

Electricity Facts Label
Reliant Energy Retail Services, LLC
Large Non-Residential POLR Plan, AEP Texas North Service Area
Issue Date: 01/01/2021

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| Electricity price | <p>Your average price for electricity will vary according to your usage and the components shown in the POLR rate formula below:</p> <p>LSP Rate (in \$ per kWh) = (Non-bypassable charges + LSP customer charge + LSP demand charge + LSP energy charge)/kWh used</p> <p>Where:</p> <ul style="list-style-type: none"> • Non-bypassable charges shall be all TDU charges and credits for the appropriate customer class in the applicable service territory and other charges including ERCOT administrative charges, nodal fees or surcharges, reliability unit commitment (RUC) capacity short charges attributable to LSP load, and applicable taxes from various taxing or regulatory authorities, multiplied by the level of kWh and kW used, where appropriate. • LSP customer charge shall be \$2,897.00 per month. • LSP demand charge shall be \$6.00 per kW, per month. • LSP energy charge shall be the appropriate RTSPP, determined on the basis of 15-minute intervals, for the customer multiplied by 125% multiplied by the level of kWh used. • The RTSPP shall have a floor of \$7.25 per MWh. • RTSPP interval prices are published at www.ercot.com. | |
| Other Key Terms and questions | <i>See Standard Terms of Service statement for full listing of fees, deposit policy, and other terms.</i> | |
| | Contract Term | Month to Month |
| | Do I have a termination fee or any fees associated with terminating service? | No |
| | Can my price change during the contract period? | Yes |
| | If my price can change, how will it change and by how much? | The price can change according to the formula and to reflect actual price changes that are allowed by Public Utility Commission rules due to changes in law or regulatory charges. |
| | What other fees may I be charged? | Information on other non-recurring fees is available in the Service Charges and Fees section of your Terms of Service. |
| | Is this a pre-pay or pay in advance product? | No |
| | Does Reliant purchase excess distributed renewable generation? | Yes |
| | Renewable Content | This product is 12% renewable. |
| | Statewide average for Renewable Content | The statewide average for renewable content is 21%. |
| <p>Reliant Energy Business Services (dba), PO Box 3765, Houston, TX, 77253-3765 <i>reliant.com</i>, service@reliant.com, phone: 1-866-660-4900, 7 a.m. to 7 p.m. CT (Mon. - Fri.) PUCT Certificate Number #10007</p> | | |