

CHAPTER 25. SUBSTANTIVE RULES APPLICABLE TO ELECTRIC SERVICE PROVIDERS

Subchapter A. GENERAL PROVISIONS

§25.1. Purpose and Scope of Rules.

- (a) **Mission of the Public Utility Commission of Texas (commission).** The mission of the commission is to assure the availability of safe, reliable, high quality services that meet the needs of all Texans at just and reasonable rates. To accomplish this mission, the commission shall regulate electric and telecommunications utilities as required while facilitating competition, operation of the free market, and customer choice.

- (b) This chapter is intended to establish a comprehensive system to accomplish the mission of the commission with respect to electric service and to establish the rights and responsibilities of the electric utilities, including transmission and distribution utilities, non-utility wholesale and retail market participants, and electric customers. This chapter shall be given a fair and impartial construction to obtain these objectives and shall be applied uniformly regardless of race, creed, color, national origin, ancestry, sex, marital status, lawful source of income, level of income, disability, or familial status.