

**APPENDIX III
CHAPTER 26
RECORDS, REPORTS, AND OTHER INFORMATION
THAT MAY BE REQUIRED**

This appendix lists other sections of the commission's Substantive Rules, **in addition to those found in Chapter 26, Subchapter D**, that contain additional requirements for records, reports, and other required information that public utilities, telecommunications utilities, telecommunications providers, or other persons may be required to provide to the commission. This appendix is to assist persons in locating the requirements. Failure to list a requirement in this appendix does not relieve the person responsible for filing the information of the requirement.

DESCRIPTION OF RECORD	REQUIRED BY RULE
Records of deposits	§26.24(a)(9)
Compliance Review of Certified Telecommunications Utilities (CTU) bill format	§26.25(f)
Written plan for Spanish language requirements	§26.26(b)
Notice to customers of PLTS	§26.29(c)
Record of informal complaints	§26.30(b)(1)(E)
CTU must provide customer information packets	§26.31(a)(2)(A), (3) & (4)
Records of customers' consent	§26.32(d)(2)
Verification of customers' consent	§26.32(f)(6)
Records of customers who have experienced unauthorized charges	§26.32(h)(1)
Records of disputed charges	§26.32(h)(2)(B)
Records of customer notification	§26.37(g)(4)
Call logs and phone records	§26.37(h)
Record of all telephone numbers contacted or attempted to contact for telemarketing purposes	§26.37(i)
Emergency Operations Plan	§26.51(b)
Record of interruption	§26.51(d)
Report to Commission of interruptions	§26.51(e)
Report of corrective action if service quality falls	§26.54(a)(1)
Service quality performance report and corrective action plan	§26.54(b)
Annual earnings report	§26.73
Notice of Sale, Transfer or Merger	§26.101(f)
Reporting requirements: Contact information; Termination/Disconnection Notice; Bankruptcy Notification; Required Reports	§26.101(g)(1)-(4)

Pay Telephone Service Providers - Registration and Re-Registration information and Reporting Requirements	§26.102(b), (c), (g)
Telecom utilities - Registration and Re-registration information, Amendments and Required Reports	§26.107(b)-(e)
COA and SPCOA reporting requirements	§26.111(l)
Pay-per call information services call blocking tariff filings	§26.124(e)
Permit to operate an ADAD	§26.125(d)
Selection of Telecommunications Utilities/Record of customer-initiated changes, including verifications	§26.130(c)(2)
Selection of Telecommunications Utilities/Records related to unauthorized changes in utilities	§26.130(f)(1) and (2)(C)
Records of customer verifications and unauthorized changes	§26.130(h)(1)
Selection of Telecommunications Utilities/Record of all freezes and verifications	§26.130(j)(11)
Copy of notice sent to customers who are being transferred from one utility to another	§26.130(k)(2)
Documentation of receipt and acknowledgement of internal policy on business and marketing code of conduct	§26.133(g)(2)
Notice of intent by a small ILEC to offer extended local calling service, a packaged service, a promotional service, new service on an optional basis, or minor changes in its rates or tariffs	§26.171(c)(1)
Notice requirements	§26.171(d)
Letter of deregulation	§26.172(g)
Cost of Service/Self insurance reserve accounts	§26.201(d)(2)(E)
Depreciation Rates/Interim booking	§26.206(f)
Tariff	§26.207(d)
New and experimental services tracking report	§26.209(f)
Promotional rates reporting requirements	§26.210(h)
Detariffing current price list	§26.211(c)(1)(B)
LRIC studies and updates for significant changes	§26.215(d) and (j)
Semi-annual notice by bill insert, bill message, or direct mail that rate or terms of service changes are published in the <i>Texas Register</i>	§26.224(l)
Expanded interconnection compliance tariffs	§26.271(b)(4)
Imputation study	§26.274(i)
Unbundling filing requirements	§26.276(f)
Reclamation list and thousands-block reclamation list	§26.375(e)
Code holder reporting responsibilities	§26.375(g)
Progress reports required for a price cap carrier designated as an ETP and as an ETC that receives federal USF high cost support	§26.402(c)
Progress reports required for a rate of return carrier,	§26.402(d)

competitive local exchange carrier (CLEC), or wireless carrier designated as an ETP and as an ETC that receives federal USF high cost support	
ETP Monthly, quarterly, annual and other reporting requirements	§26.403(g)
ETP Monthly, annual and other reporting requirements	§26.404(h)
ILEC ETP reporting requirements	§26.405(h)
ILEC shall provide TUSF administrator a copy of Commission's final order indicating amount of support it is to receive	§26.406(e)
Annual report of a requesting small ILEC	§26.407(e)
ILEC shall provide TUSF administrator a copy of Commission's final order indicating amount of support it is to receive	§26.408(d)
USF Reimbursement for Certain IntraLATA Service reporting requirements	§26.410(d)
Lifeline Service reporting requirements	§26.412(g)(2)(C)
Tariff requirement	§26.413(f)
TRS Activity report	§26.414(c)(2)(B)
Monthly claims report	§26.414(c)(2)(C)(iii)
Relay Texas Advisory Committee report	§26.414(e)(4)
TUSF Administrator summary report	§26.420(d)(2)(G)
Report of taxable telecommunications receipts under Tax Code Chapter 151	§26.420(f)(5)
Reporting as required by section(s) under which ETPs and other entities qualify to receive TUSF funds; agencies report expenses each month	§26.420(g)(2)
Reporting requirements	§26.423(f)
Content Acquisition Report and Annual Usage Report to Commission by April 1	§26.424(d)(1) and (2)
Records produced to the ANP provider	§26.424(e)(3)
Network Services Plan (required for 9-1-1 network service providers)	§26.433(d)(1)
Database Services Plan (required for 9-1-1 database management service providers)	§26.433(d)(2)
Calculation and Reporting of a Municipality's Base Amount	§26.463(h)
Municipality reporting procedures and requirements for calculation of base amount	§26.463(i)
Municipality reporting for additional in-kind compensation	§26.463(j)
CTP reporting requirements for counting access lines	§26.465(g), (j), (k), and (l)
Quarterly compensation and reporting; Alternate reporting and compensation arrangements	§26.467(k)(3), and (l)
Reporting procedures for Quarterly Access Line Reports	§26.468(d)

