

# UTILI-FACTS

## PUC Jurisdiction over Utility Rates and Service Policies

The tables in this publication summarize the Public Utility Commission of Texas (PUCT) jurisdiction over the rates charged, areas served, and customer service policies followed by retail public utilities owned by cities, counties, districts, water supply or sewer service corporations, and investors. For definitions of the terms and abbreviations used in this publication, look below the table on page 2.

**What jurisdiction does PUCT have over retail rates charged by a water or sewer utility?**

If the utility is owned by a(n) ...		What type of jurisdiction does the PUCT have over its retail rates? (Note: the PUCT has appellate jurisdiction over wholesale rates charged by one utility to another.)		Is customer notice of a retail rate change required?
		Original	Appellate	
<b>City</b>	with customers inside city limits	No	No	No
	with customers outside city limits	No	Yes, if 10% of customers outside the city limits protest or if an affected city that receives service from the IOU protests	Yes*
<b>County</b> (other than an “affected county”)		No	No	No
<b>Affected County</b> (within 50 miles of the US-Mexico border)		No	Yes, if 10% of customers protest	Yes*
<b>District</b>	with customers inside district	No	Yes, if 10% of customers protest	No
	with customers outside district	No	Yes, if 10% of customers protest	Yes*
<b>Water Supply Corporation (WSC)</b> (if not exempt)		No	Yes, if 10% of customers protest	No
<b>Exempt WSC</b>		No	No	No
<b>Investor-Owned Utility (IOU)</b> (if not exempt)	Inside a city	No, <i>unless</i> the city surrenders its jurisdiction to the PUCT.	Yes, if 10% of customers protest or if a party to a rate case before the city files an appeal to the city’s ruling	Yes
	Outside a city	Yes	Not applicable.	Yes
<b>Exempt IOU</b>		No	Yes, if 50% of customers protest	No

\*This notice must tell the old rates, the new rates, and the date the new rates take effect. The PUCT recommends that customers be told of their right to appeal.

On page 2, find information on these topics:

- When must utilities obtain a CCN and observe PUCT tariff and service policies?
- Terms used in this publication
- How to learn more

## When must utilities obtain a CCN and observe PUCT tariff and service policies?

If a utility is owned by a(n)...		Is a CCN required?	Do TECQ Tariff and Customer Service Policies apply?
<b>City</b>		No*	No
<b>County</b>	within 50 miles of the US-Mexico border	Yes	Yes
	elsewhere in Texas	No*	No
<b>District</b>		No*	No
<b>WSC (if not exempt)</b>		Yes	No, but must file tariff with TCEQ
<b>Exempt WSC</b>		Water, No*; Sewer, Yes	No, but must file tariff with TCEQ
	Inside a city	Yes	Yes, if city does not adopt its own
	Outside a city	Yes	Yes
<b>Exempt IOU</b>		Water, No*; Sewer, Yes	Yes

### Terms used in this publication:

**Affected County.** Counties within 50 miles of the US- Mexico border. Chapter 13 of the Texas Water Code gives these counties specific authority to provide water or sewer utility service.

**Appellate Jurisdiction.** Circumstances where the PUCT has the authority to review and either approve or modify the decision of another authority after receiving an appeal from affected customers or parties.

**CCN—Certificate of Convenience and Necessity.** Issued by the PUCT, authorizes a utility to provide water or sewer utility service to a specific area and obligates the utility to provide continuous and adequate service to every customer who requests service in that area.

**District.** A “district” created by the Legislature or under the Texas Water Code. There are various types, such as MUD (municipal utility district), FWSD (fresh water supply district), WCID (water control and improvement district), or SUD (special utility district).

**Exempt IOU or Exempt WSC.** A water utility or water supply corporation with fewer than 15 potential service connections. The exemption (from the requirement to obtain a CCN) does not apply to sewer utilities.

**IOU, Investor-Owned Utility.** A retail public utility owned by an individual, partnership, corporation or homeowners association.

**Original Jurisdiction.** Circumstances where the TCEQ has the authority to review and approve or modify the rates charged by an individual or corporation for water or sewer services.

**Potable Water.** Water that meets state standards for drinking water, whether consumed or not.

**Retail Public Utility.** Any person, corporation, public utility, water supply or sewer service corporation, municipality, political subdivision, or agency operating, maintaining, or controlling in this state facilities for providing potable water service or sewer service, or both, for compensation.

**Retail water or sewer utility service.** Potable water service or sewer service, or both, provided by a retail public utility to the ultimate consumer for compensation.

**Tariff.** A document listing the rates charged by and related service policies practiced by a utility providing retail service.

**WSC—Water Supply Corporation.** A nonprofit water supply or sewer service corporation owned and controlled by its members.

**Wholesale Utility.** A utility that sells potable water service or sewer service to a retail public utility that is not the ultimate consumer of the service.

### How to learn more:

- See Chapter 13 of the Texas Water Code, titled Water Rates and Services
- See the PUCT’s rules in Title 16, Texas Administrative Code, Chapter 24
- Contact the PUCT’s Water Utilities Division by phone at: (512) 936-7405 or by email at [water@puc.texas.gov](mailto:water@puc.texas.gov). You may also visit the PUCT’s website at [www.puc.texas.gov](http://www.puc.texas.gov).