>Central Administration</b>					
<b>OBJECTS OF EXPENSE:</b>						
1001	SALARIES AND WAGES	\$647,367	\$ 396,436	\$ 435,283	\$ 435,283	\$ 435,283
1002	OTHER PERSONNEL COSTS	150,382	38,520	38,520	38,520	38,520
2001	PROFESSIONAL FEES AND SERVICES	64,098	60,187	96,945	59,944	59,944
2003	CONSUMABLE SUPPLIES	10,321	6,000	6,000	5,754	5,754
2004	UTILITIES	5,037	1,560	1,560	1,496	1,496
2005	TRAVEL	5,943	7,800	7,800	7,480	7,480
2006	RENT - BUILDING	2,865	1,200	1,200	1,151	1,151
2007	RENT - MACHINE AND OTHER	48,081	26,400	26,400	25,316	25,316
2009	OTHER OPERATING EXPENSE	203,083	41,887	56,614	52,219	52,219
5000	CAPITAL EXPENDITURES	9,666	0	0	0	0
<b>Total, Objects of Expense</b>		<b>\$1,146,843</b>	<b>\$579,990</b>	<b>\$670,322</b>	<b>\$627,163</b>	<b>\$627,163</b>
<b>METHOD OF FINANCING:</b>						
1	General Revenue Fund	1,089,843	522,990	613,322	570,163	570,163
666	Appropriated Receipts	57,000	57,000	57,000	57,000	57,000
<b>Total, Method of Financing</b>		<b>\$1,146,843</b>	<b>\$579,990</b>	<b>\$670,322</b>	<b>\$627,163</b>	<b>\$627,163</b>
<b>FULL TIME EQUIVALENT POSITIONS</b>		<b>10.5</b>	<b>5.2</b>	<b>6.7</b>	<b>6.7</b>	<b>6.7</b>

7.A. Indirect Administrative and Support Costs

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Strategy		Exp 2013	Est 2014	Bud 2015	BL 2016	BL 2017
<b>4-1-2</b>	<b>Information Resources</b>					
<b>OBJECTS OF EXPENSE:</b>						
1001	SALARIES AND WAGES	\$264,906	\$ 165,182	\$ 195,717	\$ 195,717	\$ 195,717
1002	OTHER PERSONNEL COSTS	63,802	16,050	16,050	16,050	16,050
2001	PROFESSIONAL FEES AND SERVICES	26,617	25,078	29,045	22,771	22,771
2003	CONSUMABLE SUPPLIES	4,224	2,500	2,500	2,186	2,186
2004	UTILITIES	2,061	650	650	482	482
2005	TRAVEL	2,432	3,250	3,250	2,408	2,408
2006	RENT - BUILDING	1,172	500	500	370	370
2007	RENT - MACHINE AND OTHER	19,675	11,000	11,000	7,347	7,347
2009	OTHER OPERATING EXPENSE	80,852	17,456	20,589	13,812	13,812
5000	CAPITAL EXPENDITURES	3,955	0	0	0	0
<b>Total, Objects of Expense</b>		<b>\$469,696</b>	<b>\$241,666</b>	<b>\$279,301</b>	<b>\$261,143</b>	<b>\$261,143</b>
<b>METHOD OF FINANCING:</b>						
1	General Revenue Fund	445,946	217,916	255,551	237,393	237,393
666	Appropriated Receipts	23,750	23,750	23,750	23,750	23,750
<b>Total, Method of Financing</b>		<b>\$469,696</b>	<b>\$241,666</b>	<b>\$279,301</b>	<b>\$261,143</b>	<b>\$261,143</b>
<b>FULL TIME EQUIVALENT POSITIONS</b>		<b>4.3</b>	<b>2.2</b>	<b>2.8</b>	<b>2.8</b>	<b>2.8</b>

7.A. Indirect Administrative and Support Costs

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Strategy		Exp 2013	Est 2014	Bud 2015	BL 2016	BL 2017
<b>4-1-3</b>	<b>Other Support Services</b>					
<b>OBJECTS OF EXPENSE:</b>						
1001	SALARIES AND WAGES	\$59,636	\$ 33,037	\$ 36,273	\$ 36,273	\$ 36,273
1002	OTHER PERSONNEL COSTS	14,896	3,210	3,210	3,210	3,210
2001	PROFESSIONAL FEES AND SERVICES	5,448	5,015	8,079	5,063	5,063
2003	CONSUMABLE SUPPLIES	951	500	500	486	486
2004	UTILITIES	464	130	130	126	126
2005	TRAVEL	547	650	650	632	632
2006	RENT - BUILDING	264	100	100	97	97
2007	RENT - MACHINE AND OTHER	4,429	2,200	2,200	2,139	2,139
2009	OTHER OPERATING EXPENSE	17,649	3,487	4,718	4,412	4,412
5000	CAPITAL EXPENDITURES	890	0	0	0	0
<b>Total, Objects of Expense</b>		<b>\$105,174</b>	<b>\$48,329</b>	<b>\$55,860</b>	<b>\$52,438</b>	<b>\$52,438</b>
<b>METHOD OF FINANCING:</b>						
1	General Revenue Fund	100,424	43,579	51,110	47,688	47,688
666	Appropriated Receipts	4,750	4,750	4,750	4,750	4,750
<b>Total, Method of Financing</b>		<b>\$105,174</b>	<b>\$48,329</b>	<b>\$55,860</b>	<b>\$52,438</b>	<b>\$52,438</b>
<b>FULL TIME EQUIVALENT POSITIONS</b>		<b>1.0</b>	<b>0.5</b>	<b>0.6</b>	<b>0.6</b>	<b>0.6</b>

7.A. Indirect Administrative and Support Costs

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	Exp 2013	Est 2014	Bud 2015	BL 2016	BL 2017
<b>GRAND TOTALS</b>					
<b>Objects of Expense</b>					
1001 SALARIES AND WAGES	\$971,909	\$594,655	\$667,273	\$667,273	\$667,273
1002 OTHER PERSONNEL COSTS	\$229,080	\$57,780	\$57,780	\$57,780	\$57,780
2001 PROFESSIONAL FEES AND SERVICES	\$96,163	\$90,280	\$134,069	\$87,778	\$87,778
2003 CONSUMABLE SUPPLIES	\$15,496	\$9,000	\$9,000	\$8,426	\$8,426
2004 UTILITIES	\$7,562	\$2,340	\$2,340	\$2,104	\$2,104
2005 TRAVEL	\$8,922	\$11,700	\$11,700	\$10,520	\$10,520
2006 RENT - BUILDING	\$4,301	\$1,800	\$1,800	\$1,618	\$1,618
2007 RENT - MACHINE AND OTHER	\$72,185	\$39,600	\$39,600	\$34,802	\$34,802
2009 OTHER OPERATING EXPENSE	\$301,584	\$62,830	\$81,921	\$70,443	\$70,443
5000 CAPITAL EXPENDITURES	\$14,511	\$0	\$0	\$0	\$0
<b>Total, Objects of Expense</b>	<b>\$1,721,713</b>	<b>\$869,985</b>	<b>\$1,005,483</b>	<b>\$940,744</b>	<b>\$940,744</b>
<b>Method of Financing</b>					
1 General Revenue Fund	\$1,636,213	\$784,485	\$919,983	\$855,244	\$855,244
666 Appropriated Receipts	\$85,500	\$85,500	\$85,500	\$85,500	\$85,500
<b>Total, Method of Financing</b>	<b>\$1,721,713</b>	<b>\$869,985</b>	<b>\$1,005,483</b>	<b>\$940,744</b>	<b>\$940,744</b>
<b>Full-Time-Equivalent Positions (FTE)</b>	<b>15.8</b>	<b>7.9</b>	<b>10.1</b>	<b>10.1</b>	<b>10.1</b>

Agency code: 473

Agency name: Public Utility Commission of Texas

Strategy	Exp 2013	Est 2014	Bud 2015	BL 2016	BL 2017
<b>1-1-1 Foster and Monitor Market Competition</b>					
<b>OBJECTS OF EXPENSE:</b>					
1001 SALARIES AND WAGES	\$346,789	\$359,884	\$371,239	\$371,240	\$371,240
1002 OTHER PERSONNEL COSTS	10,007	12,698	12,698	12,698	12,698
2001 PROFESSIONAL FEES AND SERVICES	16,194	14,327	23,360	13,359	13,359
2003 CONSUMABLE SUPPLIES	691	1,625	1,625	1,415	1,415
2004 UTILITIES	341	371	371	323	323
2005 TRAVEL	1,707	2,152	2,152	1,874	1,874
2006 RENT - BUILDING	192	286	286	249	249
2007 RENT - MACHINE AND OTHER	3,219	7,427	7,427	6,468	6,468
2009 OTHER OPERATING EXPENSE	22,691	11,804	16,279	14,610	14,610
5000 CAPITAL EXPENDITURES	647	0	0	0	0
<b>Total, Objects of Expense</b>	<b>\$402,478</b>	<b>\$410,574</b>	<b>\$435,437</b>	<b>\$422,236</b>	<b>\$422,236</b>
<b>METHOD OF FINANCING:</b>					
1 General Revenue Fund	60,898	125,850	149,092	408,668	408,668
369 Fed Recovery & Reinvestment Fund					
81.122.000 Elctrcy Dlvry & Rliblty-Stimulus	29,321	0	0	0	0
666 Appropriated Receipts	23,240	13,568	13,568	13,568	13,568
5100 System Benefit Account	289,019	271,156	272,777	0	0
<b>Total, Method of Financing</b>	<b>\$402,478</b>	<b>\$410,574</b>	<b>\$435,437</b>	<b>\$422,236</b>	<b>\$422,236</b>
<b>FULL-TIME-EQUIVALENT POSITIONS (FTE):</b>	<b>5.6</b>	<b>5.4</b>	<b>5.7</b>	<b>5.7</b>	<b>5.7</b>

Agency code: 473

Agency name: Public Utility Commission of Texas

Strategy	Exp 2013	Est 2014	Bud 2015	BL 2016	BL 2017
<b>1-2-1</b>	<b>Conduct Rate Cases for Regulated Telephone, Electric &amp; Water Utilities</b>				
<b>OBJECTS OF EXPENSE:</b>					
1001 SALARIES AND WAGES	\$458,224	\$558,546	\$556,374	\$556,374	\$556,374
1002 OTHER PERSONNEL COSTS	27,411	14,293	14,293	14,293	14,293
2001 PROFESSIONAL FEES AND SERVICES	60,437	34,736	67,344	45,078	45,078
2003 CONSUMABLE SUPPLIES	2,418	1,938	2,497	2,377	2,377
2004 UTILITIES	914	435	435	435	435
2005 TRAVEL	2,856	3,116	4,569	4,181	4,181
2006 RENT - BUILDING	520	335	335	335	335
2007 RENT - MACHINE AND OTHER	8,728	8,121	8,121	8,121	8,121
2009 OTHER OPERATING EXPENSE	54,953	15,908	36,298	27,610	27,610
5000 CAPITAL EXPENDITURES	1,755	0	0	0	0
<b>Total, Objects of Expense</b>	<b>\$618,216</b>	<b>\$637,428</b>	<b>\$690,266</b>	<b>\$658,804</b>	<b>\$658,804</b>
<b>METHOD OF FINANCING:</b>					
1 General Revenue Fund	197,520	146,292	172,772	459,170	459,170
153 Water Resource Management	180,851	172,867	194,587	183,727	183,727
666 Appropriated Receipts	15,907	15,907	15,907	15,907	15,907
777 Interagency Contracts	22,995	0	0	0	0
5100 System Benefit Account	200,943	302,362	307,000	0	0
<b>Total, Method of Financing</b>	<b>\$618,216</b>	<b>\$637,428</b>	<b>\$690,266</b>	<b>\$658,804</b>	<b>\$658,804</b>
<b>FULL-TIME-EQUIVALENT POSITIONS (FTE):</b>	<b>7.7</b>	<b>8.5</b>	<b>8.9</b>	<b>8.9</b>	<b>8.9</b>

Agency code: 473

Agency name: Public Utility Commission of Texas

Strategy	Exp 2013	Est 2014	Bud 2015	BL 2016	BL 2017
<b>1-3-1</b>	<b>Conduct Investigations and Initiate Enforcement Actions</b>				
<b>OBJECTS OF EXPENSE:</b>					
1001 SALARIES AND WAGES	\$175,512	\$221,267	\$227,646	\$227,646	\$227,646
1002 OTHER PERSONNEL COSTS	3,153	7,905	7,905	7,905	7,905
2001 PROFESSIONAL FEES AND SERVICES	7,190	8,075	13,007	7,824	7,824
2003 CONSUMABLE SUPPLIES	187	1,081	1,081	934	934
2004 UTILITIES	91	209	209	181	181
2005 TRAVEL	108	1,415	1,415	1,223	1,223
2006 RENT - BUILDING	52	161	161	139	139
2007 RENT - MACHINE AND OTHER	871	4,968	4,968	4,294	4,294
2009 OTHER OPERATING EXPENSE	5,140	7,230	9,804	7,131	7,131
5000 CAPITAL EXPENDITURES	175	0	0	0	0
<b>Total, Objects of Expense</b>	<b>\$192,479</b>	<b>\$252,311</b>	<b>\$266,196</b>	<b>\$257,277</b>	<b>\$257,277</b>
<b>METHOD OF FINANCING:</b>					
1 General Revenue Fund	19,383	70,168	83,127	249,629	249,629
666 Appropriated Receipts	7,648	7,648	7,648	7,648	7,648
5100 System Benefit Account	165,448	174,495	175,421	0	0
<b>Total, Method of Financing</b>	<b>\$192,479</b>	<b>\$252,311</b>	<b>\$266,196</b>	<b>\$257,277</b>	<b>\$257,277</b>
<b>FULL-TIME-EQUIVALENT POSITIONS (FTE):</b>	<b>2.9</b>	<b>3.3</b>	<b>3.5</b>	<b>3.5</b>	<b>3.5</b>

Agency code: 473

Agency name: Public Utility Commission of Texas

Strategy	Exp 2013	Est 2014	Bud 2015	BL 2016	BL 2017
<b>2-1-1 Provide Information and Educational Outreach to Customers</b>					
<b>OBJECTS OF EXPENSE:</b>					
1001 SALARIES AND WAGES	\$64,012	\$83,860	\$85,640	\$85,640	\$85,640
1002 OTHER PERSONNEL COSTS	2,231	2,152	2,152	2,152	2,152
2001 PROFESSIONAL FEES AND SERVICES	51,618	36,749	58,374	47,070	47,070
2003 CONSUMABLE SUPPLIES	133	301	301	261	261
2004 UTILITIES	65	59	59	51	51
2005 TRAVEL	452	384	384	334	334
2006 RENT - BUILDING	597	45	45	39	39
2007 RENT - MACHINE AND OTHER	618	1,320	1,320	1,148	1,148
2009 OTHER OPERATING EXPENSE	11,566	1,835	2,555	1,558	1,558
5000 CAPITAL EXPENDITURES	124	0	0	0	0
<b>Total, Objects of Expense</b>	<b>\$131,416</b>	<b>\$126,705</b>	<b>\$150,830</b>	<b>\$138,253</b>	<b>\$138,253</b>
<b>METHOD OF FINANCING:</b>					
1 General Revenue Fund	13,922	19,851	23,493	136,106	136,106
666 Appropriated Receipts	2,147	2,147	2,147	2,147	2,147
5100 System Benefit Account	115,347	104,707	125,190	0	0
<b>Total, Method of Financing</b>	<b>\$131,416</b>	<b>\$126,705</b>	<b>\$150,830</b>	<b>\$138,253</b>	<b>\$138,253</b>
<b>FULL-TIME-EQUIVALENT POSITIONS (FTE):</b>	<b>1.0</b>	<b>1.3</b>	<b>1.4</b>	<b>1.4</b>	<b>1.4</b>

Agency code: 473

Agency name: Public Utility Commission of Texas

Strategy	Exp 2013	Est 2014	Bud 2015	BL 2016	BL 2017
<b>2-2-1 Assist Customers in Resolving Disputes</b>					
<b>OBJECTS OF EXPENSE:</b>					
1001 SALARIES AND WAGES	\$73,388	\$105,412	\$108,515	\$108,515	\$108,515
1002 OTHER PERSONNEL COSTS	4,352	3,763	3,763	3,763	3,763
2001 PROFESSIONAL FEES AND SERVICES	3,701	3,735	6,128	3,351	3,351
2003 CONSUMABLE SUPPLIES	240	526	526	457	457
2004 UTILITIES	117	103	103	89	89
2005 TRAVEL	138	671	671	582	582
2006 RENT - BUILDING	67	79	79	68	68
2007 RENT - MACHINE AND OTHER	1,118	2,316	2,316	2,009	2,009
2009 OTHER OPERATING EXPENSE	4,538	3,431	4,677	3,690	3,690
5000 CAPITAL EXPENDITURES	225	0	0	0	0
<b>Total, Objects of Expense</b>	<b>\$87,884</b>	<b>\$120,036</b>	<b>\$126,778</b>	<b>\$122,524</b>	<b>\$122,524</b>
<b>METHOD OF FINANCING:</b>					
1 General Revenue Fund	25,196	34,189	40,482	118,773	118,773
666 Appropriated Receipts	3,751	3,751	3,751	3,751	3,751
5100 System Benefit Account	58,937	82,096	82,545	0	0
<b>Total, Method of Financing</b>	<b>\$87,884</b>	<b>\$120,036</b>	<b>\$126,778</b>	<b>\$122,524</b>	<b>\$122,524</b>
<b>FULL-TIME-EQUIVALENT POSITIONS (FTE):</b>	<b>1.2</b>	<b>1.6</b>	<b>1.7</b>	<b>1.7</b>	<b>1.7</b>

Agency code: 473

Agency name: Public Utility Commission of Texas

	Exp 2013	Est 2014	Bud 2015	BL 2016	BL 2017
<b>GRAND TOTALS</b>					
<b>Objects of Expense</b>					
1001 SALARIES AND WAGES	\$1,117,925	\$1,328,969	\$1,349,414	\$1,349,415	\$1,349,415
1002 OTHER PERSONNEL COSTS	\$47,154	\$40,811	\$40,811	\$40,811	\$40,811
2001 PROFESSIONAL FEES AND SERVICES	\$139,140	\$97,622	\$168,213	\$116,682	\$116,682
2003 CONSUMABLE SUPPLIES	\$3,669	\$5,471	\$6,030	\$5,444	\$5,444
2004 UTILITIES	\$1,528	\$1,177	\$1,177	\$1,079	\$1,079
2005 TRAVEL	\$5,261	\$7,738	\$9,191	\$8,194	\$8,194
2006 RENT - BUILDING	\$1,428	\$906	\$906	\$830	\$830
2007 RENT - MACHINE AND OTHER	\$14,554	\$24,152	\$24,152	\$22,040	\$22,040
2009 OTHER OPERATING EXPENSE	\$98,888	\$40,208	\$69,613	\$54,599	\$54,599
5000 CAPITAL EXPENDITURES	\$2,926	\$0	\$0	\$0	\$0
<b>Total, Objects of Expense</b>	<b>\$1,432,473</b>	<b>\$1,547,054</b>	<b>\$1,669,507</b>	<b>\$1,599,094</b>	<b>\$1,599,094</b>
<b>Method of Financing</b>					
1 General Revenue Fund	\$316,919	\$396,350	\$468,966	\$1,372,346	\$1,372,346
153 Water Resource Management	\$180,851	\$172,867	\$194,587	\$183,727	\$183,727
369 Fed Recovery & Reinvestment Fund	\$29,321	\$0	\$0	\$0	\$0
666 Appropriated Receipts	\$52,693	\$43,021	\$43,021	\$43,021	\$43,021
777 Interagency Contracts	\$22,995	\$0	\$0	\$0	\$0
5100 System Benefit Account	\$829,694	\$934,816	\$962,933	\$0	\$0
<b>Total, Method of Financing</b>	<b>\$1,432,473</b>	<b>\$1,547,054</b>	<b>\$1,669,507</b>	<b>\$1,599,094</b>	<b>\$1,599,094</b>
<b>Full-Time-Equivalent Positions (FTE)</b>	<b>18.4</b>	<b>20.1</b>	<b>21.2</b>	<b>21.2</b>	<b>21.2</b>