



Public Utility Commission of Texas

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***** SAFETY REMINDER *****

Public Utility Commission Urges Texans to Use PUCT Resources to Monitor and Report Local Outages

Austin, Texas – As winter weather moves across much of Texas, including possible accumulations of ice, The Public Utility Commission of Texas (PUCT) is urging Texans to monitor and report local power outages that could result from downed lines.

“We expect to have sufficient generation to meet the power demands of Texas during this winter weather,” said Peter Lake, PUCT Chairman. “Our biggest concern is power line safety, especially in areas that experience icing. Ice can weigh down lines and topple tree limbs causing local power outages.”

Texans can use the PUCT’s storm resources information on the agency’s website to monitor local outage maps, find contact information to report local outages to electricity providers and useful safety tips. The Storm Resources Page can be found [HERE](#).

Texans are also reminded never to approach downed power lines. Downed lines can still be energized and can energize the surrounding ground, structures, or materials, such as fences, trees, debris, or vehicles. If you encounter downed power lines, move to a safe distance, and contact your local authorities immediately.

PUCT personnel will continue to monitor this winter weather around the clock, working closely with the Electric Reliability Council of Texas and partner agencies including the Texas Division of Emergency Management, Texas Department of Motor Vehicles, Railroad Commission of Texas and others to ensure the safety of the people of Texas.

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About the Public Utility Commission

Our mission is to serve Texans by regulating the state's electric, telecommunication, and water and sewer utilities, implementing respective legislation, and offering customer assistance in resolving consumer complaints. Since its founding in 1975, the Commission has a long and proud history of service to Texas, protecting customers, fostering competition, and promoting high quality infrastructure. To learn more, please visit <https://www.puc.texas.gov>.