



Public Utility Commission of Texas

1701 N. Congress, P.O. Box 13326, Austin, TX 78711-3326 Fax 512-936-7003

News Release
April 7, 2021

Contact: Andrew Barlow
media@puc.texas.gov

Annual Report Forms Published for PUC-Regulated Water Utilities

Investor Owned Water Utilities Reminded of June Filing Deadline

Austin, TX – The Public Utility Commission of Texas today announced the availability of updated forms for the owners and operators of investor owned water utilities (IOUs) across Texas to use when filing their annual reports by the June 1, 2021 deadline.

“Our Department of Utility Outreach is doing a great job keeping water utilities informed on the rules and laws that govern their conduct,” said PUC Executive Director, Thomas Gleeson. “We know that smaller utilities can be strapped for resources, so we work to ensure their reporting requirements are both manageable and meaningful, to ensure compliance and the best possible outcomes for the Texans they serve.”

In Texas, IOUs are classified by size (ie. number of retail water connections or taps) and reporting requirements differ by category. The following is a list of size ranges for the classes and links to their respective reports.

- Class A (10,000 – more customers) – [Report Form](#)
- Class B (2,300 - 9,999 connections) – [Report Form](#)
- Class C (500 - 2,299 connections) – [Report Form](#)
- Class D (0 - 499) – [Report Form](#)

Instructions for filling out the forms can be found [here](#). IOUs with further questions can contact the PUC’s Department of Utility Outreach by email at DUO@PUC.Texas.Gov.

IOUs are private enterprises acting as public utilities. Examples may range from international energy conglomerates to a family that provides retail water service to customers from a well they own on their property. The PUC has original jurisdiction over rates and service policies of IOUs outside the corporate limits of a city. Inside the corporate limits of a city, the city has original jurisdiction to set the IOU’s rates, unless the city has surrendered its jurisdiction to the PUC. If an IOU applies to a city to increase its retail rates charged to customers located inside a city’s corporate limits, then the IOU can appeal the city’s decision to the PUC.

###

About the Public Utility Commission

Our mission is to serve Texans by regulating the state’s electric, telecommunication, and water and sewer utilities, implementing respective legislation, and offering customer assistance in resolving consumer complaints. Since its founding in 1975, the Commission has a long and proud history of service to Texas, protecting customers, fostering competition, and promoting high quality infrastructure. To learn more, please visit <http://www.puc.texas.gov>.