

The Public Utility Commission of Texas (commission) adopts the repeal of §26.21 relating to General Provisions of Customer Service and Protection Rules, §26.22 relating to Request for Service, §26.23 relating to Refusal of Service, §26.24 relating to Credit Requirements and Deposits, §26.26 relating to Spanish Language Requirements, §26.27 relating to Bill Payment and Adjustments, §26.28 relating to Suspension or Disconnection of Service, §26.30 relating to Complaints, and §26.31 relating to Information to Applicants and Customers with no changes to the proposal as published in the July 7, 2000 *Texas Register* (25 TexReg 6451). This repeal is adopted under Project Number 21423.

Simultaneously, the commission adopts new rules with the same section numbers to replace the repealed rules. Due to the extensive modifications proposed in the new rules, amending the existing rules was less practical than repealing the existing rules and adopting new rules. The modifications are required as a result of the changes to the Public Utility Regulatory Act (PURA), §§17.003(c), 17.004, 17.052(3), 64.003(c), 64.004, and 64.052(3).

The commission received no comments on the proposed repeal.

The repeal of these sections is adopted under the Public Utility Regulatory Act, Texas Utilities Code Annotated §14.002 (Vernon 1998, Supplement 2000) (PURA) which provides the commission with

the authority to make and enforce rules reasonably required in the exercise of its powers and jurisdiction.

Cross Reference to Statutes: Public Utility Regulatory Act §14.002.

- §26.21. General Provisions of Customer Service and Protection Rules.**
- §26.22. Request for Service.**
- §26.23. Refusal of Service.**
- §26.24. Credit Requirements and Deposits.**
- §26.26. Spanish Language Requirements.**
- §26.27. Bill Payment and Adjustments.**
- §26.28. Suspension or Disconnection of Service.**
- §26.30. Complaints.**
- §26.31. Information to Applicants and Customers.**

This agency hereby certifies that the repeal, as adopted, has been reviewed by legal counsel and found to be a valid exercise of the agency's legal authority. It is therefore ordered by the Public Utility Commission of Texas that the repeal of §26.21 relating to General Provisions of Customer Service and Protection Rules, §26.22 relating to Request for Service, §26.23 relating to Refusal of Service, §26.24 relating to Credit Requirements and Deposits, §26.26 relating to Spanish Language Requirements, §26.27 relating to Bill Payment and Adjustments, §26.28 relating to Suspension or Disconnection of Service, §26.30 relating to Complaints, and §26.31 relating to Information to Applicants and Customers is hereby adopted with no changes as proposed.

**ISSUED IN AUSTIN, TEXAS ON THE 1st DAY OF DECEMBER 2000.**

**PUBLIC UTILITY COMMISSION OF TEXAS**

---

**Chairman Pat Wood, III**

---

**Commissioner Judy Walsh**

---

**Commissioner Brett A. Perlman**