



Public Utility Commission of Texas

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News Release

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PUC Orders Administrative Penalties of \$220,000

AUSTIN – At today’s open meeting, the Public Utility Commission of Texas approved, in separate dockets, four settlement agreements for a total of \$220,000 in administrative penalties.

They are:

- a settlement agreement against a telecom utility regarding its quality of service (Docket [49497](#)). The utility agreed to pay an administrative penalty of \$50,000.
- a settlement agreement involving retail electric provider regarding improperly applied switch-holds (Docket [49472](#)). The REP agreed to pay an administrative penalty of \$85,000.
- two settlement agreements against ERCOT market participants who failed to adequately respond to non-spinning reserve service deployments (Dockets [49221](#) and [49476](#)). The market participants agreed to pay administrative penalties of \$60,000 and \$25,000, respectively.

The commission’s next open meeting is scheduled for July 18th at 9:30 am.

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About the Public Utility Commission

Our mission is to serve Texans by regulating the state’s electric, telecommunication, and water and sewer utilities, implementing respective legislation, and offering customer assistance in resolving consumer complaints. Since its founding in 1975, the Commission has a long and proud history of service to Texas, protecting customers, fostering competition, and promoting high quality infrastructure. To learn more, please visit <http://www.puc.texas.gov>.