

**Electricity Facts Label**  
**Reliant Energy Retail Services, LLC**  
**Small Non-Residential POLR Plan, CenterPoint Energy Service Area**  
**Issue Date: 03/01/2022**

Average monthly use	1500 kWh	2500 kWh	3500 kWh
Average price per kWh	13.6¢	11.8¢	11.9¢

This price disclosure is based on minimum service prices using a load factor of 30%. Your average price for electricity will vary according to your usage and the components shown in the LSP rate formula below.

This price disclosure is an example based on an average monthly kWh consumption specified above and includes, where applicable, no demand meter for 1,500 kWh, 11 kW for 2,500 kWh, and 16 kW for 3,500 kWh.

LSP Rate (in \$ per kWh) = (Non-bypassable charges + LSP customer charge + LSP demand charge + LSP energy charge)/kWh used

Where:

- Non-bypassable charges must be all TDU charges and credits for the appropriate customer class in the applicable service territory and other charges including ERCOT administrative charges, nodal fees or surcharges, reliability unit commitment (RUC) capacity short charges attributable to LSP load, and applicable taxes from various taxing or regulatory authorities, multiplied by the level of kWh and kW used, where appropriate.
- LSP customer charge must be \$0.025 per kWh.
- LSP demand charge must be \$2.00 per kW, per month, for customers that have a demand meter, and \$50.00 per month for customers that do not have a demand meter.
- LSP energy charge must be the average of the actual Real-Time Settlement Point Prices (RTSPPs) for the applicable load zone for the previous 12-month period ending September 1 of the preceding year (the historical average RTSPP) multiplied by the number of kWhs the customer used during that billing period and further multiplied by 125%. The LSP energy charge may not exceed 125% of the previous year's LSP energy charge. The applicable load zone is the load zone located partially or wholly in your TDU service territory with the highest average under the historical average RTSPP calculation.
- The LSP energy charge is 4.30¢/kWh.
- RTSPP interval prices are published at [www.ercot.com](http://www.ercot.com)

**Electricity price**

**Other Key Terms and questions**

*See Standard Terms of Service statement for full listing of fees, deposit policy, and other terms.*

**Disclosure Chart**

Type of Product	Variable
Contract Term	Month-to-Month
Do I have a termination fee or any fees associated with terminating service?	No
Can my price change during the contract period?	Yes
If my price can change, how will it change and by how much?	The price applied in the first billing cycle may be different from the price in this EFL if there are changes in TDSP charges, changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads; or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs on us that are beyond our control.
What other fees may I be charged?	Information on other non-recurring fees is available in the Service Charges and Fees section of your Terms of Service.
Is this a pre-pay or pay in advance product?	No
Does Reliant purchase excess distributed renewable generation?	Yes; customers interested in participating in Reliant's distributed renewable generation buy-back program will need to sign up for a Reliant renewable energy Sell Back product.
Renewable Content	This product is 15% renewable.
Statewide average for Renewable Content	The statewide average for renewable content is 25%.

Reliant Energy Business Services (dba), PO Box 3765, Houston, TX, 77253-3765  
*reliant.com*, *service@reliant.com*, phone: 1-866-660-4900, 7 a.m. to 7 p.m. CT (Mon. - Fri.)  
PUCT Certificate Number #10007

R2F30578R