News Release
December 13, 2019

PUC Imposes $145,000 in Penalties; Approves Mitigation Plan with Generator

AUSTIN – The Public Utility Commission of Texas approved a settlement agreement, ordering the payment of $145,000 in administrative penalties. The Commission also approved a mitigation plan for a generator.

The Commission approved a settlement against a retail electric provider, concerning invalid door-to-door enrollments. The REP agreed to pay an administrative penalty of $145,000 (Docket 50102).

The Commission also approved a voluntary mitigation plan between the Commission and a generator (Docket 49858).

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About the Public Utility Commission

Our mission is to serve Texas by regulating the state’s electric, telecommunication, and water and sewer utilities, implementing respective legislation, and offering customer assistance in resolving consumer complaints. Since its founding in 1975, the Commission has a long and proud history of service to Texas, protecting customers, fostering competition, and promoting high quality infrastructure. To learn more, please visit http://www.puc.texas.gov.