News Release
October 18, 2019

**New Area Code Proposed for Metroplex Area**

*Overlay would join existing 214, 469, and 972 area codes*

**Austin, TX** – The Public Utility Commission of Texas announced it is reviewing a Petition by the North American Number Planning Administrator (**NANPA**) for the addition of a new area code to accommodate continued growth in and around Dallas. (NANPA projects that the three existing area codes will run out of numbers by the second quarter of 2021.) The PUC is accepting comments regarding the proposal during the next 30 days in PUC docket number **48765**. Comments may be submitted no later than November 16, 2019 to the Filing Clerk, Public Utility Commission of Texas, 1701 North Congress Avenue, P.O. Box 13326, Austin, Texas 78711-3326.

The area code would overlay existing area codes 214, 469, and 972 in Grayson, Denton, Colin, Hunt, Tarrant, Dallas, Rockwall, Kaufman, Johnson, Ellis, and Hill counties. Click **here** to view a map of the affected region.

In the event the PUC approves the Petition and the area code is assigned, customers would not be required to reprogram existing equipment because an area code overlay requiring 10-digit dialing for local calls already exists in the affected region. Customers would retain their current numbers.

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**About the Public Utility Commission**

Our mission is to serve Texans by regulating the state’s electric, telecommunication, and water and sewer utilities, implementing respective legislation, and offering customer assistance in resolving consumer complaints. Since its founding in 1975, the Commission has a long and proud history of service to Texas, protecting customers, fostering competition, and promoting high quality infrastructure. To learn more, please visit [http://www.puc.texas.gov](http://www.puc.texas.gov).