

CHAPTER 25. SUBSTANTIVE RULES APPLICABLE TO ELECTRIC SERVICE PROVIDERS.

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- (a)
- (b)

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- (k) Safeguards relating to provision of products and services.
- (l) Information safeguards.
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- (c) Compliance and timing.
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- (c) Definitions.
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- (e) Recovery of stranded cost from wholesale customers.
- (f) Quantification of stranded costs.
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- (d) Separation of transmission and distribution utility billing system service activities.
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- (b) Application.
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- (b) Definitions.
- (c) Objectives of market monitoring.
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- (e) Authority of the IMM.

- (f) Selection of the IMM.
- (g) Funding of the IMM.
- (h) Staffing requirements and qualification of IMM director and staff.
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- (l) Communication between the IMM and the commission.
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- (f) Product descriptions for capacity auctions in ERCOT.
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- (e) Transition to competition.
- (f) Annual report.
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- (f) Customer education.
- (g) Customer choice during pilot projects.
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- (c) Funding.
- (d) Definitions.
- (e) Rate reduction program.
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- (g) Responsibilities.
- (h) Confidentiality of information.
- (i) Eligibility List for Continuation of Late Penalty Waiver Benefits.
- (j) Deposit Installment Benefits.
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- (e) Remittance of funds.
- (f) Service area revenue requirements.
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- (j) Right of rescission.
- (k) Submission of an applicant's switch or move-in request to the registration agent.
- (l) Duty of the registration agent.
- (m) Exemptions for certain transfers.
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- (c) General Retail Electric Provider requirements.
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- (e) Contract expiration and renewal offers.
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- (e) Amount of deposit.
- (f) Interest on deposits.
- (g) Notification to customers.
- (h) Records of deposits.
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- (j) Refunding deposits and voiding letters of guarantee.
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- (g) Alternate payment programs or payment assistance.
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- (k) Allocation of partial payments.
- (l) Switch-hold
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- (b) Requirements for billing charges.
- (c) Responsibilities for unauthorized charges.
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- (b) Disconnection authority.
- (c) Disconnection with notice.
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- (f) Disconnection on holidays or weekends.
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- (c) Definitions.
- (d) Requirement of REPs.
- (e) Exemptions.
- (f) Electric no-call database.
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- (h) Violations.
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 - (b) Definition.
 - (c) Standard move-in request.
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- §25.488. Procedures for a Premise with No Service Agreement.**
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 - (b) Definition.
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 - (d) Submission of No REP of Record List to REPs.
 - (e) Customer notification.
 - (f) Wires charges billed to customer with no REP of record.
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 - (b) Moratorium on disconnection on move-out.
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- §25.491. Record Retention and Reporting Requirements.**
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- §25.493. Acquisition and Transfer of Customers from one Retail Electric Provider to another.**
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 - (b) Eligibility for protections.
 - (c) Benefits for Critical Load Public Safety Customers, Critical Load Industrial Customers, Critical Care Residential Customers, and Chronic Condition Residential Customers.
 - (d) Notice to customers concerning Critical Care Residential Customer and Chronic Condition Residential Customer status.
 - (e) Procedure for obtaining Critical Care Residential Customer or Chronic Condition Residential Customer designation.
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 - (c) Requirements for prepaid service.
 - (d) Customer acknowledgement.
 - (e) Prepaid disclosure statement (PDS).
 - (f) Marketing of prepaid services.
 - (g) Landlord as customer of record.
 - (h) Summary of usage and payment (SUP).
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- (k) Service to Critical Care Residential Customers and Chronic Condition Residential Customers.
- (l) Compliance period.
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§25.500. Privacy of Advanced Metering System Information.

SUBCHAPTER S. WHOLESALE MARKETS.

§25.501. Wholesale Market Design for the Electric Reliability Council of Texas.

- (a) General.
- (b) Bilateral markets and default provision of energy and ancillary capacity services.
- (c) Day-ahead energy market.
- (d) Adequacy of operational information.
- (e) Congestion pricing.
- (f) Nodal energy prices for resources.
- (g) Energy trading hubs.
- (h) Zonal energy prices for loads.
- (i) Congestion rights.
- (j) Pricing safeguards.
- (k) Simultaneous optimization of ancillary capacity services.
- (l) Multi-settlement system for procuring energy and ancillary capacity services.
- (m) Energy Storage.

§25.502. Pricing Safeguards in Markets Operated by the Electric Reliability Council of Texas.

- (a) Purpose.
- (b) Applicability.
- (c) Definitions.
- (d) Control of resources.
- (e) Reliability-must-run resources.
- (f) Noncompetitive constraints.

§25.503. Oversight of Wholesale Market Participants.

- (a) Purpose.
- (b) Application.
- (c) Definitions.
- (d) Standards and criteria for enforcement of ERCOT procedures and PURA.
- (e) Guiding ethical standards.
- (f) Duties of market entities.
- (g) Prohibited activities.
- (h) Defenses.
- (i) Official interpretations and clarifications regarding the Protocols.
- (j) Role of ERCOT in enforcing operating standards.

- (k) Responsibilities of the Reliability Monitor.
- (l) Selection of the Reliability Monitor.
- (m) Funding of the Reliability Monitor.
- (n) Standards for record keeping.
- (o) Investigation.
- (p) Remedies.

§25.504. Wholesale Market Power in the Electric Reliability Council of Texas Power Region.

- (a) Application.
- (b) Definitions.
- (c) Exemption based on installed generation capacity.
- (d) Withholding of production.
- (e) Voluntary mitigation plan.

§25.505. Resource Adequacy in the Electric Reliability Council of Texas Power Region.

- (a) General.
- (b) Definitions.
- (c) Statement of opportunities (SOO).
- (d) Project assessment of system adequacy (PASA).
- (e) Filing of resource and transmission information with ERCOT.
- (f) Publication of resource and load information in ERCOT markets.
- (g) Scarcity pricing mechanism (SPM).
- (h) Development and implementation.

§25.507. Electric Reliability Council of Texas (ERCOT) Emergency Emergency Response Service (ERS)

- (a) Purpose.
- (b) ERS procurement.
- (c) Definitions.
- (d) Participation in ERS.
- (e) ERS Payment and Charges
- (f) Compliance.
- (g) Reporting.
- (h) Implementation.
- (i) Self Provision.

§25.508. High System-Wide Offer Cap in the Electric Reliability Council of Texas Power Region.

**APPENDIX I CROSS REFERENCE: LOCATION OF RULE SECTION IN
CHAPTER 23 TO NEW LOCATION IN CHAPTER 25 OR
CHAPTER 26**

APPENDIX II COMMONLY USED ACRONYMS

**APPENDIX III RECORDS, REPORTS, AND OTHER INFORMATION THAT
MAY BE REQUIRED**

**APPENDIX IV NO LONGER EXISTS – see §25.214(d)(1) for Retail Electric
Delivery Service Tariff**

APPENDIX V TARIFF FOR COMPETITIVE RETAILER ACCESS